

# **Arizona Department of Agriculture**

## **Office of Pest Management**



**Five – Year Strategic Plan**

**FY 2015 – FY 2019**

**Jack Peterson, Interim Director**

## **MISSION STATEMENT**

To help ensure the safe application of pest control technologies, through education, training and enforcement which results in the maximization of the health and safety of all Arizonans while at the same time ensuring the protection of property and the environment.

## **AGENCY DESCRIPTION**

The Office of Pest Management (OPM) licenses and regulates pest control companies, qualifying parties, and applicators. OPM provides education and training to applicants and licensees. OPM provides education and information to the public regarding pest control activities in non-agricultural settings.

## STRATEGIC ISSUE

### **Strategic Issue 1: Provide a High Level of Customer Service to Consumers and Pest Management Professionals**

Provide a high level of customer service to consumers and pest management professionals through current testing and study materials, fair and uniform inspections and investigations, using web resources for online continuing education reporting, license renewals, and using web postings to keep industry and the general public informed of important structural pest related issues.

#### Strategies:

- Engage the Pest Management Advisory Committee (PMAC) in improvements of all aspects of agency interactions with the public – web site, testing, renewals, continuing education approval and online interactions to ensure proper communication, improvements and quality service is occurring.
- Revise and improve testing materials and keep the website current with information on issues of importance to the public and industry.
- Decrease the overall time for inquiry and complaint investigations.

Resource Assumptions (agency level)

	FY 2015 Appropriation	FY 2016 Budget Request	FY 2017 Estimate	FY 2018 Estimate	FY 2019 Estimate
Full-time-equivalent (FTE) Positions	30	30	30	30	30
General Fund	-	-	-	-	-
Other Appropriated Funds	1,700,500	1,700,500	1,700,500	1,700,500	1,700,500
Non-Appropriated funds	-	-	-	-	-
Federal Funds	113,500	113,500	113,500	113,500	113,500
Total Agency Funds	1,814,000	1,814,000	1,814,000	1,814,000	1,814,000