



International Rescue Committee Early Refugee Participants

**Outside Agency Program
Fiscal Year 2014 - 2015
Annual Impact Report**

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-Outside Agency Overview-

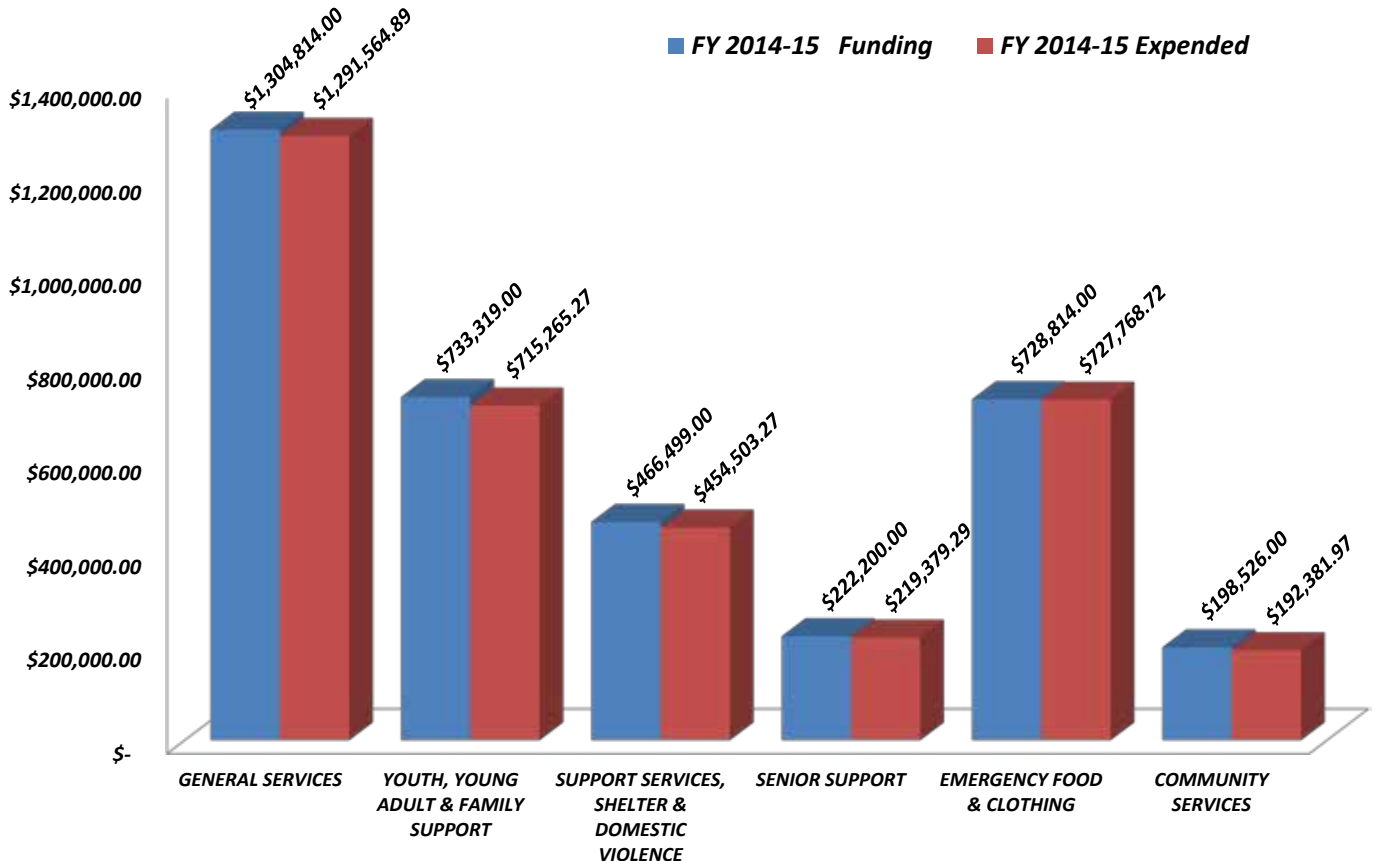
The Board of Supervisors allocates General Funds provided through the Outside Agency Program to address the most critical needs throughout the County, targeting services to underserved and economically disadvantaged populations and communities.

The Pima County Outside Agency (OA) program provides funding to non-profit organizations which serve economically and socially disadvantaged populations through human service programs. The Pima County Board of Supervisors establishes funding for the OA program appoints a citizen committee which holds a public process to review requests and make recommendations to the Board.

The Outside Agency Advisory Committee, (the Committee) met throughout the past year to review the progress programs have made and discuss issues that the agencies have, including the contractual process, the contractual requirements, the outcomes and outputs and the organizational capacity to deliver quality services.

This past fiscal year, programs were funded in five service categories, and the amount of funding for each service category was based upon the Committee’s determination of community needs. The Committee’s funding priorities for fiscal year 2014-2015 included: Basic Needs, Safety, Quality of Life, and Support Services. The Outside Agency Program provided over \$3.6 million in funding for social service programs.

FY 14-15 OUTSIDE AGENCY FUNDING/EXPENDITURES



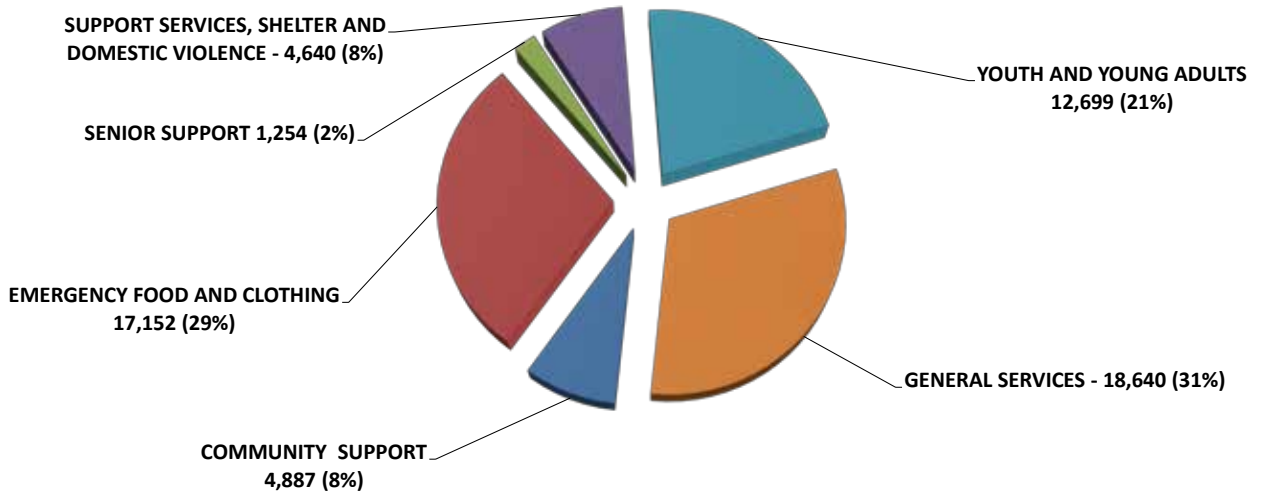
-Client Demographics-

Demographics	Service Categories						
	Community Support	Emergency Food and Clothing	Senior Support	Support Services, Shelter & Domestic Violence	Youth and Young Adults	General Services	Total Number of Clients Served
Female head of Household	659	4,059	547	1,092	2,800	1,394	10,551
Homeless	6	1,142	162	452	652	122	2,536
Persons with Disabilities	1,189	1,400	487	709	233	976	4,994
Low to Moderate Income (≤ 80% Medium Income)	2,916	14,015	1,175	2,569	7,902	7,453	36,030
Age Group (0-17)	207	5,590	0	947	7,846	7,708	22,298
Age Group (18-59)	2,289	8,963	124	2,950	4,721	5,949	24,996
Age Group (60 +)	1,462	2,593	1,102	643	119	4,218	10,137
Age Unknown	929	6	28	100	13	765	1,841

AREA	Service Categories						
	Community Support	Emergency Food and Clothing	Senior Support	Support Services, Domestic Violence	Youth and Young Adults	General Services	Total Number of Clients Served
Urban	4,887	10,131	1,254	4,551	12,445	9,135	42,403
Rural	0	7,021	0	89	254	9,505	16,869
Unincorporated Pima County*	2,007	10,397	0	89	254	1,293	14,040

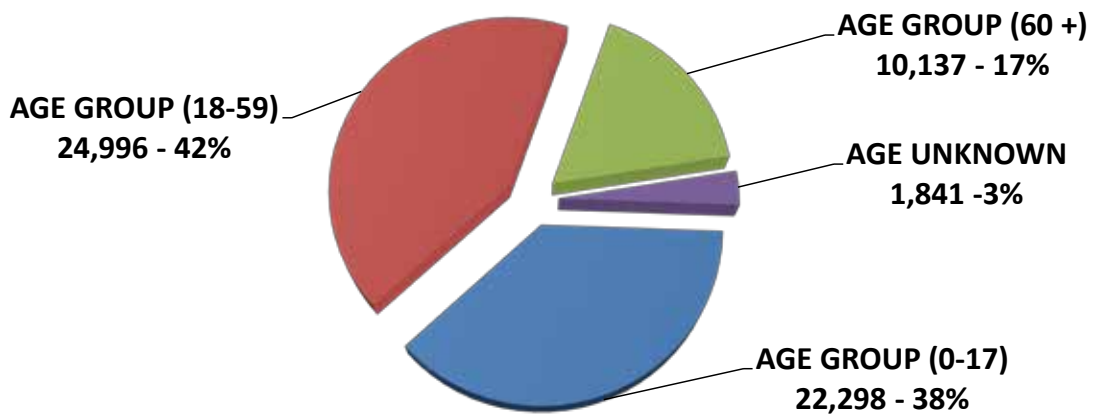
*Unincorporated Pima County numbers are included in the Rural category.

FY 14-15 NUMBER OF CLIENTS BY SERVICE CATEGORY

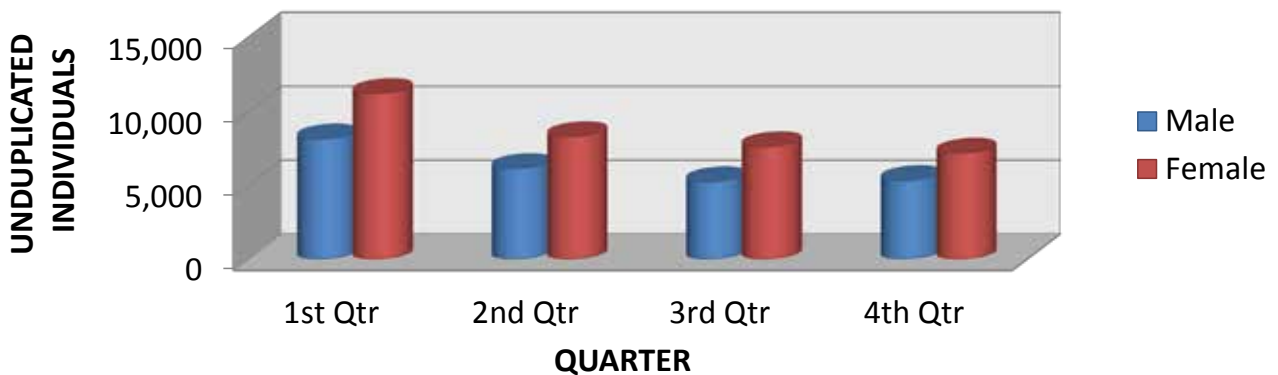


NOTE: *Pima Council on Aging receives \$182,076 in the General Services Category
 **The Committee does not make funding recommendations for General Services requests

FY 14-15 CLIENTS SERVED BY AGE GROUP



FY 14-15 UNDUPLICATED INDIVIDUALS BY QUARTER



-Outputs by Service Category-

Community Support					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	600	60 Households	1,009	182 Households
Financial Assistance	Dollars	5,000	20 Households	1,854	85 Households
Group Support	Hours	10	50 Individuals	10	182 Individuals
Individual Support	Contacts	1,200	1,200 Individuals	377	377 Individuals
Individual Support	Hours	840	30 Individuals	1,447	88 Individuals
Material Assistance	Items	960	240 Individuals	1,844	461 Individuals
Professional Services	Hours	607	4 Individuals	2,036	644 Individuals
Service Learning Activities	Hours	3,750	150 Individuals	8,357	321 Individuals
Training-Volunteers/ Professionals	Hours	16	38 Individuals	47	100 Individuals
Transportation Assistance	Trips	5,760	2,880 Individuals	2,889	1,496 Individuals



Emergency Food and Clothing					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Food Assistance	Boxes	7,936	980 Individuals	9,147	3,323 Individuals
Food Assistance	Boxes	2,125	425 Households	1,376	1,152 Households
Food Assistance	Meals	6,256	8 Agencies	1,665	16 Agencies
Food Assistance	Meals	11,856	48 Individuals	12,150	58 Individuals
Food Assistance	Meals	1,800	600 Households	4,069	80 Households
Food Assistance	Pounds	789,195	2,515 Individuals	36,471	4,029 Individuals
Material Assistance	Items	48,400	2,008 Agencies	115,296	120 Agencies
Material Assistance	Items	54,250	31 Households	42,304	1,662 Households
Material Assistance	Items	6,000	600 Individuals	28,035	1,015 Individuals
Referral/Information	Hours	936	936 Individuals	545	240 Individuals
Training - Skill Development	Hours	6,615	45 Individuals	2,783	41 Individuals
Training-Volunteers/ Professionals	Hours	300	100 Individuals	180	123 Individuals
Transportation Assistance	Trips	874	46 Agencies	390	38 Agencies



Caridad

Community Food Bank



Senior Support Services					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	320	80 Individuals	721	81 Individuals
Crisis Intervention/ Advocacy	Hours	260	260 Individuals	496	283 Individuals
Food Assistance	Meals	13,905	105 Individuals	13,169	339 Individuals
Food Assistance	Meals	56,545	204 Individuals	97,139	253 Individuals
Individual Support	Contacts	4,460	113 Individuals	1,343	225 Individuals
Professional Services	Hours	550	50 Households	97	16 Households
Pro-social Activities	Hours	1,800	30 Individuals	84	100 Individuals
Training - Skill Development	Hours	800	40 Individuals	427	24 Individuals
Training-Volunteers/ Professionals	Hours	75	50 Individuals	37	27 Individuals
Transportation Assistance	Trips	3,260	101 Individuals	2,698	192 Individuals



St. Luke's

FY 2014 - 2015 Outside Agency Annual Report

Support Services, Shelter, and Domestic Violence					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	468	9 Households	174	14 Households
Case Management	Hours	841	277 Individuals	337	329 Individuals
Counseling	Hours	288	12 Individuals	339	68 Individuals
Crisis Intervention/Advocacy	Hours	300	30 Individuals	571	147 Individuals
Financial Assistance	Dollars	25,583	135 Households	25,583	171 Households
Financial Assistance	Dollars	25,800	62 Individuals	23,670	54 Individuals
Food Assistance	Boxes	270	180 Individuals	7	106 Individuals
Individual Support	Contacts	50	31 Contacts	336	240 Contacts
Individual Support	Contacts	220	10 Individuals	220	10 Individuals
Individual Support	Hours	1,250	125 Contacts	131	264 Contacts
Material Assistance	Items	12,000	300 Individuals	41	556 Individuals
Professional Services	Hours	2,000	20 Households	286	16 Households
Professional Services	Hours	639	51 Individuals	792	211 Individuals
Pro-social Activities	Hours	14,460	85 Individuals	1,895	497 Individuals
Referral/Information	Hours	2,500	2,500 Contacts	2,890	2,890 Contacts
Referral/Information	Referrals	254	154 Households	352	182 Households
Referral/Information	Referrals	750	750 Individuals	3,577	1,151 Individuals
Screening/Assessment	Screenings	1,365	1,335 Individuals	1,049	1,035 Individuals
Shelter	Nights	1,840	46 Households	1,056	52 Households
Shelter	Nights	1,398	36 Individuals	467	37 Individuals
Shelter	Units	12	1 Household	12	12 Households
Training-Skill Development	Hours	1,887	102 Individuals	1,357	270 Individuals
Training-Volunteers/ Professionals	Hours	125	125 Individuals	387	142 Individuals
Transportation Assistance	Trips	800	80 Individuals	216	65 Individuals

Youth and Young Adults					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	2,380	133 Individuals	2,913	400 Individuals
Community Serviced Participation	Hours	1,536	32 Individuals	1,282	36 Individuals
Financial Assistance	Dollars	5,000	25 Households	4,943	235 Households
Financial Assistance	Dollars	170,210	546 Individuals	110,204	651 Individuals
Food Assistance	Meals	92	45 Individuals	201	61 Individuals
Group Support	Hours	5,613	229 Individuals	5,780	409 Individuals
Individual Support	Contacts	2,000	100 Individuals	396	396 Individuals
Individual Support	Hours	1,250	125 Contacts	1,951	237 Contacts
Individual Support	Hours	250	22 Individuals	159	22 Individuals
Mentoring	Hours	3,072	32 Individuals	396	50 Individuals
Professional Services	Hours	200	20 Households	217	24 Households
Professional Services	Hours	320	240 Individuals	439	307 Individuals
Pro-Social Activities	Hours	16,916	325 Individuals	67,471	890 Individuals
Respite	Hours	416	8 Individuals	416	8 Individuals
Screening/Assessment	Screenings	891	910 Individuals	770	766 Individuals
Service Learning Activities	Hours	1,000	200 Individuals	785	317 Individuals
Training-Skill Development	Hours	11,253	2,457 Individuals	8,762	2,086 Individuals
Training-Volunteers/ Professionals	Hours	480	120 Individuals	738	176 Individuals
Tutoring/Academic Assistance	Hours	4,058	166 Individuals	16,075	545 Individuals

General Services					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	1,640	90 Individuals	1,539	151 Individuals
Education	Hours	1,740	1,635 Individuals	18,146	8,549 Individuals
Food Assistance	Meals Provided	4,082	26 Individuals	4,297	30 Individuals
Group Support	Hours	1,200	1 Individual	7,042	1,965 Individuals
Homeownership	Hours	10	10 Households	10	6 Households
Individual Support	Hours	7,276	4,098 Individuals	8,472	10,745 Individuals
Material Assistance	Items	820	570 Individuals	5,351	2,554 Individuals
Professional Services	Contacts	9,600	4,360 Individuals	7,806	4,041 Individuals
Professional Services	Hours	1,556	2,611 Individuals	3,323	2,941 Individuals
Pro-social Activities	Hours	8,600	4,300 Individuals	34,400	17,200 Individuals
Referral/Information	Hours	30,000	30,000 Individuals	36,992	25,507 Individuals
Referral/Information	Referrals	1,800	1,800 Individuals	3,785	4,338 Individuals
Referral/Information	Referrals	600	300 Households	3,693	3,978 Households
Respite	Hours	625	5 Individuals	1,547	8 Individuals
Screening/ Assessment	Screenings	1,225	725 Individuals	1,429	1,421 Individuals
Service Learning Activities	Hours	14,940	83 Individuals	14,738	82 Individuals
Training-Skill Development	Hours	11,050	2,735 Individuals	16,298	3,188 Individuals
Training- Volunteers/ Professionals	Hours	2,753	907 Individuals	16,199	2,765 Individuals

-Outside Agency Accomplishments-

In their annual reports, agencies describe outcomes that have been accomplished during FY 14-15.

The following are examples of the outstanding outcomes achieved by these agencies:

Southern Arizona AIDS Foundation Food, Nutrition and Basic Needs Services for Low-Income People with HIV/AIDS Program Emergency Food and Clothing Category

SAAF's Food for Life program delivers three meals a day to homebound clients who may have trouble preparing meals on their own. SAAF's Food for Life program delivers more than 25,000 meals annually. All meals are prepared and delivered by volunteers overseen by a single SAAF staff member. Our Food For Life kitchen is located at Mercado San Agustin.

The Food Pantry held three monthly Harvest Days where clients received a harvest bag containing fresh fruits, vegetables and an extra supplemental frozen high-protein food bag in addition to their monthly Community Food Bank boxes, supplemental frozen high-protein food bags and artisanal bread. Through additional funding clients in Southeastern Arizona received a \$25 grocery gift card that will allow them to purchase fresh fruits and vegetables.

During the 4th quarter, the Food for Life Program had one full-time Coordinator and one part-time Associate on staff in addition to the one to three volunteers that assist on a daily basis. This has allowed the program to continue its focus on providing nutritious meals for the participants. Some of the side dishes provided in the meals have been fresh roasted vegetables and summer salads with prepared with premium ingredients.

During this past quarter, a case manager identified a participant who was released from an assisted living home and moved in with his brother, but the brother is unable to physically care for him. The participant is recovering from a stroke, is an amputee, uses a wheelchair and has visual impairments that make it difficult for him to prepare his own meals. With the assistance of his case manager and other staff, the participant is now enrolled in the Food for Life Program and receiving weekly deliveries.

Volunteers that attend our volunteer training to become involved in Food For Life receive a comprehensive HIV workshop. This ensures that it is fully understood why providing these services through Food For Life are incredibly necessary, while providing greater depth to their volunteer professional development. With the training, our volunteers serve as ambassadors beyond the confines of the Food For Life kitchen when they approach potential volunteers and members of the community about SAAF's mission and Food For Life. We are confident that our volunteers from the Food For Life become an integral part of building a mass movement of HIV/AIDS education and outreach due to their attendance of this training in addition to their direct commitment to client support.



-Outside Agency Accomplishments-

Diaper Bank Diapers for Infants, People with Disabilities and Seniors Emergency Food and Clothing Category

The Diaper Bank provides diapers to those under the poverty line where no public assistance exists. We recognized that an inadequate supply of diapers puts families with young children at an increased risk for health related problems and potential abuse. We believe that through a network of social service providers, the Diaper Bank prevents duplication of services, limits administrative spending, and prioritizes clients in the direst of circumstances.

We added four new agencies that serve residents in the underserved areas of Pima County; this puts our total of new agencies serving Pima County residents to nine, which is actually one more than we projected in our contract for the year. The new agencies are Desert Senita Community Center, in Ajo will serve at least 35 new residents both adult and children; Friends of Robles Ranch, Robles Junction the agency is expected to serve at minimum of 20 children and adults through our program; JobPath an education and job training program is expecting to serve about 50 clients through our program and Marana Unified School District Family Resource Center, Marana is expecting to serve 50 clients, including teen parents through our program.



-Outside Agency Accomplishments-

Mobile Meals of Tucson Mobile Meals Program Senior Support Category

Mobile Meals of Tucson provides medically-tailored, home-delivered meals for homebound adults with special diet needs. Meals are individually planned for each client to meet their specific dietetic needs. Meals are delivered to clients' homes home by dedicated volunteers. Through a partnership with local hospitals and healthcare facilities to prepare the meals. We serve most of Tucson, as well as nearby Sahuarita and Green Valley.

Mobile Meals delivered meals to 44 unduplicated clients this fiscal year. Mobile Meals volunteers deliver two meals every Monday through Friday; a total of 10,804 meals this year. Using their own vehicles, volunteers deliver 32 routes throughout the Tucson metro area, Green Valley and Sahuarita.

There are over 400 volunteers who help and are recruited and managed by the Volunteer Coordinator. They complete a volunteer application, undergo a background check, complete an 1.5 hour in-office training with the Volunteer Coordinator and accompany another volunteer on a "ride-along." They are then assigned a route from one of the hospitals/healthcare facilities that prepare the special diet meals.

This fiscal year, this grant funded the Volunteer Coordinator and the training of 27 new volunteers.



-Outside Agency Accomplishments-

Southern AZ Legal Aid Homeowner and Tenant Protection Program Community Services Category

Southern Arizona Legal Aid Homeowner and Tenant Protection Project provides legal counsel, advice, and representation at court and administrative proceedings to prevent low-to-moderate-income individuals and families from losing their homes due to illegal or improper evictions or mortgage foreclosures. The program also supports those tenants seeking to maintain the quality of their housing.

For fiscal year 2014-2015, SALA opened 120 new cases and closed 128 benefitting 198 individuals. Some of the outcomes reported are as follows:

- Prevented eviction from private housing in 6 cases affecting 12 persons; recovered \$97 lump sum and \$200 monthly and avoided \$2,522 lump sum and \$890 monthly;
- Delayed eviction providing time to seek alternative housing in 2 cases affecting 4 persons and recovered \$6,240 lump sum and \$1,040 monthly;
- Staff attorneys gave legal advice in 84 cases.



-Outside Agency Accomplishments-

International Rescue Committee Early Refugee Employment Program Support Services, Shelter and Domestic Violence Category

“Refugee Early Employment Program” provides intensive job training, placement and support services for political refugees who have barriers to employment including, but not limited to: lack of English proficiency, financial hardship and insufficient employment search skills. The IRC in Tucson delivers direct services using the client-centered approach. Direct service staff has weekly staffing. In addition, a standardized curriculum is used for Job Readiness Training.

IRC Tucson designed and implemented an innovative Child Care Assistance Pilot Program. The program targeted single Congolese women receiving social welfare. These women had been unable to attain employment due to high barriers to employment such as pre-literacy and medical barriers (physical and/or mental health-related). All of the five women selected for the pilot program have successfully completed the 60-hour child care class offered by Pima Community College and have been certified in CPR/First Aid. As of July 31, 2015, three of the women have been employed as DES-certified childcare providers and have opened their own in-home daycare centers. The IRC is currently assisting the remaining two women promote their services to other refugee families to help them start operating child care business.

The IRC in Tucson works with a diverse set of other non-profit service providers and advocacy organizations to receive optimum support for its refugee clients. Notably, the IRC in Tucson’s Executive Director, Jeffery Cornish, participates in the Steering Committee of the Refugee Integration Service Provider Network (RISP-Net) – a coalition of 150 stakeholders from all systems serving refugees, including health care, public education, law enforcement, Department of Economic Security, resettlement agencies, public library, and refugees themselves. Other close community partners include Refugee Education Project, Pantano Christian, Horizons for Refugee Families, La Frontera, Emerge Women’s Shelter, Noor Women’s Association, Islamic Center of Tucson, Tucson Refugee Ministry, and First Things First.



-Outside Agency Accomplishments-

EMERGE! Center Against Domestic Abuse Comprehensive Domestic Abuse Program Support Services, Shelter and Domestic Violence Category

The EMERGE! Comprehensive Domestic Abuse Program assists individuals impacted by domestic violence (“DV survivors”) in rebuilding their lives by identifying existing strengths to help achieve self-sufficiency.

Emerge! successfully transitioned several current staff members into new roles and hired two new full-time Emergency Services Liaisons. In addition, several direct services positions have been revamped to allow for improved services delivery.

Emerge! strongly believes that the continued education and training of staff and volunteers is key to providing effective services to participants. Emerge! provided hotline trainings for volunteers and new agency staff, as well as a domestic abuse workshop for staff, volunteers and members of the community. Staff attended a “Mental Health First Aid” training which focused on crisis response, mental health as a whole, and suicide prevention. In order to sustain a work environment that promotes a healthy work/life balance, compassion fatigue support groups were offered to Case Coordinators and Support Specialists.

Agency achievements continue to pave the way for participant success, both directly and indirectly. A partnership between Emerge! and a large, well-respected provider in the Tucson community will result in a new agency “checkpoint” for individuals who are escaping extremely lethal, abusive situations.

To encourage a sense of engagement and community at the shelter, a new vegetable garden was implemented. The Case Coordinator – Life Skills and Nutrition will be developing programming, including a kids group, around nutritional education for the purpose of promoting health and healing. The Director of Program Operations and the Program Manager, Child and Family Services have started working with a local pediatrician who will be volunteering their time to create a new educational group for Emerge! participants. The focus of these group sessions will be topics such as: general education of the medical system for pediatrics and general medical information. Emerge! staff members were very excited to see the Community-based program site, Voices Against Violence, move to its new, and much improved, location. The new building includes thirteen office spaces and two large group spaces, which will comfortably allow for the expanding staff and programming requirements at this site.



-Outside Agency Accomplishments-

Arizona Children's Association dba The Parent Connection Parents as Teachers Youth, Young Adults and Family Support Category

The Parent Connection's weekly Stay & Play group at the Mission Library provides an opportunity for parents to connect with their young children through play. Parents learn how their daily interactions with their child promotes healthy cognitive and emotional development. Activities and discussions are based on the latest early brain development information and positive parenting skills and strategies. The hour and a half group activities includes choice time, parenting tips, and circle time where songs and games promoted language acquisition, social/emotional skills, motor skills, and intellectual growth, helping prepare children for future school experiences and success.

A mom and her three-year-old came to the Mission Stay & Play. Her child's speech therapist recommended that she bring her child to the play-based learning group. While I introduced myself to her and gave her information about the group, her son was dumping all of the toys from the boxes that they were in. As she held him and put the toys back into the appropriate boxes, she said that she didn't think it was going to work. "I better go home" she said. I encouraged her to give her child an opportunity to play and interact. I said that I would be there to help her out. Her son wanted to get every toy he saw as well as take them from the other children. At circle time he cried and didn't want to sit. He wanted to run around the room. Mom was constantly up and down during circle time. By the end of play time, mom wanted to give up. She said that she was embarrassed by her child's behavior. Again, I explained that a lot of the children that come for the first time don't know what to expect and that it is normal behavior. I asked her to please come back the following week. The second week her child was better and as the weeks went by he learned the routine.

For two months, the educator encouraged mom to be consistent, talked about rules and boundaries and to continue to come to Stay & Play. Mom began to see the difference. Now, instead of running and dumping the toys from the boxes her son picks one and sits with mom to play with it. By teaching mom to talk to him about what he was doing, to identify his feelings, giving him choices and interacting with him, her son is now talking at least two word sentences. Mom cannot believe the transformation that she sees in her son. Mom shared that not only is her son talking more, but he is interacting with other children. He is sitting at circle time and is laughing when it's movement time. He is following the rules and he knows the routine. Mom now has a routine at home as well-especially at bed time. Mom said, "I even have friends now and I don't feel so isolated. I started to come for my son, but now I come for me as well. Thank you!"



Stay & Play...Playing to Learn at the Mission Branch Library

-Outside Agency Accomplishments-

United Community Health Center Green Valley Transportation Assistance Program Community Services Category

Green Valley Transportation Assistance program provides transportation to low-income, elderly and disabled patients in the Green Valley area to enable them to get to clinic appointments, lab appointments, as well as deliver medication and other health care services at no cost to the client.

“We have expanded our marketing for transportation to our billing department sending flyers with statements, and nurses giving out flyers with the patient visit summary. This has added new riders who were not aware we had free transportation”.

The biggest outcome was adding a higher amount of new riders that didn't know of the services we provide. This has brought our rides up and will allow us to hire another driver if they continue to increase. We are also still adding rides to specialist appointments.



The following is a list of the current Outside Agency Community Advisory Committee members:

COMMITTEE MEMBER	DATE APPROINTED	APPOINTED BY
Jeannine Mortimer, Chair	February 2010	Ray Carroll
Rosalva Bullock, Vice Chair	February 2010	Richard Elías
Onita Davis	August 2013	Ally Miller
Steve Huffman	December 2010	Chuck Huckelberry
Terri Hutts	September 2014	Sharon Bronson
Mary Soltero	January 2011	Ramón Valadez

-Program Highlights FY 14-15-

MORE THAN 100,000* PEOPLE WERE SERVED BY OUTSIDE AGENCY PROGRAMS THROUGHOUT PIMA COUNTY DURING FY 14-15	
Outputs	Number Served
Case Management	961
Education	8,549
Financial Assistance	705
Food Assistance - Meals	741
Food Assistance - Boxes	3,429
Individual Support	10,895
Material Assistance	4,586
Professional Services	4,214
Pro-Social Activities	18,687
Referral/Information	5,489
Shelter Nights	37
Training - Skill Development	5,906
Transportation Assistance	1,753
Tutoring - Academic Assistance	545

* Based on Total number of **Outputs** reported from all service categories

Community Development & Neighborhood Conservation Mission:

“To create a more livable County and to improve the quality of life for residents, with a special emphasis on economically and socially disadvantaged communities, through the development and coordination of programs and services.”

-Outside Agency Program Goals and Objectives-

1. Direct funds to programs & agencies that have demonstrated a beneficial community impact
2. Identify gaps and community assets to determine an effective and systematic approach for allocating funding
3. Identify best practices implemented by agency programs and act as a resource for other agencies to provide best practice models and information
4. Provide technical assistance to agencies for program enhancement and board/staff development

Pima County Board of Supervisors

Sharon Bronson – Chair, District 3

Ally Miller, District 1

Ramón Valadez , District 2

Ray Carroll, District 4

Richard Elías, District 5

County Administrator, C.H. Huckelberry

Deputy County Administrator for Community and
Health Services, Jan Leshner



Pima County Cooperative Extension

Community Development & Neighborhood Conservation Department

Margaret Kish, Director

Ana Durazo, Outside Agency Program Coordinator

Kino Service Center, 2797 E. Ajo Way, Tucson, AZ 85713, Phone (520)724-3777

CDNC website: http://webcms.pima.gov/government/community_development_neighborhood_conservation/

OA Website: <http://webcms.pima.gov/cms/one.aspx?portalId=169&pageId=23268>