

Strategic Planning Results

Dept Number: **110**

Dept. Name: **Adult Probation**

County Vision:

Citizens serving citizens by working collaboratively, innovatively, efficiently and effectively. We will be responsive to our customers while being fiscally prudent.

County Mission:

The mission of Maricopa County is to provide regional leadership and fiscally responsible, necessary public services so that residents can enjoy living in a healthy and safe community.

Dept. Vision:

An agency of professionals committed to continuous improvement in the quality of community life by offering hope to neighborhoods, victims and offenders.

Dept. Mission:

To enhance the safety and well-being of our neighborhoods. We accomplish this through:

- Working in partnerships with the community to provide research based prevention and intervention services;
- Assessing offenders' risk/needs in order to help guide Court decisions and to apply the appropriate level of services;
- Managing offender risk by enforcing Court orders, affording opportunities for pro-social change, and expecting law-abiding behavior and personal accountability;
- Building trust and empathy with victims and providing them with restorative services.
- Recognizing and rewarding staff performance and achievement;
- Creating a learning organization that enhances professional and leadership skills.

Dept. Goals:

Goal A -- "Crime Reduction" - By the end of fiscal year 2015, Maricopa County Adult Probation Department (MCAPD) will enhance public safety by achieving the following benchmarks:

- Maintain the rate of successful completions from probation at 60% or higher.
- Reduce the number of probationers convicted of a new felony offense from 8.5% to 8%.
- Reduce the number of probationers committed to the Department of Corrections from 39% to 33%.
- Increase the rate of successful completions from Pretrial Supervision from 80% to 82%.

Goal B -- "Compensation/Retention" - By the end of fiscal year 2015, MCAPD will recruit, hire and retain a quality and diverse workforce, and improve employee satisfaction by achieving the following benchmarks:

- Provide employment opportunities to help achieve employee diversity similar to the Maricopa County population that it serves.
- Increase the Employee Satisfaction Survey overall satisfaction score for MCAPD staff from 5.47 to 5.6 (8 = total).
- Increase the average department years of service for badged staff retention rates from 8.55 to 8.9 years.

Goal C -- "Process Improvement" - By the end of fiscal year 2015, MCAPD customers (neighborhoods, courts, offenders, and victims) will benefit from improved case processing by achieving the following benchmarks:

- Maintain the on-time rate for submitting presentence reports to the Court without a continuance at 98% or higher.
- Increase victim restitution payments collected from 59% to 65%.
- Increase community restitution work hours completed from 55% to 65%.
- Increase the use of the Offender Screening Tool for probation- eligible offenders from 88% to 90%.

Goal D -- "Customer Satisfaction" - By the end of fiscal year 2015, MCAPD will improve services to neighborhoods, courts, offenders, and victims as evidenced by achieving the following benchmarks:

- Increase victim satisfaction from 53% to 60%.
- Increase offender satisfaction from 86% to 89%.
- Maintain criminal court bench satisfaction at 95%.
- Increase community and criminal justice partner satisfaction from 82% to 85%.

Goal E -- "Infrastructure" - In support of Goals A, B, C, and D, by the end of fiscal year 2015, MCAPD will have industry standard equipment, adequate facilities, and technological interconnectivity with agencies to provide efficient and effective probation services and promote staff and public safety by achieving the following benchmarks:

- Increase staff satisfaction with MCAPD equipment, facilities, and support services from an overall satisfaction survey score of 5.93 to 5.96.
- Increase staff satisfaction with MCAPD safety services from the survey satisfaction score of 5.4 to 5.7.

Department Issues:

Issue Statement 1: Attrition trends, and staff who are nearing eligibility for retirement may challenge the quality and effectiveness of our services to neighborhoods, courts, offenders, and victims by impeding the department's ability to maintain a seasoned and diverse workforce.

Issue Statement 2: Mandates for victim rights create challenges to the department to provide multiple services that include; victim restitution collection, victim notification, and the supervision of pretrial defendants and probationers who pose a risk to the safety of their victims.

Issue Statement 3: Aging infrastructure (i.e. field communications, video-communications, telecommunications, printers, desktop computers, mobile workstations, and data sharing with county stakeholders)) impacts staff safety and challenges MCAPD's quality of services to stakeholders including the court, victims, neighborhoods, probationers, law enforcement, etc.

Issue Statement 4: Probationer Treatment Services: State supported and community-based treatment services for probationers are scarce. With limited availability of cognitive treatment and lacking adequate program evaluations, it is difficult to assess the effectiveness of evidence-based practices in treatment modalities.

Issue Statement 5: New laws, policies, and public demands have created increased requirements to manage and supervise high treatment needs for specialized probation populations, such as youthful offender, illegal immigrant, domestic violence, seriously mentally ill and sex offender typologies.

Issue Statement 6: The slowing economy has lowered sales tax revenues and reduced grant funding. Probationer populations and fee collections are also adversely affected. These pose challenges as we strive to maintain essential adult probation services to neighborhoods, courts, offenders and victims.

Program Name:

**ASSESSMENT & BEHAVIORAL CHANGE PROGRAM
(Education, Presentence, Pretrial, Specialty Courts)**

Program Purpose:

The purpose of the Assessment and Behavioral Change Program is to provide assessment, treatment and education services to offenders so that they can experience positive behavioral change

Key Results:

- ⇒ Percent of probationers who successfully complete MCAPD operated and/or funded treatment and residential services during the reporting period.
- ⇒ Percent of presentence investigation reports submitted to the Court that did not have continuances by MCAPD during the reporting period.

- ⇒ Percent of PSI defendants who receive a criminogenic assessment during the reporting period.
- ⇒ Percent of defendants who successfully complete release conditions during the reporting period.
- ⇒ Percent of Pretrial defendants who successfully complete release conditions during the reporting period.
- ⇒ Percent of Pretrial Initial Appearance defendant packets submitted to the Court within the 24-hour statutory mandate.
- ⇒ Percent of students who achieve at least one successful gain in education classes operated by MCAPD during the reporting period.

Activity Name: **Adult Education Activity**

Activity Purpose: The purpose of the Adult Education activity is to provide services to adult students so they can develop new life skills through successful completion of the education program.

Services that comprise the Activity:

- Cognitive Skills Service
- Adult Basic Education and GED Preparation Service
- English as a Second Language Education Service
- Job Readiness Skills Service

Activity Leader: **Lindell Rhodes/Steve Lessard**

Performance Measures:

- DEMAND:** Average number of students in need (assessed, ordered, or referred) of MCAPD operated education services during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- OUTPUTS:** Average number of students who participated in education classes operated by MCAPD during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- RESULT:** Percent of students who achieve one or more successful gains in education classes operated by MCAPD during the reporting period.
- Calculation:** Number of students with at least one successful gain during the reporting period. /The number of students who exit from education classes operated by MCAPD during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report

Activity Name: **Presentence Activity**

Activity Purpose: The purpose of the Presentence activity is to provide timely investigations, screenings, assessments and objective sentencing reports to the judge so they can make informed and evidence-based sentencing decisions.

Services that comprise the Activity:

- Presentence Report Service
- Presentence Assessment & Screening Service
- Early Disposition Court Service
- Regional Court Center Service
- Presentence Support Service

Activity Leader: **Cynthia Stevens**

Performance Measures:

DEMAND:	Number of presentence investigation reports ordered by the court to be completed during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
OUTPUTS:	Number of presentence investigation reports completed during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
EFFICIENCY:	Average cost per presentence investigation report.
Calculation:	Total cost for Presentence Activity during reporting period. /Total number of presentence reports completed during reporting period.
Data Source:	Advantage system, Policy, Planning & Analysis statistical report
RESULT:	Percent of presentence investigation reports submitted to the Court that did not have continuances submitted by MCAPD during the reporting period.
Calculation:	Number of presentence investigation reports submitted to the Court that did not have continuances submitted by MCAPD during the reporting period. /Number of presentence investigation reports completed during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
RESULT:	Percent of PSI defendants who receive a risk/needs assessment during the reporting period.
Calculation:	Total number of defendants who received a risk/needs assessment during the reporting period. /Total number of defendants required to receive a risk/needs assessment during the reporting period.
Data Source:	Presentence statistical report
Activity Name:	Pretrial Jail Initial Appearance Release Information
Activity Purpose:	The purpose of the Pretrial Jail Initial Appearance Release Information activity is to provide information on arrested defendants to the Initial Appearance Court Judges so they can make informed decisions regarding the defendant's custody status in a timely manner.
Services that comprise the Activity:	<ul style="list-style-type: none"> • Initial Appearance Investigation Services • Initial Appearance Information packet Report Services
Activity Leader:	Penny Stinson
Performance Measures:	
DEMAND:	Number of Initial Appearance defendant reports ordered by the court during the reporting period.
Data Source:	iCIS, Policy, Planning & Analysis statistical reports
OUTPUTS:	Number of Initial Appearance Defendant Investigation reports presented to the court during the reporting period.
Data Source:	iCIS, Policy, Planning & Analysis statistical reports
EFFICIENCY:	Average cost per Initial Appearance Defendant reports presented to the court during the reporting period.
Calculation:	Total cost for the Pretrial Initial Appearance Release Information Activity during the reporting period. /Total number of Initial Appearance Defendant Reports completed during the reporting period.
Data Source:	Advantage system & Policy, Planning & Analysis statistical reports
RESULT:	Percent of Pretrial Initial Appearance defendant reports submitted to the Court within the 24-hour statutory mandate during the reporting period.
Calculation:	Number of Pretrial Initial Appearance Defendant Reports submitted to the Court within the 24-hour statutory mandate during the reporting period. /Number of Initial Appearance Defendant Investigation Reports ordered by the court during the reporting period.

Data Source: iCIS

Activity Name: **Pretrial Supervision Activity**

Activity Purpose: The purpose of the Pretrial Supervision activity is to provide supervision to conditionally released defendants so they can appear for court without having to be incarcerated.

Services that comprise the Activity:

- Pretrial Field Supervision Services
- Pretrial Electronic Monitoring Services

Activity Leader: **Penny Stinson**

Performance Measures:

DEMAND: Average number of defendants who appear to Pretrial Services during reporting period.

Data Source: iCIS

OUTPUTS: Number of defendants who successfully complete release conditions without termination during the reporting period.

Data Source: iCIS

EFFICIENCY: Average daily cost per defendant on pretrial supervision during the reporting period.

Calculation: Total cost for Pretrial Supervision Activity during reporting period. /Average daily number of defendants receiving Pretrial supervision during reporting period x number of days in reporting period.

Data Source: Advantage system, iCIS

RESULT: Percent of defendants who successfully complete release conditions during the reporting period.

Calculation: Number of defendants who successfully complete release conditions without termination during the reporting period. /Number of defendants exiting (successful and unsuccessful) from pretrial supervision during the reporting period.

Data Source: iCIS

RESULT: Percent of defendants who fail to initially appear to Pretrial Services during the reporting period.

Calculation: Number of defendants who fail to appear to Pretrial Services during the reporting period. / Number of defendants ordered to appear to Pretrial Services during the reporting period.

Data Source: iCIS

Activity Name: **Transition and Treatment Activity**

Activity Purpose: The purpose of the Transition and Treatment activity is to provide evidence-based practice treatment services to probationers so they can make positive, pro-social behavioral changes and successfully complete the treatment program.

Services that comprise the Activity:

- Drug Treatment Education Fund (DTEF) Services
- Sex Offender Services
- Drug Court Treatment Services
- Reach-Out Services
- Post-Assessment Screening Services
- Transferred Youth Treatment Services
- Motivational Enhancement Services
- Garfield Residential Transition Services

Activity Leader: **Steve Lessard**

Performance Measures:

- DEMAND:** Average number of probationers who are referred and/or court-ordered to MCAPD operated and/or funded treatment and residential service during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- DEMAND:** Number of jail days ordered for probationers who were released from jail into treatment during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- OUTPUTS:** Number of jail days saved by releasing probationers early from jail into treatment during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- OUTPUTS:** Average number of probationers who participated in MCAPD operated and/or funded treatment and residential service during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical reports
- EFFICIENCY:** Average daily cost per probationer who received MCAPD operated and/or funded treatment and residential services during the reporting period.
- Calculation:** Total cost for Transition and Treatment Activity + Youthful Offender state payments during the reporting period. /Average daily number of probationers who received MCAPD operated and/or funded treatment and residential services during the reporting period x number of days in reporting period.
- Data Source:** Advantage system, Policy, Planning & Analysis statistical reports
- EFFICIENCY:** Total jail costs saved by releasing probationers early into community treatment during the reporting period.
- RESULT:** Percent of probationers who successfully completed MCAPD operated and/or funded treatment and residential services during the reporting period.
- Calculation:** Number of probationers who successfully completed MCAPD operated and/or funded treatment and residential service during the reporting period. /Number of probationers terminated from MCAPD operated and/or funded treatment and residential services during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical reports
- RESULT:** Percent of jail days saved by releasing probationers early from jail into treatment during the reporting period.
- Calculation:** Number of jail days saved by releasing probationers early from jail into community treatment during the reporting period. /Number of jail days ordered for probationers released early from jail into community treatment during the reporting period.

Program Name: COMMUNITY JUSTICE PROGRAM

Program Purpose: The purpose of the Community Justice Program is to provide public safety through offender accountability and restoration to victims and community members so that they can live in revitalized, restored and safer neighborhoods.

Key Results:

- ⇒ Percent of Standard probationers who successfully complete probation during the reporting period.
- ⇒ Percent of jailed probationers who received services under the In-Custody Management during the reporting period.
- ⇒ Percent of IPS probationers who successfully exit IPS and are not revoked to prison or jail during the reporting period.
- ⇒ Percent of restitution paid to victims.
- ⇒ Percent of community restitution work hours completed.
- ⇒ Percent of warrants cleared with targeted criteria during the reporting period.

- ⇒ Percent of sex offenders who check in with Adult Probation within 72 hours of discharge from DOC during the reporting period.
- ⇒ Percent of probationers who successfully complete Compliance Monitoring supervision during the reporting period.
- ⇒ Percent of seriously mentally ill who successfully complete probation during the reporting period.
- ⇒ Percent of active sex offender probationers sentenced for a new felony offense while supervised during the reporting period.
- ⇒ Percent of transferred youth probationers who successfully complete probation during the reporting period.

Activity Name: Standard Probation Activity

Activity Purpose: The purpose of the Standard Probation activity is to provide community supervision and encourage pro-social behaviors of probationers through assessment, case planning, treatment and appropriate responses to behaviors. Aligning services to offender risk profiles and criminogenic needs to probationers so they can enhance their likelihood to remain in the community and successfully complete probation.

Services that comprise the Activity:

- Standard Reassessment Service
- Standard Case Planning Service
- Standard Supervision Service
- DUI Court Supervision Service
- Drug Court Supervision Service
- Standard Urinalysis Test Service
- Drug Court Urinalysis Test Service
- Interstate Investigation Service

Activity Leader: Wes Shipley

Performance Measures:

- DEMAND:** Average end of month number of defendants placed on standard probation by the Court during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- OUTPUT:** Average end of month number of active standard probationers supervised during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- EFFICIENCY:** Average daily cost per active Standard Supervision probationer during the reporting period.
- Calculation:** Total cost of Standard Probation Activity for the reporting period. /Average daily number of active standard probationers supervised for the reporting period x days in the reporting period.
- Data Source:** Advantage system, APETS, Policy, Planning & Analysis statistical report
- RESULT:** Percent of Standard probationers who successfully complete probation during the reporting period.
- Calculation:** Number of Standard probationers who successfully completed probation during the reporting period. /Number of Standard probationers terminated from probation during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- RESULT:** Percent of active Standard probationers sentenced for a new felony offense while supervised during the reporting period.
- Calculation:** Number of Standard probationers convicted of a new felony offense while supervised during the reporting period. /Average number of Standard probationers supervised during the reporting period.

Data Source:	Policy, Planning & Analysis statistical report
RESULT:	Percent of active Standard probationers who were committed to the Department of Corrections upon termination of probation during the reporting period.
Calculation:	Number of Standard probationers who were committed to the Department of Corrections upon termination of probation during the reporting period. /Number of Standard probationers terminated from probation during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
Activity Name:	Intensive Probation Activity
Activity Purpose:	The purpose of the Intensive Probation activity is to provide community supervision and encourage pro-social behaviors of high risk probationers through assessment, case planning, treatment and appropriate responses to behaviors. Aligning services to offender risk profiles and criminogenic needs to high risk probationers so they can enhance their likelihood to remain in the community and successfully complete probation.
Services that comprise the Activity:	<ul style="list-style-type: none"> • Intensive Probation Supervision (IPS) Services • Intensive Probation Case Planning Services • Intensive Probation Reassessment Services • Intensive Probation Case Management Services • Intensive Probation Supervision U/A Test Services
Activity Leader:	Ted Milham
Performance Measures:	
DEMAND:	Average number of active IPS probationers ordered to be supervised during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
OUTPUT:	Average number of active IPS probationers supervised during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
EFFICIENCY:	Average daily cost per IPS probationer during the reporting period.
Calculation:	Total cost of Intensive Probation Activity during the reporting period. /Average daily number of active Intensive Probation probationers supervised during the reporting x days in the reporting period.
Data Source:	Advantage system, APETS, Policy, Planning & Analysis statistical report
RESULT:	Percent of IPS probationers who successfully exit IPS and are not revoked to prison or jail during the reporting period.
Calculation:	The number of IPS probationers exiting supervision and not revoked to prison or jail during the reporting period. /Total number of IPS probationers discharged from IPS. (Includes terminations and transfers to unsupervised and standard probation.)
Data Source:	Policy, Planning & Analysis statistical report
RESULT:	Percent of active IPS probationers sentenced for a new felony offense while supervised during the reporting period.
Calculation:	Number of IPS probationers sentenced for a new felony offense while supervised during the reporting period. /Average number of IPS probationers who are supervised during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
RESULT:	Percent of active IPS probationers who were committed to the Department of Corrections upon exit from IPS during the reporting period.

Calculation: Number of IPS probationers who were committed to the Department of Corrections upon termination of probation during the reporting period. /Number of IPS probationers terminated from probation during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

Activity Name: **Community Restoration Activity**

Activity Purpose: The purpose of the Community Restoration activity is to provide the collection of victim restitution and the completion of community work service hours to victims and the community so they can recover from the financial and emotional harm.

Services that comprise the Activity:

- Financial Compliance Services
- Victim Assistance Services
- Community Partnership Services
- Community Restitution Work Services
- Victim Restitution Services

Activity Leader: **Ted Milham**

Performance Measures:

DEMAND: Average number of probationers ordered to pay victim restitution during the reporting period.

Data Source: Random annual sample

DEMAND: Average number of probationers ordered to perform community restitution hours during the reporting period.

Data Source: Random annual sample

OUTPUT: Average number of probationers who paid victim restitution during the reporting period.

Data Source: Random annual sample

OUTPUT: Number of probationers who performed Court-ordered community restitution (work service) hours during the reporting period.

Data Source: Random annual sample

OUTPUT: Number of opted-in victims, who responded to the annual survey and were satisfied with victim assistance services performed by MCAPD during the reporting period

Data Source: Annual Victim Satisfaction Survey

RESULT: Percent of probationers paying restitution during the reporting period.

Calculation: Amount of victim restitution paid as ordered by the court during the reporting period. /Amount of victim restitution ordered to be paid as ordered by the court during the reporting period.

Data Source: Random annual sample

RESULT: Percent of probations who complete community work service hours ordered by the court during the reporting period.

Calculation: Number of community work service hours completed as ordered by the court during the reporting period./Number of community work service hours as ordered by the court to be completed during the reporting period.

Data Source: Calculated from annual officer survey data; Victim Program statistical report

RESULT: Percent of opted-in victims satisfied with MCAPD.

Calculation: Number of opted-in victims satisfied with APD services who responded. /Total number of opted – in victims who responded to the survey during the reporting period.

Data Source: Annual Victim Satisfaction Survey

EFFICIENCY: Average daily cost to provide Community Restitution hours.

Calculation: Total cost for Community Restitution work services during the reporting period. /Average daily number of probationers ordered to perform Community Restitution hours during the reporting period x number of days in the reporting period.

EFFICIENCY: Average daily cost to provide Financial Compliance

Calculation: Total cost for Financial Compliance services during the reporting period. /Average daily number of probationers ordered to pay restitution during the reporting period x number of days in the reporting period.

EFFICIENCY: Average daily cost to provide Victim Assistance Services

Calculation: Total cost for victim assistance services during the reporting period. /Average daily number of opted-in victims x the number of days in the reporting period.

Data Source: Advantage system, random sample, APETS

Activity Name: **Fugitive Apprehension Activity**

Activity Purpose: The purpose of the Fugitive Apprehension activity is to provide investigation and apprehension services to the Court so they can make informed decision regarding public safety and return absconded probationers to the Court.

Services that comprise the Activity:

- Investigation Service
- Apprehension Service
- Warrant Support Service

Activity Leader: **Wes Shipley**

Performance Measures:

DEMAND: Total number of probationers newly placed on warrant status by the Court during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

OUTPUT: Average number of probationers on warrant status being sought by Adult Probation during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

OUTPUT: Average number of probationers on warrant status with targeted criteria being sought by Adult Probation during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

OUTPUT: Total number of probationers on warrant status cleared during the reporting period.

Data Source: APETS

EFFICIENCY: Average daily cost per probationer on warrant status during the reporting period.

Calculation: Total cost for Warrants Activity during the reporting period. /Average daily number of probationers on warrant status during the reporting period x days in the reporting period.

Data Source: Advantage system, Policy, Planning & Analysis statistical report, APETS

RESULT: Percent of newly ordered warrants cleared during the reporting period.

Calculation: Total number of newly ordered warrants cleared during the reporting period. /Total number of warrants ordered by the court during the reporting period.

Data Source: APETS

RESULT: Percent of warrants cleared during the fiscal year.

Calculation: Total warrants cleared in the reporting period. /Total number of cases on warrants status during the reporting period.

Data Source:	APETS
RESULT:	Percent of warrants cleared with targeted criteria during the reporting period.
Calculation:	The number of warrants cleared with targeted criteria during the reporting period. /Total number of warrants cleared during the reporting period.
Data Source:	APETS
Activity Name:	Indirect Services Activity
Activity Purpose:	The purpose of the Indirect Services activity is to provide case monitoring services to probationers who: are allowed to return or relocate to their residence in another state or county, complete a prison term, transition to community supervised probation, and are detained prior to deportation to their country of citizenship so they can minimize their risk to public safety by preventing re-arrest for a new offense.
Services that comprise the Activity:	<ul style="list-style-type: none"> • Out of State Supervision Services • Out of County Supervision Services • Immigration and Customs Enforcement (USCIS) Supervision Services • Department of Corrections (DOC) Supervision Services
Activity Leader:	Lolita Rathburn
Performance Measures:	
DEMAND:	Number of sex offenders whose probation was ordered by the court to start following their discharge from DOC who were required to report to MCAPD during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
OUTPUT:	Number of sex offenders who report to Adult Probation within 72 hours following discharge from the DOC during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report, DOC records
DEMAND:	Average monthly number of probationers on deportation status through United States Immigration Customs Enforcement (USICE) during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
OUTPUT:	Average number of probationers on deportation status through USICE during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
DEMAND:	Average number of probationers ordered by the court and/or transferred from field supervision to be monitored by Indirect Services during the reporting period.
OUTPUT:	Average number of probationers monitored by In-Direct Services during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
EFFICIENCY:	Daily average cost per probationer administered by Indirect Services during the reporting period.
Calculation:	Total cost for Indirect Services activity during the reporting period./Average daily number of probationers administered by Indirect Services during the reporting period x number of days in the reporting period.
Data Source:	Advantage system, Policy, Planning & Analysis statistical report
RESULT:	Percent of Sex Offenders who check in with Adult Probation within 72 hours of discharge from DOC during the reporting period.
Calculation:	Number of sex offenders required to report to MCAPD within 72 hours following discharge from DOC during the reporting period. /Number of sex offenders discharged from DOC required to report to MCAPD during the reporting period.

Data Source:	Policy, Planning & Analysis statistical report, DOC records
RESULT:	Percent of probationers on deportation status through USICE who are returned to MCAPD for action due to arrest, technical violation, or investigation during the reporting period.
Calculation:	Number of probationers on deportation status through USICE returned to MCAPD due to arrest, technical violation, or investigation during the reporting period./Average number of probationers on deportation status through USICE during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
Activity Name:	In-Custody Management Activity
Activity Purpose:	The purpose of the In Custody Management activity is to provide pro-social behaviors through assessment, case planning, treatment, and appropriate responses to probationers so they can be held accountable and increase their success rate of transition to the community post jail release.
Services that comprise the Activity:	<ul style="list-style-type: none"> • Work Furlough Services • Transition Planning Services • Custody Management Services • Court Liaison
Activity Leader:	Penny Stinson
Performance Measures:	
EFFICIENCY:	Average daily cost per probationer to provide In-Custody Management Activity services during the reporting period.
Calculation:	Total cost for In-Custody Management Activity during the reporting period./Average number of jailed probationers assigned to CMU or Work Furlough during the reporting period x number of days in the reporting period.
Data Source:	Advantage system, Policy, Planning & Analysis statistical report
RESULT:	Percent of probationers who reported to their probation officer following their release from incarceration as required during the reporting period.
Calculation:	Total number of probationers supervised from CMU or Work Furlough who reported to their probation officer following their release from custody during the reporting period./Total number of probationers supervised by CMU or Work Furlough and released from custody during the reporting period.
Data Source:	Policy, Planning & Analysis Crystal Reports
RESULT:	Percent of probationers who successfully completed Work Furlough during the reporting period.
Calculation:	Total number of probationers who successfully terminated from Work Furlough (not rolled up) during the reporting period. /Total number of probationers who exited the Work Furlough program during the reporting period.
Data Source:	Policy, Planning & Analysis Statistics Report
DEMAND:	Number of jail days required for probationers going through violation proceedings during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
OUTPUTS:	Percentage of jail days saved through Court Liaison during the reporting period.
EFFICIENCY:	Total annual jail costs saved by providing Court Liaison during the reporting period. Average daily cost per probationer to provide In-Custody Management Activity services during the reporting period.
Calculation:	Total cost for Court Liaison Activity during the reporting period. /Total number of jail days saved x daily jail cost.

Data Source: Advantage System, Policy, Planning & Analysis statistical report

Activity Name: **Sex Offender Probation Supervision**

Activity Purpose: The purpose of the Sex Offender Probation Supervision Activity is to provide specialized supervision and align services to offender risk profiles and criminogenic needs to Sex Offender probationers so they can enhance their likelihood to remain in the community and reduce commitments to the DOC.

Services that comprise the Activity:

- Sex Offender Case Planning Services
- Sex Offender Reassessment Services
- Sex Offender Case Management Services

Activity Leader: **Donna Vittori**

Performance Measures:

DEMAND: Average number of active sex offender probationers ordered to be supervised during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

OUTPUTS: Average number of supervised active sex offenders during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

EFFICIENCY: Average daily cost per active sex offender during the reporting period.

Calculation: Total cost of Sex Offender Supervision Activity during reporting period. /Average daily number of sex offenders during the reporting period.

Data Source: Advantage, Policy, Planning & Analysis statistical report

RESULT: Percent of active sex offender probationers sentenced for a new felony offense while supervised during the reporting period.

Calculation: Number of active sex offenders sentenced for a new felony offense while supervised during the reporting period. /Average end of the month number of active sex offenders supervised during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

RESULT: Percent of active sex offenders committed to the Department of Corrections upon exiting from probation during the reporting period.

Calculation: Number of active sex offenders sentenced to the Department of Corrections upon exiting probation during the reporting period. /Number of active sex offenders who exited probation during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

Activity Name: **Transferred Youth Supervision**

Activity Purpose: The purpose of the Transferred Youth Supervision activity is to provide specialized supervision and align services to offender risk profiles and criminogenic needs to Transferred Youth probationers so they can enhance their likelihood to remain in the community and successfully complete probation.

Services that comprise the Activity:

- Transferred Youth Case Planning Services
- Transferred Youth Assessment Services
- Transferred Youth Reassessment Services
- Transferred Youth Case Management Services
- Transferred Youth Supervision Services

Activity Leader: Steve Lessard

Performance Measures:

- DEMAND:** Average number of active transferred youth who the court ordered to be supervised during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- OUTPUTS:** Average number of supervised active transferred youth during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- EFFICIENCY:** Average daily cost per active transferred youth during the reporting period.
- Calculation:** Total cost of Transferred Youth Supervision Activity during reporting period. / Average daily number of transferred youth supervised during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- RESULT:** Percent of transferred youth probationers who successfully complete probation during the reporting period.
- Calculation:** Number of transferred youth who successful completed probation during the reporting period. / Number of transferred youth terminated from probation during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- RESULT:** Percent of active transferred youth probationers sentenced for a new felony offense while supervised during the reporting period.
- Calculation:** Number of active transferred youth probationers who were sentenced for a new felony offense while supervised during the reporting period. /Average end of month number of active transferred youth probationers being supervised during reporting period.
- Data Source:** Policy, Planning & Analysis statistical report
- RESULT:** Percent of active transferred youth who were committed to the Department of Corrections upon termination from probation during the reporting period.
- Calculation:** Number of transferred youth probationers who were committed to the Department of Corrections upon termination from probation during the reporting period. /Number of transferred youth who terminated from probation during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report

Activity Name: Seriously Mentally Ill Supervision

Activity Purpose: The purpose of the Seriously Mentally Ill Probation Supervision activity is to provide specialized supervision and align services to offender risk profiles and criminogenic needs to Seriously Mentally Ill probationer so they can enhance their likelihood to remain in the community and successfully complete probation.

Services that comprise the Activity:

- Seriously Mentally Ill Case Planning Services
- Seriously Mentally Ill Reassessment Services
- Seriously Mentally Ill Case Management Services

Activity Leader: Steve Lessard

Performance Measures:

- DEMAND:** Average number of active seriously mentally ill probationers ordered to be supervised by the Court during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical reports
- OUTPUTS:** Average number of active seriously mentally ill probationers supervised during the reporting period.
- Data Source:** Policy, Planning & Analysis statistical report

EFFICIENCY: Average daily cost per active seriously mentally ill probationer during the reporting period.

Calculation: Total cost of Seriously Mentally Ill Supervision Activity during reporting period. /Average daily number of seriously mentally ill probationers during reporting period.

Data Source: Advantage, Policy, Planning & Analysis statistical report

RESULT: Percent of seriously mentally ill probationers who successfully completed probation during the reporting period.

Calculation: Number of seriously mentally ill probationers who successfully completed probation during reporting period. / Number of seriously mentally ill probationers terminated from probation during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

RESULT: Percent of active seriously mentally ill probationers sentenced for a new felony offense while supervised during the reporting period.

Calculation: Number of active seriously mentally ill probationers sentenced for a new felony offense while supervised during the reporting period. /Average end of the month number of active seriously mentally ill probationers supervised during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

RESULT: Percent of active seriously mentally ill probationers who were committed to the Department of Corrections upon termination from probation during the reporting period.

Calculation: Number of active seriously mentally ill probationers who were committed to the Department of Corrections upon termination from probation during reporting period. /Number of seriously mentally ill probationers who terminated from probation during reporting period.

Data Source: Policy, Planning & Analysis statistical report

Activity Name: **Domestic Violence Probation Supervision**

Activity Purpose: The purpose of the Domestic Violence Probation Supervision activity is to provide specialized supervision and align services to offender risk profiles and criminogenic needs to domestic violence probationers so they can enhance their likelihood to remain in the community and successfully complete probation.

Services that comprise the Activity:

- Domestic Violence Case Planning Services
- Domestic Violence Reassessment Services
- Domestic Violence Case Management Services
- Victim Notification Services

Activity Leader: **Donna Vittori**

Performance Measures:

DEMAND: Average number of active domestic violence probationers ordered to be supervised during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

OUTPUTS: Average number of active domestic violence probationers supervised during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

EFFICIENCY: Average cost per active domestic violence probationer for the reporting period.

Calculation: Total cost of Domestic Violence Supervision Activity during reporting period./Average daily number of domestic violence probationers during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

RESULT: Percent of domestic violence probationers who successfully completed Domestic Violence supervision during the reporting period.

Calculation:	Number of active domestic violence probationers who successfully completed probation caseload during the reporting period. /Number of active domestic violence probationers terminated from probation during the reporting period.
Data Source:	Policy, Planning & Analysis statistical reports
RESULT:	Percent of active domestic violence probationers sentenced for a new felony offense while supervised during the reporting period.
Calculation:	Number of active domestic violence probationers sentenced for a new felony offense while supervised during the reporting period. /Average end of the month number of active domestic violence probationers supervised during the reporting period.
Data Source:	Policy, Planning & Analysis statistical reports
RESULT:	Percent of domestic violence probationers who were committed to the Department of Corrections upon termination of probation during the reporting period.
Calculation:	Number of active domestic violence probationers who were committed to the Department of Corrections upon termination of probation during the reporting period. /Number of active domestic violence probationers terminated from probation during the reporting period.
Data Source:	Policy, Planning & Analysis statistical reports
Activity Name:	Compliance Monitoring Supervision
Activity Purpose:	The purpose of the Compliance Monitoring Probation Supervision activity is to provide appropriately reduced levels of supervision to low-risk and compliant offenders so they can enhance their likelihood to remain in the community and successfully complete probation.
Services that comprise the Activity:	<ul style="list-style-type: none"> • Caseload Eligibility Assessment Services • Case Management Services • Case Reassessment Services
Activity Leader:	Lolita Rathburn
Performance Measures:	
DEMAND:	Average number of active probationers ordered by the court and/or transferred from field supervisions to be monitored by Compliance Monitoring during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
OUTPUTS:	Average number of Compliance Monitoring probationers supervised during the reporting period.
Data Source:	Planning & Analysis statistical report
EFFICIENCY:	Average daily cost per Compliance Monitoring probationer during the reporting period.
Calculation:	Total cost of Compliance Monitoring Supervision Activity during reporting period. /Average daily number of compliance monitoring probationers during the reporting period.
Data Source:	Advantage, Policy, Planning & Analysis statistical report
RESULT:	Percent of Compliance Monitoring probationers who successfully completed Compliance Monitoring supervision during the reporting period.
Calculation:	Number of probationers who successfully completed Compliance Monitoring supervision during the reporting period. /The number of probationers who terminate probation from Compliance Monitoring supervision during the reporting period.
Data Source:	Policy, Planning & Analysis statistical report
RESULT:	Percent of active Compliance Monitoring Supervision probationers sentenced for a new felony offense while supervised during the reporting period.
Calculation:	Number of active Compliance Monitoring Supervision probationers sentenced for a new felony offense while supervised during the reporting period./Average end of the month number of active Compliance Monitoring Supervision probationers supervised during the reporting period.

Data Source: Policy, Planning & Analysis statistical report

RESULT: Percent of active Compliance Monitoring Supervision probationers who were committed to the Department of Corrections upon termination of probation during the reporting period.

Calculation: Number of active Compliance Monitoring Supervision probationers who were committed to the Department of Corrections upon termination of probation during the reporting period. /Number of probationers who terminate probation from Compliance Monitoring supervision during the reporting period.

Data Source: Policy, Planning & Analysis statistical report