# 2008-2009 Consolidated Annual Performance & Evaluation Report (CAPER)

Pima County Community Development and Neighborhood Conservation Department (CDNC)

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Pima County CDNC provides essential services to county residents by funding social service agencies like the Primavera Foundation (above) and Catalina Community Services (below).



#### **Our Mission**

To create a more livable and viable county and to improve the quality of life for residents, with a special emphasis on economically and socially disadvantaged communities, through the development and coordination of programs and services.

The public comment period for the CAPER took place from September 10th TO September 25th, 2009. no comments were received.

Please visit the CDNC website at www.pima.gov/ced/cdnc.



# EXECUTIVE SUMMARY

Pima County Community Development and Neighborhood Conservation Department



Ajo Plaza, Ajo, AZ.

#### FOREWORD

As a recipient of federal funds through the US Department of Housing and Urban Development (HUD), Pima County Community Development and Neighborhood Conservation (CDNC) is required to publish an annual performance report detailing activities that took place during the most recent program year with those federal funds, including:

- Community Development Block Grant (CDBG) - \$2,605,585
- Emergency Shelter Grant (ESG) -\$110,848
- HOME Investment Partnerships Program (HOME) - \$757,996

The purpose of this report is to measure Pima County's success in meeting priority needs, goals and strategies as outlined in the 2005-2010 Consolidated Plan. However, CDNC carries out many more activities in order to meet the needs of and enhance the quality of life for its citizens, leveraging a wide variety of funds from other federal, state, local, and private sources, and utilizing staff's varied competencies and dynamic energy. Funding sources and programs often overlap in order to carry out department objectives. We are able to accomplish a great deal in our community by approaching problems with a collaborative mindset, working closely and problem solving with community members, agencies, governments, and the private sector. We strive to be proactive in identifying barriers to the quality of life and vitality of our community and aggressive in implementing strategies to break down those barriers.

In order to demonstrate how CDNC's programs and activities work together in carrying out our objectives, the annual performance report now includes all departmental activities of the past year. We welcome your ideas and comments in response.

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# **EXECUTIVE SUMMARY**

### **AFFORDABLE HOUSING**

#### **INCREASING HOMEOWNERSHIP**

- Twenty four new single family homes at six developments utilizing County bond funds.
- One hundred twenty-four new homeowners helped through the Pima County/City of Tucson homebuyer assistance programs.

#### PRESERVING EXISTING HOUSING

- Two hundred seventy-two homes received emergency home repair services.
- One new manufactured replacement home provided under the County's manufactured housing replacement program, "I'm Home."
- One new manufactured replacement home provided under the Primavera Foundation/City of South Tucson Revitalization Program.

#### **DEVELOPING RENTAL HOUSING**

• One hundred fifty unit multi-family apartment complex acquisition and renovation project for low-income elderly residents.

# EXECUTIVE SUMMARY

## Pima County Community Development and Neighborhood Conservation Department

# COMMUNITY AND RURAL DEVELOPMENT

# FACILITATING AND PROMOTING NEEDED SERVICES

- Thirty three thousand, eight hundred-two unduplicated clients were served through CDBG public service projects.
- Seventeen public facilities projects completed and ten public facilities projects assisted.
- The Chicanos Por La Causa (CPLC) Youth Center facility received a new roof, a new heating/cooling system, a water heater, and security bars.
- The Picture Rocks/Avra Valley water project was completed including water line bypasses at the three reservoir sites.
- Fire hydrants were installed in Continental, Valencia West, Catalina, Flowing Wells, and Robles Junction.

# PROVIDING HOME ADAPTATIONS FOR SPECIAL NEEDS POPULATIONS

• Two hundred seventy-two low- and moderate income households received emergency home repair services.

# ASSURING ACCESSIBILITY AS REQUIRED BY ADA

• Provided modifications to 22 homes through the DIRECT For Home Accessibility Program.

# ENHANCING SOCIAL SERVICES FOR ELDERLY & SPECIAL NEEDS POPULATIONS

- Building improvements for the Child Language Center, which assists youth with speech and language disorders.
- Provide meals in northern Pima County through Catalina Community Services.

### NEIGHBORHOOD REINVESTMENT

#### FACILITATING COMMUNITY DEVELOPMENT AND FUNDING NEEDED FACILITIES AND INFRASTRUCTURE

- Six project proposals totalling \$2,270,656 submitted and approved. \$1.5 million in unspent 2004 funds is available for future Neighborhood Reinvestment projects.
- Nine neighborhood projects were completed: Julia Keen (street lights); Miles (park improvements);
  Flowing Wells II (health clinic); Rillito-Tucson (park amenities); Hedrick Acres (public safety improvements); Miracle Manor II (park improvements); Midvale Park (street lights); Cardinal (traffic mitigation); and Rincon Heights (public safety improvements).
- Nine projects were under construction as of June 30, 2009, and 15 were in pre-construction phases (planning, design, procurement).
- Fifty Neighborhood Reinvestment infrastructure projects have been approved for construction, with a total of 21 completed.

# HOMELESSNESS AND SPECIAL NEEDS POPULATIONS

#### SUPPORTING TRANSITIONAL HOUSING FOR HOMELESS AND SPECIAL NEEDS POPULATIONS

• Provide meals for St. Luke's Home for men and women

#### DECREASING INCIDENTS OF CHRONIC HOMELESSNESS

- Fund the Bus Pass Program for homeless individuals
- Provide general support for the Tucson Planning Council on Homelessness and the Tucson Plan to End Homelessness Committee.



The CDNC partners with the Southern Arizona Aids Foundation (SAAF) to serve vulnerable populations in Pima County. SAAF also raises funds through its annual Aidswalk event.

# CITIZEN PARTICIPATION

Pima County Community Development and Neighborhood Conservation Department



The Cardinal Neighborbood Association commemorates the Ebonee Marie Moody Park

### CARDINAL COMMUNITY DEVELOPMENT INITIATIVE

Located just outside of the City of Tucson's southwestern boundary, the Cardinal/Valencia community faces a number of issues that are threatening residents' quality of life.

This area has been seriously impacted by the foreclosure crisis, with clusters of foreclosed homes appearing in some of the newer neighborhoods. The community is also dealing with traffic safety problems, a high number of home invasions, and clusters of deteriorating mobile homes.

In light of the challenges confronting the Cardinal/Valencia community, CDNC has identified this as a target area for federal stimulus funds and is working with local community organizations to engage residents in a community dialogue. The first step of the County's involvement in this collaboration was to complete an organizational asset assessment, which identified available resources within the community and provided a snapshot of its existing conditions. This assessment was completed in August 2009, and will be used by CDNC to allocate resources to the area.

Formed in 2004 in response to the traffic death of Ebonee Moody by a drunk driver, the Cardinal Neighborhood Association (CNA) became the first organized neighborhood association in unincorporated Pima County. CNA first campaigned for the installation of traffic safety improvements, which were funded wuth Neighborhood Reinvestment and Pima County Transportation funding. CNA has also been involved in negotiating with the Tucson Unified School District concerning the location of a school bus barn in their community.

As this initiative progresses, Pima County CDNC will continue to work with community leaders to target its investment in the area, and also to support communitybased activities aimed at empowering CNA.



The Robles Responds Committeee is a coalition of area organzations and residents, and is enhancing the positive self-image and pride of the area's children.

### ROBLES RESPONDS: SERVING THE GREATER ROBLES JUNCTION COMMUNITY

Robles Junction is located 15 miles southwest of Tucson and has a population of approximately 7,000 residents. This fast growing rural community comprises 25 square miles. Once a ranching community, this area is now rural residential with homes located on large parcels. Community amenities include two schools, a park, a historic community center, fire station and health clinic

Robles Responds is a community based group of residents that organized to solve image problems and plan future development for the Robles Junction/Three Points area of Pima County. The group first met in the spring of 2004 and developed a list of core goals the group wanted to attain. Committees were formed, tasks were assigned, and revitalization activities commenced.

# CITIZEN PARTICIPATION

Pima County Community Development and Neighborhood Conservation Department

#### **ROBLES RESPONDS (CONTINUED)**

One of the first successes of Robles Responds was a \$500,000 grant through the Pima County Neighborhood Reinvestment Program, awarded to build recreation fields for the youth of the area. As part of that plan a CDBG grant was awarded to build restroom facilities and a play structure on the site. A web site has been established by Robles Responds and the first annual Robles Pride Day was held.

This year CDBG funds have been awarded to construct and install shade structures over existing playground equipment, and install fire hydrants in the community. Past projects include improvements to the Food Bank and Community Center.

In a short five years Robles Responds has a list of notable achievements and continues to meet regularly to review progress on projects currently in process. That group intends to explore and develop new projects and actibities to implement their goal of community revitalization. The positive approach demonstrated by Robles Responds has caught the attention of Pima County officials who now collaborate with the organization on planning and development for the Robles Junction/ Three Points community.



Rillito residents attend a community meeting.

# COMMUNITY OF RILLITO EMBARKS UPON PATH TO RECOVERY

Rillito, a small rural community approximately 12 miles northwest of Tucson, was originally established by railroad companies as a place for steam locomotives to replenish water. In 1908 the community received its first postmaster.

In the 1940's and 1950's, African American families migrated from Arkansas, Oklahoma and Texas to work the area cotton fields. In 1963, Interstate 10 reached Rillito, and by 1967 the area had running water. Residents no longer had to haul water from the railroad to their homes. In 1976 a federal grant brought a sewer system and paved roads to the community.

Beginning in 1978, Rillito became one of Pima County's first target areas to receive CDBG funding. That same year marked the opening of the Rillito Recreation

Center. Through the years, CDBG funds have been used for multiple purposes, including construction of a community center and childcare center; parks and children's playgrounds; street lights; improvements to the sewage, drainage, and water systems; and housing rehabilitation.

In late March 2009, a community clean-up was held with the assistance of a new collaboration including Pima County Supervisor Sharon Bronson, Pima County (CDNC), Pima County's Faith-Based Initiative, U.S. Postal Service, Arizona Portland Cement/CTI, D & H Sanitation, and volunteers from various churches. The clean-up was a huge success, and residents were so proud of their accomplishments that their community improvement effort continues. Residents continue to work with CDNC to demolish dilapidated structures and develop other activities to reduce criminal activity and improve the quality of in their community.

Rillito is an aging community that, like many other communities, has fewer youth to assume a leadership role in the community's revitalization effort. Nonetheless, community members have begun meeting to assess and prioritize community needs. The community was awarded CDBG grant funds for fiscal year 2009-2010 to improve their water system and install additional street lights.

As a result of these initiatives, the community of Rillito has united and is embarking upon the path to recovery and revitalization.

# RECOVERY

Pima County Community Development and Neighborhood Conservation Department



Pima County is facilitating the redevelopment of abandoned industrial properties like this one through its Brownfields Program.

### PIMA COUNTY BROWNFIELDS PRO-GRAM REVITALIZES FLOWING WELLS

The Pima County Brownfield Program and the Flowing Wells Neighborhood Association and Community Coalition (FWNACC) have successfully completed the first year tasks of its proposed three-year Flowing Wells Project Work Plan—an effort to revitalize and redevelop private property utilizing awarded United States Environmental Protection Agency (EPA) Brownfields assessment grant funding. Brownfields can be defined as abandoned, idle, or underutilized property where expansion or redevelopment is complicated by real or perceived contamination.

Typically, brownfields are properties whose past and present land uses may include abandoned warehouses and storage yards; manufacturing and industrial facilities; gasoline stations; oil storage facilities; dry cleaning stores; junkyards; and, other business that may have dealt with hazardous substances. While these sites once may have thrived, concerns with liability, time and cost of identifying any potential mitigation due to previous or current uses, and reluctance to invest in older urban areas render these sites difficult to revitalize into job creating developments.

Utilizing the HUD-approved Flowing Wells Neighborhood Revitalization Strategy Area (NRSA) plan, Pima County CDNC staff and FWNACC leadership pursued and received an EPA Community-Wide Assessment Grant to provide and conduct the following revitalization tasks associated with brownfields: public involvement and community outreach; property identification and database development; and most important, 30 environmental site assessments (ESA).



The Flowing Wells area is bome to a variety of land uses, from agricultural (above) to industrial.

To date, two ESAs have been completed in order to directly assist local businesses and an additional 6 ESAs are in progress. It is the intent of the grant that these sites will be redeveloped into land uses that produce jobs for extremely-low, low, and moderate income residents of Flowing Wells.

In addition to being on task to begin actual ESA work by August 2009, highlights for 2008/2009 including the following:

- EPA approval of Pima County Flowing Wells Project Work Plan
- Brownfields Program website: http://www.pima. gov/CED/CDNC/Brownfield.htm
- Post-award public meeting
- Contracted environmental consultant via RFP solicitation and selection
- Finalized Quality Assurance Program Plan
- Draft site access agreements
- Local media recognition: "County incentive for Flowing Wells: from blight to bright economy, jobs" Arizona Daily Star (12/01/2008).

For a more detailed account of the Flowing Wells Brownfields Project, please visit the website at http://www.pima.gov/CED/CDNC/Brownfield.htm .

# RECOVERY



The American Reinvestment and Recovery Act was signed into law on February 17th, 2009, and appropriated nearly \$800 billion for job preservation and creation, infrastructure investment, energy efficiency and science, assistance to the unemployed, and state and local fiscal stabilization.

This sweeping initiative, aimed at getting the nation on the road to economic recovery, allocates a large amount of funds to community development programs, thereby recognizing the critical role that community development plays in local economies.

Contrasted with other types of economic development tools that concentrate public subsidies among a few organizations and individuals (e.g. business tax credits), community development programs provide direct investments in our communities. The benefits of these community investments are widely distributed among community members and thus are more likely to stay in the local economy. Through its many community development programs, CDNC has been contributing to Pima County's regional economy for years. While the ARRA funding will increase the impact of these programs in the region, the following examples illustrate the positive economic effects that the department is currently having on our communities:

- Affordable Housing Bond Program creating construction jobs through the funding of affordable housing and infrastructure.
- Downpayment Assistance Increasing home sales and speeding the recovery of the housing market. Helping low and moderate income families become homeowners, thereby building equity and forming a stable household economic base for the future.
- Foreclosure Prevention and Homebuyer Education programs – keeping families out of foreclosure prevents large declines in property values in neighborhoods, keeps families out of bankruptcy, keeps homes occupied and generating tax revenues for local governments.
- Neighborhood Reinvestment creates construction jobs, stabilizes neighborhoods, and increases property values through the planning and development of infrastructure in stressed communities.
- Homelessness Prevention and Special Needs Populations Programs – helping vulnerable populations to stabilize their lives and gain employment.
- FEMA Purchases food from local businesses for Mass Feeding and Other Food funding categories, Rent, Mortgage and Utility Assistance stretches low

and moderate income families' budgets.

CDBG – Creates construction jobs through the funding of agency and community facilities, fuels the real estate market by funding land acquisitions for affordable housing, purchases goods locally for a variety of materials.

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- Weatherization and Home Repair– creates jobs for contractors who weatherize homes, creates business for local suppliers that provide materials and equipment, frees low income households' budgets from excessive utility costs to purchase goods and services.
- Outside Agency Program funding of non-profit agencies directly creates employment opportunities by paying the salaries of program staff.

The examples listed above are just a few of the more visible benefits the department produces. There are numerous indirect economic impacts from CDNC initiatives. While it is difficult to quantify the economic value of relationships formed during community initiatives, or of crime reductions resulting from neighborhood revitalization, these actions do yield community financial benefits.

The need for community development services continues to increase, while funds become increasingly scarce. This is why it is extremely important that Pima County leadership continues to support direct, long-term investments in our communities through activities such as community development and education.



Pima County bond funds made this cutting-edge affordable bousing project possible.

### AFFORDABLE HOUSING PROGRAM

The mission of the CDNC Housing Program is to provide safe, decent, and affordable housing for Pima County residents. The County administers a variety of programs that focus on developing and sustaining affordable housing for low income residents, providing support, resources and assistance to nonprofit and for profit housing providers and developers. The Program encourages the coordination and use of public and private financial resources and promotes education and counseling for renters and homebuyers concerning Fair Housing and Fair Lending laws, duties and responsibilities.

### PIMA COUNTY HOUSING COMMISSION EXPANDS USE OF BOND FUNDS

During the 2008-2009 program year, the Pima County Bond Program and the Pima County Housing Commission responded to specific housing needs by adopting a major change in policy. Previously, G.O. bonds were only invested in infrastructure improvements in affordable housing development projects. Upon the advice of the Pima County County Attorney and CDNC staff, the Housing Commission approved expanding the use of housing bond funds to include acquisition cost (land and existing homes) and other development costs associated with producing or preserving affordable housing. This revision will add flexibility as the Commission considers future applications in a changing housing market.

During the past fiscal year the Commission approved requests for five new affordable housing projects totalling \$345K, and thereby allocated all the remaining 2004 G.O. bonds for Affordable Housing. The Pima County Bond Advisory Committee has scheduled a series of meetings to consider the next County bond election, including new funds for affordable housing.



The Pima County Housing Commission oversees the allocation of Housing Bond funds.

#### HOUSING BOND PROGRAMS

Voters approved the use of general obligation bonds to develop affordable housing in the 1997 (\$5 million) and 2004 (\$10 million) bond elections. The Pima County Housing Commission reviews and makes funding recommendations and as stated above has allocated the remaining bond funds.

From the 1997 bond program, 100% of funds are committed to nine projects totaling 262 units, with 60 remaining to be completed. From the 2004 bond program, 100% of the funds are now committed to 15 projects totaling 534 units, of which 108 are completed.

#### Pima County Community Development and Neighborhood Conservation Department

### **1997 HOUSING BOND PROJECTS**

PROJECT NAME	COUNT Y BOND FUNDING	TENURE	PROJECT DESCRIPTION	TOTAL UNITS	CURRENT INFRASTRUCTURE STATUS	UNITS COMPLETE AS OF 6/30/09
SUNLAND VISTA	\$765,134	OWNERSHIP	SFR - Detached	30	COMPLETED	30
CHANTLALLI ES- TATES	\$300,000	OWNERSHIP	SFR - Detached	37	COMPLETED	37
BALBOA-LAGUNA	\$821,000	OWNERSHIP	SFR-Patio Homes	36	COMPLETED	36
HIGH SIERRA ES- TATES	\$434,743	OWNERSHIP	SFR - Detached	15	COMPLETED	15
COLONIA LIBRE	\$273,984	LEASE-PURCHASE	SFR-Townhomes	60	COMPLETED	60
COPPER VISTA I	\$435,000	OWNERSHIP	SFR - Detached	29	COMPLETED	3
WE-CHIJ ESTATES	\$444,580	OWNERSHIP	SFR - Detached	21	COMPLETED	20
WEST OCHOA	\$120,000	OWNERSHIP	SFR - Detached	5	COMPLETED	5
COPPER VISTA II	\$595,467	OWNERSHIP	SFR - Detached	29	UNDER CONSTRUC- TION	
TOTALS				262		206

### 1997 HOUSING BOND PROGRAM SUMMARY – FY '08/'09

The 1997 Housing Reinvestment Bond Program had nine affordable housing development proposals approved by the Board of Supervisors. The approved developments, when built-out, will result in a total of 262 new units of affordable housing. As of June 30, 2009, eight of the nine infrastructure development projects have been completed and the ninth project is in progress, yielding 207 new units of affordable housing. An additional six homes were under construction at the end of the 2008 calendar year.

Completed Projects and highlights for fiscal year ending June 30, 2009, include:

- Balboa-Laguna Habitat Houses: Project infrastructure and a City-owned pocket park was completed in December 2008. 36 homes have been completed, sold and occupied.
- Copper Vista II, the ninth and final housing project approved under the 1997 GO Program, started construction in December 2008. As of June 30, 2009, infrastructure improvements are approximately 50% complete.
- We-Chij Estates Project: While bond-funded infrastructure was completed by the end of 2007, home construction did not start until 2008. As of June 30, 2009, 20 affordable homes have now been completed, sold and occupied. The 21st and final affordable home is under construction and expected to be completed in the next fiscal year.

#### Pima County Community Development and Neighborhood Conservation Department



### 2004 HOUSING BOND PROJECTS

PROJECT NAME	COUNT Y BOND FUNDING	TENURE	PROJECT DESCRIPTION	TOTAL UNITS	PROJECT STATUS AS OF 6/30/08	UNITS COMPLETED AS OF 6/30/09
MLK REVITALIZATION PLAN	\$1,272,678	RENTAL	Public Housing / HOPE VI	68	BOND FUNDED IMPROVEMENTS ARE 10% COMPLETE	
SYLVESTER DRIVE ESTATES	\$485,000	OWNERSHIP	SFR - Detached	13	BOND FUNDED IMPROVEMENTS ARE 80% COMPLETE	5
CASA BONITA III, IV AND V	\$184,611	RENTAL	Multi-family - Scat- tered site: SMI - VLI / LIHTC	60	COMPLETE (FY 05/06)	60
CORAZON DEL PUEBLO PHASE 1	\$352,694	OWNERSHIP	SFR - Detached	20	COMPLETE (FY 06/07)	15
CURLEY SCHOOL APART- MENTS	\$350,000	RENTAL	Multi-family: Live/ work / LIHTC	30	COMPLETE (FY 06/07)	30
LESSONS FROM CIVANO @ BARRIO SAN ANTONIO	\$158,793	OWNERSHIP	SFR Detached	5	BOND FUNDED IMPROVEMENTS ARE 75% COMPLETE	2
IOWA PROJECT	\$166,540	OWNERSHIP	SFR Detached	6	BOND FUNDED IMPROVEMENTS ARE 55% COMPLETE	1
CORAZON DEL PUEBLO PHASE 2	\$395,466	OWNERSHIP	SFR - Detached	20	COMPLETE (FY 07/08)	20
WESTMORELAND	\$407,000	OWNERSHIP	SFR Detached	11	PENDING GRADING PERMIT	
GHOST RANCH LODGE APT'S PHASE I	\$476,864	RENTAL	Multi-family: Elderly / LIHTC	60	PENDING LIHTC FUNDING RESUB- MITTAL	
CORAZON DEL PUEBLO PHASE 3	\$385,000	OWNERSHIP	SFR Detached	20	COMPLETED (FY 08/09)	
GRAND TOTALS	\$4,634,646			313		108
APPROVED IN FY 07/08	\$1,268,864			91		

### 2004 HOUSING BOND PROGRAM SUMMARY – FY '08/'09

The 2004 Affordable Housing General Obligation bond funds are committed for a total of \$10 million for 534 new units of affordable housing for low-income families. Ten development projects have been approved by the Pima County Board of Supervisors. As of June 30, 2009, a total of five development projects have been completed resulting in 108 new units of affordable housing. Five infrastructure projects and six homes are under construction.

Additionally, The Pima County Housing Commission recommended five new funding requests to the Board of Supervisors totaling \$5.3 million, for 281 new affordable housing units. These units include approximately 40 foreclosed homes that will be renovated and rented or sold to low income households. These recommendations were approved by the Board of Supervisors at their January 13, 2009 meeting.

Completed projects and Highlights for the fiscal year ending June 30, 2009, include:

• Corazon Del Pueblo Phase III offsite infrastructure improvements were completed.

- Six Habitat For Humanity homes were completed at Corazon Del Pueblo Phase I, for a total of 15 homes.
- The first five of 13 homes are complete at Sylvester Drive Estates, with all offsite infrastructure improvements complete.
- One home was completed at the Iowa Project (Chicanos Por La Causa).
- Two homes were completed at the Civano Demonstration Project in Barrio San Antonio, also known as Lessons from Civano (Drachman Design Build Coalition).
- Westmoreland Project construction of offsite infrastructure improvements began and are 95% complete.

### I'M HOME

Pima County I'm Home program assisted one owner of sub-standard manufactured housing in replacing his home in the Flowing Wells area. The homeowner participant received \$30,000 in HOME assistance. I'm Home is funded through a grant from the Corporation for Enterprise Development (CFED) Grants provide funding for innovative projects that explore the use of manufactured, HUD –code housing as a way to provide equity for owners. Since its inception in 2007, the program has replaced eight substandard units of owneroccupied housing.



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This manufactured bome was replaced through the I'M HOME Program.

### HOME

#### **DEVELOPING RENTAL HOUSING**

The CDNC Affordable Housing Program facilitated the completion of Council House Apartments, the acquisition and renovation of a 150 unit multi-family apartment complex serving low-income elderly residents of Pima County.

This affordable rental preservation project is located in Central Tucson, in Pima County District 5, adjacent to the Sam Hughes Historic District.

Investment of Pima County HOME funds leveraged five additional funding sources including City of Tucson HOME, Arizona Department of Housing HOME, Low Income Housing Tax Credit Equity, Tax Exempt Bonds and renewal of HUD Project Based Section 8 rental subsidies.

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### HOME: DOWNPAYMENT ASSISTANCE

A declining housing market with home prices at levels not seen since before the housing boom may have been a major factor in the large number of new homebuyers who received down payment assistance through the Pima County/City of Tucson programs.

A total of 122 new buyers were assisted with approximately \$1.4 million in City/County HOME funds with in turn leveraged over \$513,000 in non-federal matching down payment funds and over \$12.1 million in private mortgage financing and for those buyers. The average purchase price was \$113,174.

#### Highlights:

- One hundred fifteen buyers received assistance from the Pima County/City of Tucson program. Agencies participating in the program included Chicanos Por La Causa, Family Housing Resources, Primavera Foundation, Old Pueblo Community Foundation, and Pio Decimo Center.
- Six buyers received up to \$10,000 down payment assistance each through Family Housing Resources Mortgage Revenue Bond Program.
- One buyer received down payment

#### program that

began in February 2009, the Town of Sahuarita's work force housing down payment assistance program. This partnership program is designed to provide affordable work force housing in the Town of Sahuarita for families working in the greater Sahuarita area.



Before (top) and after photos of a manufactured bome replaced in partnership with the Primavera Foundation.

### SOUTH TUCSON REVITALIZATION PROJECT REPLACEMENT HOMES

Primavera Foundation, in partnership with the City of South Tucson and Pima County, is operating a replacement home program for low-income owner occupants of substandard units in the City of South Tucson. The first replacement home was completed in September 2008. The new home is a ground-set double-wide manufactured home that meets the Energy Star Program standards and is designed with a front porch and stucco finish in order to conform with existing site built homes in the area. Additionally, Primavera has also received funding for this program from CFED and will begin to expand the range of sustainable water use measures, like grey water and rain water harvesting.

At the end of the reporting period, the second and third replacement homes were already in progress with completion expected by fall 2009.

### HABITAT FOR HUMANITY TUCSON BUILDS FIRST HOMES TO RECEIVE PIMA COUNTY GREEN CERTIFICATION

With assistance from Pima County, Habitat for Humanity Tucson has built the "greenest" homes in the history of the Tucson Habitat program. Habitat worked with Pima County Department of Environmental Quality and Pima County Development Services' Green Building Program to include gray water plumbing, increased energy efficiency, recycling of construction materials and other sustainable practices during the home-building process. These initiatives earned them an EPA Energy Star certification, the Tucson Electric Power Energy Guarantee, and the first ever Silver Certificates from the Pima County Regional Residential Green Building Program.

(continued on next page)

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The dedication of a Habitat 'green' home.

#### HABITAT GREEN HOMES (CONTINUED)

"We are excited to be the first recipients of the Pima County Silver Green Home Certification," said Michael McDonald, Executive Director of Habitat for Humanity Tucson. "For quite some time now, we have been striving to make our building methods as energy efficient as possible. We recognize the value this adds not only to our homeowners with utility cost savings and sustainable housing, but to our environment and to our community," McDonald stated.

After noting a need for basic environmental education concerning the concepts incorporated into the new green homes, Pima County Department of Environmental Quality (PDEQ) worked with Habitat and other agencies to create an informational resource sheet, "Tips for Desert Dwellers," and provided workshops designed to educate Habitat homeowners.

Habitat Tucson's new green initiative includes many standards to ensure energy efficiency including energy efficient windows; longer overhangs to allow more shade; sill seal caulk and spray foam around windows and exterior doors; compact fluorescent lighting; heating and cooling duct work sealed internally and tested to meet Tucson Electric Power energy guarantee standards; low-flow toilets and showerheads; and landscape designed with drought tolerant plants with low water demand and trees located to maximize shade. These standards will save the Habitat homeowners money on utility bills and improve the environment by conserving resources.

"The Habitat homes were the first four homes to be certified of approximately 500 currently under design or construction in the County's Green Building Program," said Rich Franz-Ünder, Pima County Green Building Program Manager. "Habitat for Humanity is proving that affordable and sustainable go together, which is a very exciting model for our community," he continued.

In addition to providing the Regional Green Building Certification Program at no charge, Pima County is the only governmental jurisdiction in the United States authorized to review and inspect homes for LEED (Leadership in Energy and Environmental Design) certification. Pima County Development Services provides the LEED for Homes third-party inspections for a fee and brings green home construction to area



An excited family receives the keys to their green Habitat home.

residents looking to lower utility bills, use less water, and improve quality of life.

Habitat for Humanity Tucson houses are designed to use 13% less water than the typical house and are about 30% more energy efficient than a code minimum home, which benefits the homeowner and the community as a whole.

"Saving energy not only saves money, but improves our air quality," said Robin Johnson of PDEQ. "When electricity is generated, power plants burn natural gas or coal which produces air pollution – so the less electricity we use, the fewer emissions are put into our air."

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Leaders from the faith-based, non-profit, business, and governmental communities are coming together for a regional solution to the affordable bousing crisis.



### A CALL TO ACTION: FORGING REGION-AL SOLUTIONS FOR AFFORDABLE HOUSING

Pima County's Community Development and Neighborhood Conservation Department staff served on a regional coalition focused on the creation of a comprehensive plan that would address the need for affordable housing. This effort was launched by Bishop Gerald Kicanas of the Catholic Diocese of Tucson who joined with Tucson Mayor Robert Walkup and Pima County Board of Supervisors Chair Richard Elias to call our community to action to clarify housing goals and objectives, address regional needs and ensure that housing opportunities are available to a range of households in urban and rural locations.

Two community meetings were held with more then 200 participants including individuals from government, businesses, lending institutions, the housing commissions, the Industrial Development Authority (IDA), housing developers in the profit and non-profit sectors, the University of Arizona and members of the faith community.

This meeting addressed a broad range of perspectives, identified the complexity of the issue and obtained commitments to continue to work across sectors in a long term process. Barriers were identified including the true costs of housing, transportation, energy and communication.

#### SPECIFIC REGIONAL ISSUES

- More than one-third of the households in Pima County are priced out of the home ownership market. Approximately 42 percent of all renter households in Pima County pay more than 30 percent of their monthly income for their housing costs. Almost 21 percent of these households pay more than 50 percent for housing.
- The Housing + Transportation Affordability Index for Pima County, a 9,000 square mile jurisdiction, shows the average number of vehicles per household is 1.61 and the average household transportation cost per month is \$768.
- From 2000 to 2008, housing costs in the Tucson metropolitan area rose 10 percent faster than income, and gasoline costs rose 13 times faster than income.
- In Pima County, 62,800 housing units will be at least 50 years old by 2010. Most are not energy-efficient or water-conserving and will require substantial investment for repairs and retrofit. Houses construct-

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ed before 1980 are potential risks for lead poisoning. Half of the housing units in Pima County were built before 1980.

There are a total of approximately 40,000 manufactured and mobile homes in Pima County. Nearly half (48 percent) were built prior to 1979; these older mobile homes are difficult and expensive to repair or retrofit for energy conservation.

### FUTURE GOALS

- The coalition will work with Tucson/Pima County on a regional plan to maximize Neighborhood Stabilization Program funding
- By January 2010, the coalition will create a task force comprised of members of the City and County IDAs and the housing commissions, other interested stake holders, and government representatives
- The task force will be recognized as a regional planning body for all jurisdictions within Pima County
- The task force will work with jurisdictions in the establishment of best practices that will be implemented in all related housing activities.

### Sources:

- "2008 Arizona's Housing Market...a Glance. Trends Shaping Arizona's Future." Arizona Department of Housing, September 2008.
- "Housing Arizona," background report to the 93rd Arizona Town Hall. The Drachman Institute, University of Arizona, October 2008.

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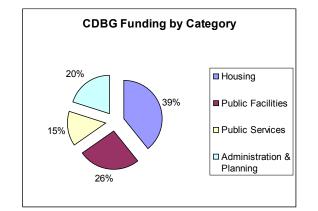
### COMMUNITY & RURAL DEVELOPMENT PROGRAM

The Community & Rural Development (CRD) Program was established in 1979 for the purpose of assisting low and moderate income households in unincorporated Pima County and the incorporated areas of Marana, South Tucson, and Sahuarita. CRD aids in the development of communities by providing decent and affordable housing, creating a suitable living environment, and providing economic opportunities.

To achieve these goals, CRD administers the Community Development Block Grants (CDBG) Program, the Home Repair and Weatherization Program, and the Outside Agency (OA) Program.

The CDBG Program provides financial support for a wide variety of community development projects, while the Home Repair and Weatherization Program provides vital improvements to the most distressed housing stock throughout Pima County, and the County General Fund Outside Agency Program provides funding to agencies that provide a wide spectrum of services to Pima County communities.

CDBG CATEGORY	CDBG AMOUNT
Housing	\$1,005,000
Public Facilities	\$665,000
Public Services	\$380,000
Administration & Planning	\$510,535
TOTAL	\$2,560,535





Program Manager Al Kulwin fields questions from Ajo residents during a community meeting.

#### HOME REPAIR & REHABILITATION PROGRAM

In FY08-09, 272 households received emergency repair services, including weatherization, roof repair, heating and cooling systems repair, and replacement of septic systems. Four dilapidated structures have been identified and will be demolished in order to enhance health and safety in the Rillito community. Twentytwo homes received adaptations for purposes of accessibility and fostering independence in the home.

In the Home Repair Program, staff identifies necessary repairs, supervises construction, and inspects all completed work. Staff's excellence in work shows in the extremely favorable client surveys the program receives from the families they serve. Staff members are regularly described as "highly professional," "courteous, and "hard-working," along with many more favorable adjectives found in client evaluations.

The Pima County Home Repair and Rehabilitation Program is a cooperative effort including CDNC, Community Home Repair Projects of Arizona (CHRPA), Tucson Urban League (TUL), DIRECT Center for Independence, Town of Marana, and the City of South Tucson.

The Weatherization Program is a cooperative effort through the U.S. Department of Energy. Monitoring is conducted before, during and after repairs are made, thereby ensuring the quality and effectiveness of home repairs.

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Pima County celebrated CDBG Day on April 17th

### **CDBG DAY CELEBRATION**

CDBG Day provides an opportunity to educate citizens regarding CDBG, the outstanding accomplishments of the program and its critical importance in the lives of low and moderate income citizens. Pima County, City of Tucson, Town of Marana and the City of South Tucson celebrated Community Development Block Grant Day on April 17, 2009, at Interfaith Community Services. CDBG Day provides an opportunity to educate citizens regarding CDBG, the outstanding accomplishments of the program and its critical importance in the lives of low and moderate income citizens. Interfaith Community Services was selected to host the annual celebration because of the 1500 square foot addition which was recently constructed with funding provided from the partnership of Pima County CDBG funds and money raised by Interfaith Community Services.

Lifetime achievement awards were presented to Mayor Ora Harn, Emily Nottingham and the family of Gerald Porter. The annual agency award was given to Pima Prevention Partnership's Teen Court Program.

# NEIGHBORHOOD SPOTLIGHT: PICTURE ROCKS WHERE IS PICTURE ROCKS?

Picture Rocks is a rural, mostly low-income community populated by young families, working individuals and retirees in Pima County's rapidly growing northwest corner. Picture Rocks is located 25 miles from downtown Tucson, encompasses 33 square miles, and has more than 12,000 residents. Picture Rocks is bounded by Avra Valley Road on the North, Manville on the South, Avra Road on the West, and the Saguaro National Park on the East.



Picture Rocks residents inspect new playground equipment funded by Pima County.

# WHEN AND WHY DID CITIZENS FOR PICTURE ROCKS ORGANIZE?

Citizens for Picture Rocks (C4PR) is a 501 (c)(4) non-profit community improvement and advocacy organization founded in 1999 to address issues of crime, drug activity and community apathy. C4PR helps build positive alliances between neighbors and county agencies to make constructive changes in their community. Citizens of Picture Rocks work closely with the Picture Rocks Community Center, local schools and businesses, and interested citizens to promote pride in Picture Rocks. Citizens For Picture Rocks has monthly meetings with guest speakers, local politicians and community activists in order to educate and inform citizens about local issues and concerns. Citizens for Picture Rocks publishes a monthly newsletter, The Picture Rocks Digest, available online on their community website at: www. CitizensForPictureRocks.org.

# WHAT HAS CITIZENS FOR PICTURE ROCKS ACCOMPLISHED?

Citizens for Picture Rocks have worked tirelessly to bring good things to the people of Picture Rocks, including the Picture Rocks Community Center (PRCC) which has become the hub of the community. The PRCC was constructed with CDBG funds, and provides a meeting place for the whole community by offering congregate meals, senior activities and arts programs, youth activities including Scouting and 4H, physical fitness classes, weekly musical evenings with local musicians, and a lending library.

### PICTURE ROCKS (CONTINUED)

Through the dedicated efforts of Citizens For Picture Rocks volunteers, they have obtained a Pima County Sheriff Substation with staff protecting and serving the area, a community swimming pool that provides recreation for families and therapeutic opportunities for seniors, and, thanks to a Community Development Block Grant, shade covering for the park play yard.

Other CDBG projects included improvements to the park water system and the Picture Rocks/Avra Water Coop, fire hydrants, basketball court lighting, playground fencing, community center storage and improvements, residential gas hook-ups, hot meals program, refrigerator and stove for the senior meals program, and construction of the Community Center.

Through leadership training and grants provided by PRO Neighborhoods, residents have sustained a program called Picture Rocks Pride, which provides twice yearly community clean-ups, a Resource Directory for access to information about services and businesses in the area, and, most recently, the Picture Rocks Pride Community Fair which provided a free day of family fun, food, education, and community cohesiveness for over 500 citizens of Picture Rocks. Work has recently commenced on a new skate and BMX park, opening in the winter of 2009, which is funded by Pima County Neighborhood Reinvestment.



The Old Arivaca School House has been returned to its former glory with the assistance of Pima County CDBG funds.

## THE OLD ARIVACA SCHOOL HOUSE FUNCTIONS AS COMMUNITY CENTER

The old Arivaca School House is located in Arivaca, AZ, at the southern-most region of Pima County. It is part of what was once the Arivaca federal townsite. The Old Arivaca School House is maintained by Arivaca Family and Community Education Association (AFCE) under the trusteeship of the Presiding Judge of the Superior Courts of Pima County. Now used as a community center, it ceased to be used as a school in 1954. 17 Pima County Community Development and Neighborhood Conservation Department

The School House is thought to be the oldest standing school building in Arizona. It was constructed in 1879 of stucco mud adobe, during a period of mining activity in Arivaca Valley. Originally, it is believed to have had one room. The second room was probably added in the 1920s. Originally, the floor may have been dirt, with the wood floor added in 1906. In 1994, a renovation funded by a Community Development Block Grant (CDBG) replaced the metal roof and stucco. The rear room was converted into a kitchen and a restroom. A cooler and furnace were also added. In 2004 CDBG funds installed fencing around the school. In 2009 another Community Development Block Grant replaced the wood floor and ceiling in the front room using historic replica materials; a new cooler and new paint. AFCE has also replaced the front door and blackboard with replicas this year.

The Old Arivaca School House is eligible for listing in the National and Arizona Registers of Historic Places for its association with the early period of education in the State of Arizona and as a representative of a vernacular adobe school building constructed by local masons. This year the Arizona State Historic Preservation Office approved the preliminary statement of eligibility and Pima County's Cultural Resources Management Office will soon be nominating the Old School House to the National Register of Historic Places.

#### Pima County Community Development and Neighborhood Conservation Department

### AGENCY FACILITIES

PROJECT	SPONSOR	ACTIVITY STATUS	AREAS OF MINORITY CONCENTRATION
Gymnasium Acquisition	Ajo Curley School	acquisition completed	X
Interior Finishes of Community Center	Amado Food Bank	in design	X
Old School House Renovations	Arivaca Old School House	80% complete	X
Youth Center Renovation	Chicanos Por La Causa	completed	X
Building Improvements	Community Food Bank	materials purchased	
Roof Improvements	So AZ Center Against Sexual Assault	completed	
Self Contained Breathing Apparatus	Why Fire District	completed	
Walk-In Cooler Construction*	Ajo Food Bank	completed	
Interior Finishes of Community Center	Amado Food Bank	in design	X
Fire Safety Equipment*	Arivaca Fire Department	completed	X
Walk-In Freezer Construction*	Green Valley Food Bank	completed	
Facility Addition*	Interfaith Community Services	completed	
Fire Safety Equipment*	City of South Tucson	60% complete	Х
New ambulance station*	Ajo Ambulance	in design	
Old School House rehabilitation*	Arivaca Family & Community Education	80% complete	X
Land Acquisition*	Catalina Community Services	acquisition completed	

\*Indicates funding from prior fiscal years



CDBG funds made this expansion of Interfaith Community Services possible.



*The Ajo Community Food Bank provides food for needy families with this CDBG-funded freezer.* 

#### Pima County Community Development and Neighborhood Conservation Department

### **NEIGHBORHOOD FACILITIES**

PROJECT	SPONSOR	ACTIVIT Y STATUS	AREAS OF MINORITY CONCENTRATION
Emergency Electrical Generator	Arivaca Townsite Water	completed	
Fire Hydrant Improvement Program	Catalina-Golder Ranch Fire District	completed	
Community Center Improvements	Flowing Wells Neighborhood Asso.&Comm. Coal.	completed	
Picture Rocks Park Playground	Citizens for Picture Rocks	completed	
Fire Hydrants Continental*	Green Valley Fire District	completed	X
Avra Water Line Construction*	Picture Rocks/Avra Water Coop	completed	
Fire Hydrants*	Three Points Fire District	completed	X
Robles Junction Park Playground Equipment*	Pima County Natural Resources/Parks & Recreation	completed	
Honea Heights Neighborhood Park*	Town of Marana	in process	
Catalina-Twin Lakes/Speed Humps*	Catalina Community Services	completed	
City of South Tucson/Street Sign Replacement*	City of South Tucson	completed	X

\*Indicates funding from previous fiscal years



This shade structure provides relief from the sweltering desert sun.



Pima County and City of Tucson staff bave been collaborating to maximize the impact of community development efforts such as CDBG projects.

#### Pima County Community Development and Neighborhood Conservation Department

### PUBLIC SERVICES

#### In FY08-09, CDBG Public Service Projects served 33,805 unduplicated clients

AGENCY	PROJECT	FUNDING	AMOUNT SPENT**
Administration of Resources & Choices	Reverse Mortgage Program	\$15,000	\$15,000
Arizona Rural Services Network	Operating Funds	\$5,000	\$3,092
Catalina Community Services	Senior Meals Program Rental Payments	\$20,000	\$19,117
Chicanos Por La Causa	Corazon de Aztlan	\$15,000	\$9,448
Chicanos Por La Causa	Housing Counseling Program	\$20,000	\$16,414
Pima Computer Recycling	Computer Recycling	\$10,000	\$10,000
Drexel Heights Fire District	Family Safety Program	\$15,000	\$11,552
Flowing Wells Neighborhood	Revitalization Coordinator	\$10,000	\$7,500
Flowing Wells Community Coalition	Operating Funds	\$5,000	\$1,202
Flowing Wells Community Coalition	Street Lights	\$15,000	\$7,875
Pima Prevention Partnership	Pima County Teen Court Program	\$10,000	\$10,000
Southern Arizona Legal Aid	Tenant/Homeowner Assistance	\$20,000	\$20,000
Catholic Community Services Pio Decimo	Child Care for the Working Poor	\$5,000	\$4,173
St. Lukes Home	Meals for Residents of Shelter	\$5,000	\$5,000
University of Arizona	Social Justice Education	\$10,000	\$5,750
City of South Tucson	Community Policing, Crime Prevention	\$75,000	\$30,028
City of South Tucson	Youth Programs and Family Assistance	\$115,000	\$72,846
City of South Tucson	Community Clean-Up	\$10,000	\$0
City of South Tucson FY2007	Youth Programs and Family Assistance	**	\$47,187
City of South Tucson FY2007	Community Policing, Crime Prevention	**	\$51,897
Catalina Community Services FY2007	Senior Meals Program Rental Payments	**	\$5,456
University of Arizona FY2007	Social Justice Education	**	\$10,416
Continued on next page			

\* Clients may be assisted by multiple programs

\*\* Prior year funding allocations for FY2007 reported on prior year CAPER. Amount spent during FY08-09 include allocations from prior years.

#### Pima County Community Development and Neighborhood Conservation Department

### **PUBLIC SERVICES**

Continued from previous page			
AGENCY	PROJECT	FUNDING	AMOUNT SPENT**
Chicanos Por La Causa FY2007	Corazon de Aztlan	**	\$4,182
Chicanos Por La Causa FY2007	Housing Counseling Program	**	\$8,123
Flowing Wells Neighborhood FY2007	Revitalization Coordinator	**	\$2,500
Flowing Wells Neighborhood FY2007	Operating Funds	**	\$2,977
Arizona Rural Services Network FY2007	Operating Funds	**	\$1,282
Tucson Jewish Community Center FY2007	Operating Funds	**	\$2,793
Flowing Wells Neighborhood FY2007	Street Lights	**	\$2,502
Drexel Heights Fire District FY2007	Family Safety Program	**	\$1,000
TOTALS		\$380,000	\$389,312

\* Clients may be assisted by multiple programs

\*\* Prior year funding allocations for FY2007 reported on prior year CAPER. Amount spent during FY08-09 include allocations from prior years.

### FY07-08 PROGRAM COMMITMENT & EXPENDITURE - CDBG AND ESG ENTITLEMENT

PROGRAM	ENTITLEMENT	COMMITMENT	EXPENDITURE	BALANCE
CDBG	\$2,560,535	\$2,560,535	\$2,644,192	\$1,480,604
ESG	\$113,037	\$113,037	\$97,864	\$15,172
TOTAL	\$2,673,572	\$2,673,572	\$2,742,056	\$1,495,776

#### Pima County Community Development and Neighborhood Conservation Department

### HOME REHABILITATION PROGRAMS

PROGRAM	FUNDING	FUNDS SPENT	ACTIVITY	NUMBER OF UNITS
County wide rehab	\$550,000	\$649,946	owner occupied rehab	85/72
Septic program	\$75,000	\$68,777	septic replacement	10//11
Tucson Urban League	\$45,000	\$23,140	emergency home repair	13/7
CHRPA	\$90,000	\$67,137	emergency home repair	180/95
Empowering Local Communities FY0708	\$25,000	\$24,217	emergency home repair	40/33
Town of Marana	\$40,000	<b>\$</b> 0	emergency home repair	10/none
City of South Tucson	\$70,000	\$70,000	emergency home repair	5/0
CHRPA (FY07)**	\$90,000	\$18,521	emergency home repair	24
Tucson Urban League (FY07)**	\$45,000	\$11,836	emergency home repair	1
Town of Marana (FY07)**	\$40,000	\$17,530	emergency home repair	10
City of South Tucson (FY07)**	\$70,000	\$70,000	emergency home repair	13
Town of Marana (FY06)**	\$40,000	\$9,024	emergency home repair	0
City of South Tucson (FY06)**	\$70,000	\$4,091	emergency home repair	0
TOTAL	\$1,250,000	\$1,034,219		343/272
AFFORDABLE HOUSING				
Town of Marana -Land Acquisiton	\$50,000	\$0	land acquisition	2/none
Town of Marana - Land Acquisiton(FY07)**	\$70,000	\$70,000	land acquisition	2
Town of Marana -Land Acquisiton(FY06) **	\$30,000	\$2,353	land acquisition	1
DISABILITIES-MODIFICATIONS				
DIRECT, Center for Independence	\$50,000	\$31,299	home accessibility	25/15
DIRECT, Center for Independence (FY07)**		\$10,815	home accessibility	7
HOUSING				
Administration of Resources & Choices	\$15,000	\$15,000	reverse mortgage pgm	250/252

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The OA Advisory Committee allocates OA Program funds.

### THE OUTSIDE AGENCY (OA) PROGRAM TARGETS BASIC NEEDS AS RECESSION IMPACTS TUCSON

In 1992, the Board of Supervisors established the Outside Agency Advisory Committee to review community needs and priorities and make recommendations to the Board of Supervisors. Recommendations include identification of programs that should receive funding as well as the level of funds needed to effectively support agencies in order to best meet community needs. Each County Supervisor as well as the County Administrator appoints one representative to the Committee.

The Outside Agency program allocates funding with a two-year funding cycle, and the Request for Applications for 2008-2009 and 2009-2010 funding was released November 26, 2007, with a closing date of February 7, 2008. Applicants were encouraged to address Pima County's basic needs, which have increased as the US economy slid into recession. Applicants are divided into seven service categories. A total of 132 applications were received for a total requested amount of \$6,206,292. Funds available for fiscal year 2008-2009 were \$3,782,661.

A new area of emphasis for the 2008-09 fiscal year was mortgage default and foreclosure assistance which is in response to Pima County's increased mortgage delinquencies and foreclosures. Funds in this area were allocated to agencies to provide services addressing the financial challenges faced by homeowners who are experiencing mortgage default or foreclosure situations.

Service Category	08-09 award
Community Service	\$152,000
Emergency Food & Clothing	\$560,468
Parenting & Family Support	\$178,600
Senior Support	\$270,300
Support Services, Shelter, DV	\$677,300
Mortgage Default Prevention	\$139,300
Youth & Young Adult	\$710,000
General Services	\$1,435,545
Total	\$4,123,513



### COLIN ZIMMERMAN: NEW OUTSIDE AGENCY OVERSIGHT COMMITTEE MEMBER

Colin Zimmerman has been the Public Affairs Director for the Tucson Association of REALTORS® since 2008. As the Public Affairs Director, Colin serves as both the chief spokesperson for the organization, as well as their local lobbyist and political director. Prior to joining the REALTORS®, Colin was a private campaign consultant to a number of state and local elected officials throughout Southern Arizona. In the early 2000's, he served as Public Affairs Director to a Washington, D.C. based nonprofit. Colin is a native Tucsonan with a bachelor's degree from the University of Arizona. He lives in the Old Pueblo with his wife, Leslie, and daughter Isabella. Colin was appointed to the Outside Agency Oversight Committee by the County Administrator.

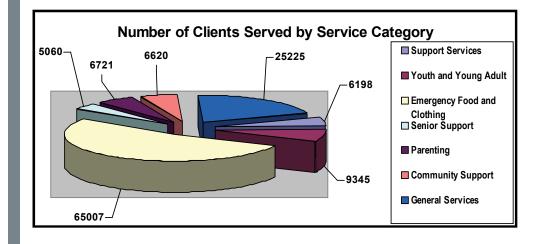
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### IMPACT OF OUTSIDE AGENCY FUNDING BY DEMOGRAPHIC

	Support Services, Domes- tic Violence, Foreclosure Counseling	Youth and Young Adult*	Emergency Food and Clothing	Senior Support*	Parenting and Family Support	Community Support	General Services	Total Number of Clients Served
Female head of House- hold	1360	611	7123	1090	2097	649	4307	17237
Homeless	674	531	2717	209	7	3577	125	7840
Persons With Disabilities	955	158	542	1341	365	1577	2772	7710
Low to Moderate Income (≤ 80% Median Income)	893	3177	48197	2175	2936	5288	13766	79001
Age Group (0-17)	483	7000	24059	478	3153	891	4176	40240
Age Group (18-59)	4712	2138	27457	1621	3539	5092	7531	52090
Age Group (60 +)	811	190	10373	2863	4	432	4617	19290
Age Unknown	192	17	3118	98	25	205	8911	12566
Male	2842	3996	33860	1960	2606	3613	10665	59542
Female	3356	5349	31147	3100	4115	3007	14570	64644

\*Some Youth & Young Adult programs reach seniors, while some Senior Support programs reach youths and young adults.





The Our Family Services Senior Companions Program provides support for elderly residents of Pima County.

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CDNC staff member Gary Bachman presents at the "A Place to Live" training.

### CDNC DEPARTMENT AGENCY TRAINING OPPORTUNITIES

In order to ensure the continued success of the programs we fund, CDNC provided the following training sessions to our partner agencies:

#### NEW AGENCY CONTRACT REVIEW

During fiscal year 2008-2009 twelve new agencies were awarded funds under the Outside Agency Program. On August 22, 2008, these new recipients attended an orientation training where programmatic and financial reporting requirements were reviewed. All currently funded agencies were invited to attend.

#### TOP TEN WAYS TO IMPROVE SATISFACTION SURVEYS

Satisfaction Surveys are a requirements of CDNC funded programs. A satisfaction survey training was held September 22, 2008. Presenter Leslie Carlson provided an overview of the "how and why" of a well written question, how too format a survey which encourages completion, how to compile the data collected and make sense of the resulting data in order to make program improvements. Participants divided into small groups and practiced creating questions, coding the results and analyzing the results to present to their agencies.

After the three hour training, agency staff created new surveys and shared the results with program staff. Ten months following this training the agency participants continued to reference the information provided. Many programs made revisions to their surveys after attending the workshop.

### A PLACE TO LIVE

On December 4, 2008, a housing forum was convened. The two hour event brought leaders of Tucson and Pima County's community housing resources together to present a description of their programs to staff of nonprofit agencies who attended. The presenters met prior to the forum to share breakfast and discuss their current projects with one another. All who participated received a wealth of knowledge to better serve our community's housing needs.

# MORTGAGE COUNSELING: AN ESSENTIAL SERVICE WHEN FORECLOSURE LOOMS

Six agencies funded though Outside Agency provide mortgage foreclosure counseling assistance. This group met on June 26, 2009, to discuss the history of the mortgage default crisis and the government's response. The group reviewed the current fund distribution, expected outputs, the variety of funding options and available training. The group discussed their programs and began the process of operational change to meet with clients within a shorter period of time.

#### MONITORING AND TECHNICAL ASSISTANCE

Forty-three agencies were monitored this fiscal year. The individualized monitoring visit consisted of the following: examination of program documentation to support the activities funded; observation of the program; examination of the evaluation process; assessment of program satisfaction surveys and examination of output procedures collection. Technical assistance was provided to improve output collection, program evaluation systems and follow-up was given at a later date if requested.

### OUTSIDE AGENCY PROGRAM'S SHIFTING FUNDING LANDSCAPE

The CDNC's Outside Agency Program distributes County General Funds to support 108 programs operated by 62 agencies meeting a variety of social service needs. This relationship provides an opportunity to see economic challenges through the eyes of agencies who serve the growing community needs.

An agency survey was conducted in March 2009, to learn how the current economic crisis is impacting agencies and programs. Agencies reported a decrease in funds at mid-year, which is a difficult time to alter operating plans. The agencies responded by reducing staff hours and increasing volunteer recruitment. However, the demand for services continued to grow.

Personnel expenses account for the largest line item in an agency's budget. Of the over \$4 million allocated though the Outside Agency Program, personnel costs account for 73% of the total funds. Any fund reductions will have a direct impact in the full time professional positions employed with these organizations.

The Outside Agency Advisory Committee chose to focus FY 2008-2009 funds on the basic needs Food and Shelter Service categories. The resulting changes to funding categories were as follows:

Service Category	07-08 Award	08-09 Award	% change
Community Service	\$191,313	\$152,000	(21%)
Emergency Food & Clothing	\$423,234	\$561,286	32%
Parenting & Family Support	\$182,521	\$178,600	(2%)
Senior Support	\$250,969	\$290,300	15%
Support Services, Shelter, DV includ- ing Mortgage Default Preven- tion Support (\$139,300)	\$592,169	\$697,300	18%
Youth & Young Adult	\$853,623	\$710,000	(17%)
General Services	\$1,346,642	\$1,435,545	6%
Total	\$3,782,671	\$4,025,031	

The Emergency Food and Clothing Category received the most significant increase, 32%. A large portion of those funds went to support the Community Food Bank, which reported a 36% increase in demand this fiscal year.

During the FY 2008-2009 funding deliberations (held in April 2008), the Advisory Committee increased funding aimed at reducing the rising number of foreclosures in our community. The Support Services category received 26 Pima County Community Development and Neighborhood Conservation Department

an increase of 18%, or \$139,300, for mortgage default counseling. Agencies awarded funds had certified mortgage counselors who could offer budgeting classes and outreach. This fiscal year 383 households received counseling and 474 hours of budget classes, all aimed at keeping families from losing their homes. Of the individuals served through this program, 1,696 were referred to additional services.



Youth participating in the 4-H Challenge Program learn to push their boundaries and establish goals.

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### A MERGER BETWEEN TWO ARIZONA DOMESTIC-VIOLENCE SHELTERS HAS BROUGHT NUMEROUS BENEFITS AND CHALLENGES (EXCERPTS FROM THE CHRONICLE OF PHILANTHROPY, MARCH 26, 2009 BY CAROLINE PRESTON)

FOR YEARS, Brewster Center Domestic Violence Services and Tucson Centers for Women and Children ran shelters in Tucson a few miles from each other. Then last spring, the two domestic-abuse charities did something that more and more nonprofit groups are considering in this perilous economy-they merged into one organization

The move was not without significant challenges, but the group's leaders say it has enabled them to provide services more efficiently and avoid competition for grant dollars. That has provided a buffer against the recession. "When I talk to funders, I'm able to say that we're the only provider of these services and we don't have duplication," says Sarah A. Jones, chief executive of the new charity, Emerge Center Against Domestic Abuse. "I can feel very confident in stating the needs." Emerge's leaders say they tried to make sure the merger would be precisely thatrather than an acquisition-by creating a new name for the group.



Leaders and supporters of the combined organization say that before the merger, the two groups offered slightly different services. And donors, many of whom had wondered for years why the two charities operated independently, say the move has established some muchneeded clarity about who is advocating against domestic abuse in Tucson.

Agencies like the Brewster Center have been able to

continue serving victims

of domestic violence

organizations.

by merging with other

Combining operations cost about \$200,000. The biggest expenses: a new database and marketing efforts to establish the Emerge Center's new identity.

Emerge's budget is currently about \$4.8-million, roughly the same as what the two groups' combined budgets would have been.

To be sure, the merger has allowed Emerge Center Against Domestic Abuse to eliminate some costs. And Emerge has lured some new donors, including five foundations that had not supported either group in the past.

Lori Bryant, who is Chief Executive of the pharmacy ScriptSave, served as board chair of Tucson Centers and now holds the same position at Emerge, says the new organization has a stronger chance of surviving the recession than did either group on its own. The agency's two boards formed a committee with Ms. Jones to shepherd the merger process. Among their most important tasks: keeping donors informed. They polled donors and others in Tucson to learn how they felt about a possible merger. After the agencies' leaders decided to move forward, they sent letters and e-mail messages to update donors on their progress. Preston McMurry, a businessman in Phoenix who had committed \$500,000 to Tucson Centers shortly before the merger, says he was "ecstatic" to learn that the two groups would be combining their operations. "Involvement really is key," he says. "I don't mean involvement in making decisions, but involvement in understanding what the benefits are going to be to both organizations and to the community."

Staff members were kept up to date on the merger. None lost their jobs. Board members were encouraged to stay on, and most did. Combining 'Cultures' Ms. Jones warns that a merger is complicated and expensive, and that financial reasons alone don't justify such a step. "The cost savings are there, but it can't just be about the cost savings," she says. "The services have to benefit, too."

### **MERGER BETWEEN TWO ARIZONA SHELTERS (CONTINUED)**

Chief among the challenges has been combining the groups' two "cultures," and giving all staff members a stake in the new organization" Ms. Jones says she has tried to find a third way to offer services, one that is somewhere between Tucson Centers' systematic, yet sometimes rigid, approach to assisting women and Brewster's more informal way. "You have to be willing to develop a common language."

And despite her efforts, many of the charities' employees have decided not to stick around. Ms. Jones avoided layoffs by not filling vacancies when employees left, and by moving staff members from duplicative positions to vacant ones. But, while no employees have been forced to leave, about 30 percent of the two groups' staff members have chosen to leave in the 10 months since the merge.

Ms. Jones says she believes the merger was a good move, but that it may not make sense for many organizations, particularly in this recession. She says: "You really need to have the time and resources."



activities.

### EMERGENCY SHELTER GRANT PROGRAM FOCUSES ON HOMELESS AND DOMESTIC VIOLENCE SURVIVORS

The U.S. Department of Housing and Urban Development (HUD) made \$113,037 available for FY2008-09. A combined Request for Proposals was released by CDNC for two funding sources: Community Development Block Grant Funds; and Emergency Shelter Grant funds on November 19, 2008. Priority funding was to homeless services targeting rural areas and/ or unincorporated areas in Pima County, the City of South Tucson, and towns of Marana, Sahuarita and Oro Valley. High priority was homeless shelters for victims of domestic violence.

**Pima Countv Community Development and Neighborhood Conservation Department** 

Twelve-month contracts were executed to eight community based organizations selected for funding in the following categories:

- Homelessness Prevention in the form of mortgage/ rent and utility assistance;
- Essential Services in the form of economic opportunities in training homeless individuals food service industry skills, job placement outreach for trainees, and feeding homeless and low-income individuals
- Operations and Maintenance to provide suitable living environments in both transitional and permanent housing, and a drop-in center for:
  - Women and children experiencing domestic violence,
  - Homeless families;
  - Unaccompanied homeless men; and
  - Unaccompanied homeless women **Funding Distribution**
- Essential Services: \$5,000

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- Operations and Maintenance: \$77,500
- Homeless Prevention: \$30,537

Again, the Federal allowable allocation for administrative costs of 5%, made available by the ESG regulations to Pima County, was contributed to the projects. Grantees met the required 100% matching funds through nonfederal ESG funds provided through grants and private contributions and listed on the following chart.

# EMERGENCY SHELTER GRANT

Agency	Program	Clients Served	Service Type	Maintenance /Operations	Essential Services	Homeless Prevention	Source of Matching \$
Caridad de Porres	Caridad Culinary Skills Training	20 individuals	1500 training hours, 1,000 case manage- ment hours		\$5,000		FEMA (EFSP), County General Fund (OA), Private Sources
Catholic Commu- nity Services dba Pio Decimo Center	Casitas Transitional Shelter for Homeless Families	15 households	12 apartment units	\$12,000			FEMA (EFSP), County General Fund (OA), Program Fees
Jackson Employment Center	Motel Vouchers	60 households	300 bed nights	\$13,500			Pima County General Fund
Open Inn, Inc.	Emergency Housing for LGBTQ Youth	15 individuals	1 apartment unit, 250 hours case menage- ment	\$5,000			FEMA (EFSP), US DHHS, City of Tucson,
Pima County Com- munity Actiion Agency	Rent/Mortgage & Util- ity Assistance	49 households	30,537 dollars of rent/ mortgage and utility assistance			\$30,537	FEMA (EFSP), USDHUD (SSBG)
Primavera Founda- tion	Casa Paloma Drop-in & Transitional Shelter	33 individuals	1,122 materials items, 52 hours case man- agement, 305 bed nights	\$12,000			Pima County General Fund (OA), Private Sources
Primavera Founda- tion	Greyhound Family Emergency Shelter	40 individuals	1,640 bed nights	\$15,000			FEMA (EFSP), AZ Dept Economic Security, City of Tucson, Private Sources
Tucson Center for Women & Children, Inc. dba Emerge! Center Against Do- mestic Abuse	Emergency DV Shelter Services	21 individuals	360 bed nights, 28 hours case manage- ment, 24 hours individual support	\$15,000			US DOJ (VOCA), FEMA (EFSP), AZ Dept of Economic Security, AZ Dept of Public Safety, County General Fund (OA), City of Tucson, Private
Tucson Center for Women & Children, Inc. dba Emerge! Center Against Do- mestic Abuse	Domestic Violence Shelter	988 individuals	9,402 bed nights	\$5,000			FEMA (EFSP), AZ Dept of Economic Security, County General Fund (OA), City of Tucson, Private Sources
TOTALS				\$77,500	\$5,000	\$30,537	\$113,037

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A community park in the Rillito area.

### NEIGHBORHOOD REINVESTMENT PROGRAM STABILIZES STRESSED COMMUNITIES

In special elections held in May of 1997 and in May of 2004, voters in Pima County approved that bond funds be used for small scale improvement projects in the neighborhoods with serious economic and social need.

While the goal of the program is to improve the qualify of life for residents of these areas, the uniqueness of the Neighborhood Reinvestment Program is that the neighbors themselves select the project, obtain consensus, and develop a project proposal with the assistance of NRP staff. No other Pima County bond program includes this grass roots component, which aims to empower neighborhoods and encourage future community-based activities.

Using this process, forty-one (41) 1997

Neighborhood Reinvestment Bond projects were approved by the Pima County Board of Supervisors. Forty projects have been completed and the remaining one is expected to be finished before the end of FY2009/10. The entire \$5 million in 1997 bonds has been allocated.

Under the 2004 Neighborhood Reinvestment Program, fifty (50) projects have been approved by the Board, and twenty-one projects have been completed, with the remaining twenty-nine projects in various phases of development and construction. Nine projects were finished in FY2008/09. Nineteen are projected to be completed in FY2009/10, seven in FY2010/11, and three in FY2011/12. A total of \$19,368,132 of the \$20 million has been allocated by the Board of Supervisors to date.

Neighborhood Reinvestment projects include traffic mitigation features, street lights, park improvements, sidewalks, walking paths, pedestrian bridges, sports facilities, and community buildings. In the past year, neighborhoods have included rainwater reclamation and other "green" features in their project proposals, reflecting the developing community value of sustainable infrastructure.

Six new project proposals totalling \$2,270,656 were submitted and approved during FY2008/09. \$1.5 million in unallocated and unspent 2004 funds remains available for future Neighborhood Reinvestment projects. It is anticipated that the next Pima County bond election will continue funding for this successful Pima County community improvement program.



Neighborhood Reinvestment staff and Oversight Committee members converse during a meeting.

STATUS OF 1997 AND 2004 NEIGHBORHOOD REINVESTMENT PROJECTS

#### **1997 NR BOND PROJECTS**

41	Approved by Board of Supervisors
40	Construction complete
1	Under construction

#### 2004 NR BOND PROJECTS

21	Construction complete		
10	In development (planning, design,		
19	procurement)		
10	Under construction		

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### TONY BRUNO APPOINTED TO NEIGH-BORHOOD REINVESTMENT OVER-SIGHT COMMITTEE

Tony Bruno, longtime Southern Arizona community activist, has been appointed by Pima County Supervisor Sharon Bronson to represent District Three on the Neighborhood Reinvestment Oversight Committee (NROC).

NROC is the citizen advisory committee which reviews and recommends neighborhood-generated project proposals for Neighborhood Reinvestment funding.

Tony currently works as Community Food Bank Government Resources Manager and has extensive experience as an advocate on hunger issues, including membership in the Food Research Council; the Tohono O'Odham Nation Food Distribution Program on Indian Reservations; and Pima County Community Action Agency Allocation Board Member. Tony's commitment to public education is demonstrated by his eight years as Sahuarita Unified School District Governing Board Chair; four years as Pima County Director to the Arizona State School Board Association including two years as Treasurer; the Governor's Committee on K-12 Education; and Southern Regional Council of the Arizona Early Childhood Development and Health Board.

Tony is a single father of three children, Sam, Katy, and Anne. He enjoys hiking, hunting, fishing, wildlife photography, and horseback riding with his daughters.

With his extensive community involvement, Tony is highly qualified to oversee the Neighborhood Reinvestment Program and assess the project proposals presented by Pima County communities.

### RILLITO-TUCSON NEIGHBORHOOD JOINS LOCAL SCHOOL IN DEVELOPMENT OF NATURAL RESOURCE PARK

The Rillito-Tucson Neighborhood in northeast Tucson wanted a reinvestment project to benefit the entire community. With the support of the Davidson Elementary School students and staff, residents applied for and were granted Neighborhood Reinvestment bond funding for a natural resource park and an ADA accessible playground to be shared by the community and the school.

The park offers a broad array of recreational and interpretive opportunities. The natural resource area



This park is the result of a collaboration between Davidson Elementary School, neighborhood residents, Pima County, and the City of Tucson.

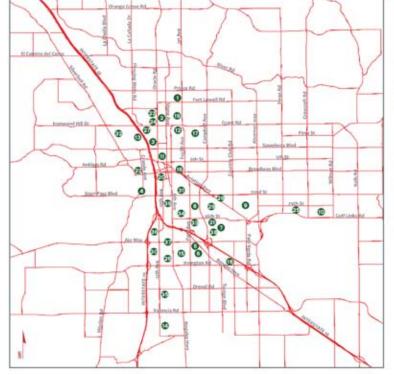
of the park will be used as an outdoor classroom for students. When the facility is not in use by the school, it is available for neighbors to use as a public park.

The Rillito-Tucson project is a collaboration of Davidson Elementary School, neighborhood residents, District Three Pima County Supervisor Sharon Bronson, Tucson Ward Two City Council Member Rodney Glassman, Tucson Unified School District, and Pima County Neighborhood Reinvestment Program, which provided \$500,000 for project construction.

The project was dedicated on November 7, 2008, and included musical performance by Davidson students and speeches by Council Member Rodney Glassman and former Council Member Carol West.



Rincon Heights residents gather during a rainwater barvesting workshop.



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### RINCON HEIGHTS PROJECT PROMOTES SAFETY AND STABILITY

Rincon Heights Neighborhood Association received \$500,000 in Pima County Neighborhood Reinvestment funding to implement a major component of its neighborhood plan as developed by neighbors and the University of Arizona Drachman Institute.

As a major transportation corridor linking downtown Tucson with the University of Arizona, Rincon Heights

1 Amphi	21 Las Vistas
2 Balboa Heights	22 Menlo Park
3 Barrio Blue Moon	23 Miracle Manor
4 Barrios Unidos	24 Miracle Manor II
5 Bravo Park	25 Myers
6 Bravo Park II	26 National Cities
7 Cavett Elementary	27 Old Pascua
8 Challenger Little League	28 Parkway Terrace
9 City Parkside	29 Pueblo Gardens
10 Corbett	30 Rose
11 Dunbar Spring	31 Santa Rita Park
12 El Cortez	32 Silvercroft
13 El Río Acres	33 South Park
14 Elvira	34 South Tucson
15 Fairgrounds	35 Sunnyside
16 Iron Horse	36 Sunset Villa
17 Jefferson Park	37 Wakefield
18 Julian Wash	38 Western Hills
19 Keeling 20 La Pilita	39 West Ochoa

has substantial pass-through traffic every year. Pima County Neighborhood Reinvestment funding represents an important investment in one of Tucson's oldest neighborhoods, an example of Old Pueblo architecture and design.

The 9th and 10th streets reinvestment project consists of twenty 30 feet long planting chicanes which protrude from the curb into the roadway in an alternating pattern on each side of the street. Also termed bumpouts, the chicanes have planting areas and rounded corners, creating a meandering effect of S-shaped curves in the roadway. The bumpouts provide sites for sustainable vegetation, shade, habitat for native birds, and artistic features.

The chicanes slow neighborhood traffic by reducing the width of the 55 feet wide roadway while preserving on-street parking between the bumpouts.

The neighborhood was determined that the project demonstrate sensitivity to the desert environment. Residents invested their own time and energy through a series of neighborhood volunteer activities, providing community sweat equity in the project. The neighborhood partnered with the Watershed Management Group and a University of Arizona Water Harvesting class to ensure project water sustainability.

The project has restored pride of ownership and enhanced quality of life by creating a safer and more aesthetically pleasing neighborhood for local families, students, pedestrians, and the entire Pima County community.

Project Locations (approximate)

Streets and Roads

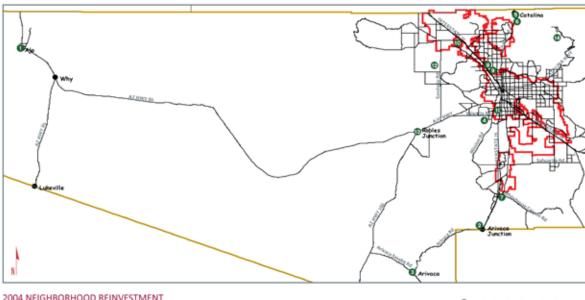
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## SANTA RITA NEIGHBORHOOD SKATE PARK IS "BEST IN TUCSON" FOR **YOUTH SKATERS**

In 2001, the Santa Rita Neighborhood Association applied for Pima County Neighborhood Reinvestment funding for a youth skate park, in collaboration with the Campfire Boys and Girls Club. Unfortunately Campfire terminated its Tucson affiliation during the project planning process, but this did not deter the neighborhood associa-



The Santa Rita skate park has been a resounding success, attracting neighborbood youth and professional skateboarders alike.

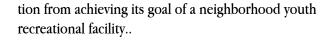


#### 2004 NEIGHBORHOOD REINVESTMENT t Locations (Dunal & Cubunk

Project Locations (Rural & Suburban Areas)				
6 Catalina II	11 Midvale Park			
7 Continental	12 Picture Rocks			
8 Flowing Wells	13 Robles Junction			
9 Flowing Wells II	14 Santa Catalina			
10 Marana Vista				
	6 Catalina II 7 Continental 8 Flowing Wells 9 Flowing Wells II			

Project Locations (approximate





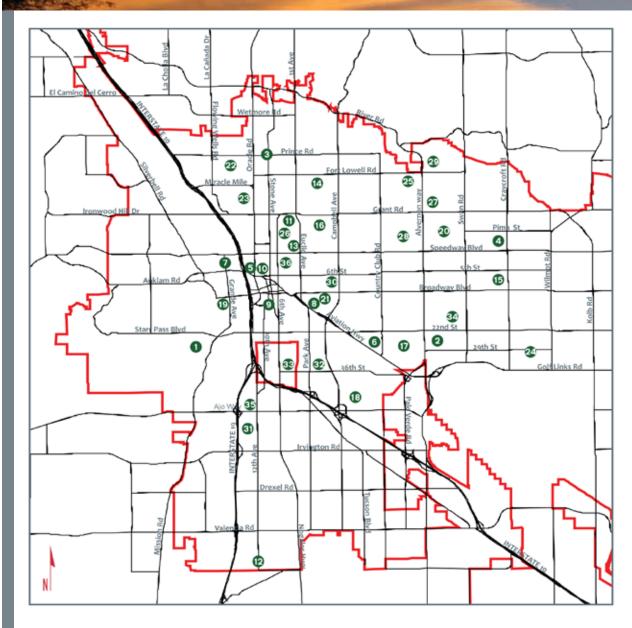
Neighborhood residents were determined to complete the skate park project and continued to seek additional funding with the assistance of Pima County Supervisor Ramon Valadez, Tucson Council Member Steve Leal, and the Neighborhood Reinvestment staff. It was determined that the original design was too intricate and expensive so the project was downsized. New monies from Pima County and the City of Tucson were obtained, and construction commenced in late 2008.

On April 25, 2009, the skate park opened its gates to the public. From that day forward, utilization of the facility has been at full capacity. Skating websites have described the Santa Rita skate park as the best in Tucson. Because of the commitment of the Santa Rita Neighborhood Association, the Neighborhood Reinvestment Program, Supervisor Valadez, and Council Member Leal, Santa Rita Skate Park is one of the most successful Neighborhood Reinvestment projects constructed in Pima County..

#### FUNDING

1997 Neigh. Reinvestment Bonds	\$197,000.00
City of Tucson	\$151,825.00
CDBG	\$200,000.00
Pima County Parks Bonds	\$203,000.00
TOTAL	\$751,825.00

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### 2004 NEIGHBORHOOD REINVESTMENT Project Locations (Urban Area) 1 'A' Mountain 23 Miracle Manor II 2 Alvernon Heights 24 Myers

3 Amphi 25 North Dodge 4 Avondale 26 Northwest 27 Oak Flower 5 Barrio Anita 6 Barrio Centro 28 Palo Verde 7 Barrio Hollywood 29 Rillito-Tucson 8 Barrio San Antonio 30 Rincon Heights 9 Barrio Viejo 31 Rose 32 South Park 10 Dunbar Spring 11 El Cortez (Quincie Douglas Pool) 33 South Tucson 12 Elvira 13 Feldman's 34 Toumey Park 14 Hedrick Acres 35 Wakefield 15 Highland Vista 36 West University 16 Jefferson Park 17 Julia Keen 18 Kino Coalition (Hidalgo Park) 19 Menlo Park 20 Midtown 21 Miles 22 Miracle Manor (Milagro Park)



# **FAIR HOUSING**

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### ADDRESSING IMPEDIMENTS TO FAIR HOUSING IN PIMA COUNTY

For the period July 1, 2008 through June 30, 2009, the Southwest Fair Housing Council, on behalf of Pima County, participated in the following actions to address Impediments to Fair Housing:

# IMPEDIMENT #1: UNLAWFUL HOUSING DISCRIMINATION

Pima County has provided funding for testing and enforcement activities through the Southwest Fair Housing Council (SWFHC) – A total of 206 tests were conducted throughout Pima County. 34 tests were race-based rental tests, 83 were national origin-based rental tests, 50 were familial status rental tests and 39 were disability-based rental tests. 33 tests (16%) evidenced unlawful housing discrimination.

During the period, 161 individuals contacted SWFHC either by phone, email or drop-in and presented possible fair housing issues. In addition over 580 calls were received from individuals who had housing –related complaints, 389 of which were determined to be landlord-tenant problems, 22 callers were looking for rental housing, 57 needed rent/ utility payment assistance, 36 complained of substandard housing and possible health/ safety issues, and 7 were possible fair housing issues. The remaining 69 were general questions, e.g. how to proceed with an eviction, how to get the electricity turned on in a unit and similar matters. 437 of the callers were referred to outside agencies for further assistance. The remainder were handled in-house.

Southern Arizona Legal Aid (SALA) receives CDBG funding to provide legal advice and direct legal representation, and to increase awareness regarding eviction laws to renters and homeowners. SALA provided services to 256 clients affecting more than 670 persons.

#### IMPEDIMENTS #2 & 6: LACK OF KNOWLEDGE ABOUT THE LAW – NEED FOR MORE TRAINING

Through funding provided through Pima County's CDBG program, the Southwest Fair Housing Council conducted numerous outreach activities and educational workshops targeting housing professionals and community members. Twenty-two fair housing workshops were conducted and though session reached 228 individuals, most of which were housing providers, including realtors and property managers. Additional outreach included: distribution of 2225 brochures in English and Spanish; creation of a weblog site; fielding telephone calls from individuals who accessed the site and obtained entry-level Fair Housing information; and articles on fair housing issues in various publications.

#### IMPEDIMENT #3: LACK OF ACCESSIBILITY FOR PERSONS WITH DISABILITIES

Pima County provided continued funding to DIRECT'S Home Access Program. Fifteen home adaptations for the disabled were completed.

#### **IMPEDIMENT #4: PREDATORY LENDING**

The Don't Borrow Trouble® Pima County program continues to be a resource for the general community with regard to issues of credit/debt, budgeting and smart borrowing. During 2008-09, however, DBT® emphasis shifted to foreclosure prevention and intervention. From July 1, 2008 through June 30, 2009, DBT® hotline received 897 calls and assisted 1,697 individuals with questions, concerns and/or a need for general information. Approximately half of the hotline calls were from Hispanic callers and approximately half of the hotline calls were female callers. Not surprisingly, most of the calls concerned issues of foreclosure.

The DBT® webpage received over 18,000 hits and the pages most often viewed were those relating to foreclosure. Training trainers who could assist clients and others and, thus, enhance DBT® reach into the community was a priority this period. 146 trainers were trained in foreclosure prevention and intervention through 117 hours of instruction.

# FAIR HOUSING

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# ADDRESSING IMPEDIMENTS TO FAIR HOUSING (CONTINUED) IMPEDIMENT #4: PREDATORY LENDING

In December 2008, DBT® added a Spanishspeaking staff person and, thus, enabled more ambitious and effective outreach into the Hispanic community. Another primary accomplishment that served to make the DBT® program more effective was the development of a Foreclosure Prevention Workbook which contained multiple modules regarding foreclosure timelines, options, crisis budgeting, awareness of foreclosure-related scams, and rebuilding credit after foreclosure. The Workbook is now used throughout Arizona and has been adapted for use by groups in Nevada, Utah, and Wisconsin.

#### IMPEDIMENT #5: COORDINATION BETWEEN JURISDICTIONS AND FAIR HOUSING PROFESSIONALS

During the period, and in an effort to understand the implications of foreclosure locally, the Southwest Fair Housing Council completed a county-wide Foreclosure Study in September 2008. The study required input and cooperation between the City of Tucson and Pima County and SWFHC. The Council also completed the first draft of an updated Analysis of Impediments in June 2009. (Note:





The homeowner education workshops shown on this page are one component of Pima County's efforts to eliminate barriers to fair bousing.



the document was undergoing review by the City of Tucson and Pima County at the end of this reporting period.)

A further example of jurisdictional cooperation and collaboration, SWFHC is a member of the Arizona Fair Housing Partnership, a group of 30 public and private entities dedicated to promoting full and fair housing opportunity throughout greater Arizona. Through its contractural relationship with Pima County and the City of Tucson, SWFHC represents the local municipalities to the statewide group.

# IMPEDIMENT #7: LACK OF FAIR HOUSING SERVICES IN UNDERSERVED AREAS, INCLUDING COLONIAS

Southwest Fair Housing continued to work closely with the Promotora in the South

Nogales Highway Colonia to provide Fair Housing training and a resource fair at the Summit View Elementary School. One existing accomplishment is the Junior Promotora program in the South Nogales Highway Colonia. To date, there have been 2 classes of young people 13-15 years who have completed the 16 hours of training as Junior Promotoras. They will be mentored by the adult Promotoras in the colonia, and will be equipped not only to provide service to the community, but to their peers in particular. The additional goal is to provide two more classes in an attempt to have 20 young people, male and female, working as community organizers in the Colonia by mid-fall 2009.

# FAIR HOUSING

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Foreclosed and abandoned bomes can lead to increased crime levels, which is why McGruff the Crime Dog attended this foreclosure prevention symbosium.

#### CDNC AFFORDABLE HOUSING PROGRAMS – RESULTS OF AGGRESSIVE FORECLOSURE PREVENTION PROGRAM

CDNC joined the Pima County Foreclosure Prevention Coalition in providing over 1,280 homeowners with ten free community foreclosure prevention workshops held in community centers, community college campuses, and local churches.

Borrowers received information and counseling from HUD approved housing counseling agencies, Freddie Mac, Federal Reserve Bank, Pima County Community Action Agency, Pima Council on Aging, the Southern Arizona Legal Aid, and Consumer Credit Counseling Services. Topics included working with mortgage servicers, housing counselors or bankruptcy lawyers in loan modifications; options for keeping or relinquishing homes; budgeting; and recognizing scams and other predatory services targeting borrowers involved in a mortgage delinquency, foreclosure or other financial difficulty.

Don't Borrow Trouble® Pima County, the county's lead foreclosure referral service, directed 1,697 callers to HUD approved housing counseling agencies and distributed over 1,000 Pima County Foreclosure Prevention Workbooks (published in both English and Spanish) at the workshops and to visitors at their office. The workbook is also downloadable at the website.

Pio Decimo Center, a HUD approved housing counseling agency of Catholic Community Services of Southern Arizona, provided 65 families facing foreclosure with a total of 384 hours of housing counseling. They held workshops for 96 families, who received a total of 409 hours of education.

One success story involves a single mother with five children who fell six months behind in her first adjustable rate mortgage and second fixed rate mortgage. After four months of negotiating with both lenders, Pio Decimo mortgage default counselors achieved a remarkable loan modification. For a total of five years, the rates on both loans would be fixed (one loan rate was reduced by 2%) and the combined monthly payment was reduced by \$225. Not only has she become current with both payments, she will be able to sustain her family and her financial well-being for a substantial period of time.



Pima County Supervisor Richard Elias is a friend of bome improvement, as sbown in this photo with Home Depot's mascot, Homer.

Chicanos Por La Causa, another HUD approved housing counseling agency serving Pima County, provided 33 families with 2,881 hours of foreclosure prevention counseling. Family Housing Resources, Inc., also a HUD approved housing counseling agency, provided 150 households in foreclosure with over 1,170 hours of prevention counseling. Administration of Resources and Choices, Inc., a HUD approved housing counseling agency which also specializes in reverse mortgages, provided 61 families with a total of 375 hours of personal counseling. This agency has observed that only 25% of the mortgages serviced by the Government National Mortgage Association (GNMA) achieve loan modifications and believe that GNMA should be required to work under the same guidelines as FNMA and Freddie Mac who are implementing the Making Home Affordable Program.

# FAIR HOUSING

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#### FORECLOSURE PREVENTION PROGRAM (CONTINUED)

Family Housing Resources, Inc. has been aggressively working with the mortgage servicers to help implement the new Making Home Affordable Program. Successful in counseling homeowners about this program, this agency has frequently found they are more knowledgeable about the program than are the mortgage servicers.

Southern Arizona Legal Aid, a recipient of Pima County Community Development Block Grant Funds and an active partner in the Pima County Foreclosure Prevention Coalition, served 391 persons in foreclosure by offering 1,243 hours of legal counseling. Their mortgage foreclosure caseload increased 90% over the past year. Each foreclosure case requires more time than other cases, therefore, the agency is limited in the number of foreclosure cases they can assume.

Pima County CDNC funded a program developed by Pima Council on Aging to warn senior citizens about the dangers of foreclosure and reverse mortgage scams. CDNC sent over 8,000 letters offering the services of Don't Borrow Trouble® Pima County, HUD approved housing counseling agencies, and emergency services of the Pima Community Action Agency to borrowers



There's something for everyone at the foreclosure prevention workshops supported by Pima County - important information for homeowners, balloons for children, and an opportunity for community leaders to interact with decision-makers like U.S. Congressman Raul Grijalva (below, second from right).



whose homes are in foreclosure.

The consumer workbook created by the Pima County Foreclosure Prevention Coalition has been adapted by foreclosure task forces in the States of Arizona, Utah and Nevada, the University of Wisconsin Cooperative Extension Campus and Prince George's County, Maryland.

The Community Action Agency of Pima County allocated approximately \$58,000 in state funds to provide emergency foreclosure prevention assistance. Thirty households received an average grant of \$1,683 resulting in 28 homes saved and 2 receiving move-in costs after losing their homes to foreclosure.

Due to anticipated demand for community workshops, Pima County CDNC and Don't Borrow Trouble Pima County have partnered with members of the United Way's Financial Education Coalition of Southern Arizona (FECSA). There are many local businesses, nonprofits, faith-based organizations, government and individuals developing programs and evaluation tools to promote knowledge and resources among families lacking financial management skills. FECSA is helping Pima County build a Speakers Bureau of volunteers trained by housing counseling education specialists (Consumer Credit Counseling Services) to offer budgeting and foreclosure information workshops to community groups requesting this service for their clients, neighbors or parishioners.

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#### PLAN TO END HOMELESSNESS ADJUSTS TO NEW ECONOMIC STRESSES

The Plan to End Homelessness was formally adopted by the Pima County Board of Supervisors and the City of Tucson Mayor and Council in the Spring of 2006. The Plan was developed under the direction of the Tucson Planning Council for the Homeless, with the intent that this would become a community –wide plan. After three years, it was determined that a multi-sector community council needed to be formed to prioritize goals and identify barriers.

The Plan to End Homelessness Implementation Task Force is comprised of government representatives, health care providers, social service agencies, homeless service providers, faith based and judicial representatives, economic development leaders, first responders and advocates. The first meeting was held in January, 2009 with the purpose of bringing together these community leaders from multiple sectors that would help to create a broader ownership of the PTEH, moving beyond the Continuum of Care and traditional agencies serving the homeless population.

The Task Force chose to focus on four primary areas for further exploration which

included: streamlining eligibility for emergency rent and utility assistance; creating a "road map" of services for homeless persons; exploring options for providing official identification cards to facilitate the accessibility of services; identify gaps in the health care services for homeless persons.

To date, the Task Force has made progress in addressing these issues. The Arizona Department of Economic Security is interested in working to develop an EBT card with a chip that will have all the basic identifying information typically required for public benefits. Efforts are being made to identify up to \$8,000 in funding for fees required for identification purposes, such as copies of birth certificates.

The Carondelet Health Network is working with a private donor to develop a mobile medical unit to serve homeless persons. Services would support a nurse practitioner, a health outreach "promotora", lab work and pharmacy support.



Supportive bousing complexes like La Promesa apartments offer alternatives to bomelessness for many at-risk individuals.

#### PLAN TO END HOMELESSNESS TASK FORCE MEMBERS

Steve Alley, President/CEO Community Foundation for Southern Arizona Tillie Arvizu, Southeastern Regional Area Manager Chicanos Por La Causa Betsy Bolding, Director of Consumer Affairs Tucson Electric Power Ken Burton, Director of Program Development El Rio Community Health Center Albert Elías, Director City of Tucson Housing & Community Development **Brian Flagg** Casa Maria Peggy Hutchison. Executive Director Primavera Foundation Margaret Kish, Director Pima County Community Development and Neighborhood Conservation Department Kelly Lang ford, President/CEO Tucson Urban League, Inc. Glenn Lyons, CEO Downtown Tucson Partnership Jude Magers, Chief Mission Integration Officer Carondelet Health Network Michael Pollard, City Magistrate Tucson City Court Dave Ridings, Assistant Chief, Emergency Preparedness and Medical Administration *Tucson Fire Department* Vanessa Seaney, Chief, Clinical Systems Management Community Partnership of Southern Arizona

#### PLAN TO END HOMELESSNESS ADJUSTS TO NEW ECONOMIC STRESSES (CONTINUED)

Several members of the Task Force are represented on the Call to Action regional coalition which is working towards the development of a formally sanctioned commission comprised of members of the City and County Industrial Development Authorities and the Housing Commissions, interested stake holders and government representatives, which would be recognized as a regional planning body related to affordable housing for all jurisdictions within Pima County.

The Task Force will complete its work in December, 2009 by updating the Plan to End Homelessness and identifying a set of prioritized goals for 2010-12. The Task Force will also recommend a longer-term, more formal body to provide ongoing leadership and evaluation of the Plan to End Homelessness, and to promote community awareness about the impact of homelessness on all sectors within Pima County.

#### HMIS: IMPROVING REPORTING AND GOVER-NANCE PROTOCOLS

Working together with HUD Regional Office, the Continuum of Care and the City of Tucson, Pima County assumed a mid-year transfer of the HMIS grant from a local non-profit organization. Operation of Pima County HMIS began in October 2008.

It was evident that protocols for a new governance structure would be a priority in order to clarify expectations and responsibilities related to the HMIS grant. Protocols were developed and finalized in June 2009. The HMIS governance protocol establishes the roles and responsibilities of all parties involved in HMIS. The protocol provides for a performance review of vendors (Bowman Systems and Symmetric Solutions) and the HMIS Contractor (Pima County) to insure that issues and problems can be addressed, adjustments made and, if necessary, changes made.

The Tucson Planning Council for the Homeless (TPCH) is a network of agencies which have a defined organizational structure, with membership selecting officers and rotation committee responsibilities. TPCH does not have a not-for-profit status, and utilizes the Interfaith Council on Homelessness as their fiscal agent. TPCH is the coordinating body which plans for the Continuum of Care and is responsible for implementing the goals and objectives for the grant funded activities.

In an abbreviated year, starting in October 2008, ending in June 2009, all Continuum of Care Grantees have received training and are actively participation in HMIS. Pima County Community Development and Neighborhood Conservation Department

The following was accomplished in the abbreviated program year:

- Implementation of HMIS for ALL (100%) of HUD/CoC grantees - total of 25 grants for HUDfunded SHP transitional housing, SHP permanent supportive housing, and Shelter Plus Care permanent supportive housing
- Implementation of HMIS for 20 agencies and 62 programs
- HMIS bed coverage of 79%, including 79% of emergency shelter beds, 77% of transitional housing beds, and 81% of permanent supportive housing beds
- Implementation of HMIS for the two largest employment programs serving homeless persons -Jackson Employment Center and Primavera Works
- Seventy five active HMIS users
- Eighty eight persons trained
- Over 4,600 clients entered the system (over 3,500 unduplicated clients)
- Eighteen group training classes
- Thirty eight onsite training sessions
- Ten APR workshops

Trainings are conducted on a monthly basis, for both new users as well as opportunities for advance training for experienced users. They take place at Pima County's Kino Services One Stop Center's computer laboratory.

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#### HMIS (CONTINUED)

The successes that we have encountered in implementing HMIS can be attributed to the collaborative approach and partnerships that have developed between TPCH members, Symmetric Solutions, the HMIS Consultant, and Bowman Software Systems, the provider and the Arizona Department of Housing. Support from the Pima County Administrator's Office, County Attorney's Office, Procurement Department and Information Technology Department were instrumental in enabling CDNC to enter into contracts with Symmetric Solutions and Bowman Systems.

We project that we will be at 95% bed coverage for all categories by December 2009, and we estimate that there will be 5,000 - 6,000 clients per year entered into HMIS exclusive of those entered through the prevention grant.

Participation in the 2008 – 2009 Annual Homeless Assessment Report (AHAR) is planned for Fall 2009.

Finally, for the first time all grantees will be able to compile and submit Annual Progress Reports using data compiled through use of HMIS.

#### HMIS IN ACTION: THE PRIMAVERA FOUNDATION

The Primavera Foundation provides an excellent example of the effectiveness of HMIS. Primavera is using the system as a case management tool for several of their programs, where they were previously using separate databases to track program information. They are replacing old tracking systems with the Service Point software, which allows them to share data between their programs, thereby enhancing communication and case managers' knowledge of their participants. Individuals can now be tracked as they move between programs, simplifying reporting, communication, and case management.

# HOPWA RESPONDS TO GROWING HOUSING NEEDS OF PEOPLE WITH AIDS

Pima County received an award of \$1,268,844 for the Housing Opportunities for People with AIDS (HOPWA) program. This is an increase of \$323,401 for the three year grant which began on January 1, 2008.

The additional funds allowed for an increase in the number of families receiving rental assistance through the City of Tucson's Section 8 Program. Additional funds were also provided to assist with the maintenance of housing owned and operated by the Southern Arizona AIDS Foundation (SAAF) – the other grant sponsor.

This marks the second 3 year renewal of this project which started in 1995. It is estimated that since its inception this grant has provided housing and support services for 160 households, serving over 250 individuals.

SAAF estimates that during the second year of the current 3 year program, 125 new clients will seek support services for the first time. They estimate 90 new households will apply for housing assistance during this time.

The City of Tucson and Pima County share unique roles as HOPWA entitlements and grantees, respectively serving the same jurisdiction.

Both grants fund the same service agency, Southern Arizona AIDS Foundation insuring that a complimentary range of programs and services available for clients.

Pima County, SAAF and the City of Tucson staff attended "Understanding the HOPWA Program Housing Opportunities for Persons with AIDS 2009 Training" in March 2009 where technical assistance on program guidelines and monitoring expectations were discussed. Shortly afterwards, the U.S. Department of Housing and Urban Development received the Annual Performance Report from Pima County for the calendar year January 1- December 31, 2008. SAAF reported they have seen 44 more clients than planned during this period. Pima County, City of Tucson and SAAF staff involved with HOPWA programs continue to work together to provide services and housing that support the best interests of the clients.

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#### SUPPORTIVE HOUSING/CONTINUUM OF CARE USES INTEGRATED APPROACH TO STABILIZE FAMILIES IN CRISIS

Pima County CDNC's continued participation in HUD's Supportive Housing Program (SHP), thru the local Tucson Planning for the Homeless (TPCH) Continuum of Care (CoC) Homeless Assistance Program, has been selected for funding in the amount of \$615,802.00 for two (2) projects as part of 2008 SuperNOFA competitive application process. In addition to the long standing CASA for Families project, CDNC has recently become the grantee for the Pima County HMIS: both having been awarded \$434,713 and \$181,089 in SHP Renewal Grant funding, respectively.

The CASA for Families program is designed to assists homeless households in achieving, and sustaining, self-sufficiency and residential stability through an integrated focus on transitional housing, case management, employment and training, and targeted educational services. The project is a collaboration between CDNC, who is the grantee, and its three (3) non-profit grant sponsors: Primavera Foundation, Inc., The Salvation Army of Tucson, and New Beginnings for Women and Children, along with Pima County's Jackson Employment Center. Most notable this reporting cycle is HUD's 4% raise in funding for eligible SHP leasing activities, to account for increases in local fair market rents, which equates to a \$5,210 boost in dollars for CASA for Families. For detailed Pima County HMIS project information, please see HMIS: Improving Reporting and Governance Protocols.

Finally, in addition to the two (2) CDNC administered SHP projects, listed below are Pima County's other SHP renewal projects with applicable leasing increases and a brief description:

- CASA for Families: \$434,713 previously \$429,503 (Homeless families with children)
- Pima County HMIS: \$181,089 (Homeless Management Information System)
- La Casita: \$221,935 previously \$219,320 (Unaccompanied youth and parenting)
- CASA: \$428,470 previously \$422,846 (Single parents, unaccompanied youth, and individuals)
- New Chance: \$387,476 previously \$382,348 (Homeless Offenders
- Advent: \$461,425 previously \$454,348 (chronically homeless)

#### **ESG HOMELESS FUNDING**

The ESG program funds essential services and operations and maintenance for facilities assisting the homeless as well as homeless prevention services. For fiscal year 2008-09 ESG allocations totaled \$113,037

# FEMA EMERGENCY FOOD & SHELTER PROGRAM

Pima County serves as the qualifying jurisdiction to administer the FEMA Emergency Food and Shelter Program which is aimed at assisting needy individuals with emergency food, shelter, and related needs,Special focus is on the needs of the elderly, families with children, Native Americans, and veterans. FY09's allocation of reflected \$514,488 reflected a 12.8% increase from the prior year, as population and poverty was updated nationally, which translates to a marked increase in Pima County's homeless population. Organization requests increased by 8% over the prior year.

In the federal fiscal year that ended in September 2008, local recipient organizations reported the following activity funded by FEMA dollars:

- Provided a total of 37,352 food assistance units (food bags, boxes, or gift cards)
- Served 38,893 meals
- Provided 16,632 nights in emergency or transitional shelter
- Covered 201 rent or mortgage payments; 39 utility bills covered

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#### A COMMUNITY APPROACH TO DE-SIGNING PIMA COUNTY'S HPRP

Pima County and the City of Tucson developed a unique process for our Homeless Prevention and Rapid Re-housing Plan (HPRP) based on a best practice model used when applying to HUD for the Neighborhood Stabilization Program (NSPI) which emphasized jurisdictional collaboration and a regional approach. The HPRP model incorporated maximum citizen participation at every phase of the process. A consultant was hired to assemble representatives from the non-profit sector providing housing services, legal aid, the Tucson School District, faith-based agencies, the Continuum of Care, the One Stop and rural services. This "HPRP Design Group" was created as a community body that would review each element of the program and provide recommendations to the County and City. Public meetings were held on a regular basis, beginning in April.

# HPRP DESIGN GROUP KEY OBJECTIVES FOR THE PLAN:

- Reduce the number of people experiencing short-term homelessness; reduce the recurrence of homelessness
- Develop stabilization strategies for individuals and households through standardized action plans, case-management and

best practice models.

- Provide outreach to rural areas and the regularly scheduled case management services in remote communities
- Utilize existing community resources, institutions, programs and services.
- Create a comprehensive resource system that is accessible, reliable and user-friendly
- Utilize HUD standardized reporting systems

#### DESIGNING THE INTAKE MODEL

The Tucson/Pima County Information and Referral Service has been reorganized and consolidated with the Maricopa/Phoenix Community Referral Services. Given the loss of this significant service at the local level, an important objective for the HPRP Design Group was to provide accurate information for those critical services for homeless and near homeless in an easily accessible format. Additionally, the desire was to have a system that would help individuals determine their potential HPRP eligibility through a series of questions and answers. As a result, the Pima County/City of Tucson HPRP model will develop a web-based, single point of entry into the system. Universal access will be provided for households, case managers, advocates and agencies to determine eligibility and to identify mainstream community resources for housing services and specific programs related to HPRP. A telephone system will be available for those without internet access. This model creates countless opportunities for determining eligibility and appropriate community services.

The web based intake model will:

- Provide universal access to a system of housing information and resources
- Link those with housing related needs to community resources and provide appropriate referrals to programs
- Advise those at risk of losing current housing of existing prevention services
- Refer those who have lost housing to appropriate intervention programs
- Create new resources and service linkages across agencies and programs serving the homeless and those susceptible to homelessness
- Track requests for information, resources, referrals and "turn-aways"

During the Design Group evaluation, members discussed the benefits of this model. There was appreciation for the variety of perspectives, group diversity, opportunities for new collaborations, personal development, broader understanding of the "new homeless" and the collective learning process. Moreover, members felt the process was authentic; opinions and recommendations were valued by the County and the City and there was no preconceived model that was developed. The consensus of the Design Group is that this model should become a best practice for the County and City for future endeavors when developing or evaluating programs.

#### Pima County Community Development and Neighborhood Conservation Department

### OA HOMELESS & SPECIAL NEEDS PROGRAM FUNDING

Pima County administers various funds for homeless intervention and prevention programs through the Outside Agency Program. The total allocation for the FY 07-08 was \$588,871 for homeless related programs.

AGENCY	PROGRAM	FUNDS	OUTPUTS
Catholic Community Services dba Pio Decimo	Case Management for Transitional Housing	45958	Case management: 115 individuals, 3623 hours
New Beginnings for Women and Children	Roof, Job & Beyond	31700	Shelter nights: 601, 15 households
Interfaith Coalition for the Homeless	Transportation to Succeed	15000	Rides: 13500, 4880 individuals
Primavera	Casa Paloma	22500	Shelter nights: 437, 4 individuals
	Catalina	40000	Shelter nights: 593, 9 individuals
	Relief and Referral	29000	Case Management: 81 hours, 10 individuals
Southern Arizona Aids Foundation	Support Services	25000	Material assistance: 1483 items, 115 individuals
Tucson Center for Women And Children dba EMERGE	Shelter	126000	Shelter nights: 4212 nights, 255 households
United Way	Earned Income Tax Credit, Income Tax Assis- tance	19540	\$3.11million EITC brought into Pima County
Green Valley Assistance	Rent, Utility and Mortgage Assistance	20000	Financial Assistance: \$20,000, 25 households
TMM Family Services	Down payment Assistance	15000	Financial Assistance: \$15,000, 40 individuals
San Ignacio	Emergency Assistance	37500	Financial Assistance: \$6,000, 132 individuals
Child & Family Resources	Healthy Families	47873	Financial Assistance: \$10,000, 26 individuals
Open Inn	Truancy Outreach	35000	Financial Assistance: \$3000, 30 individuals
St Luke's	Nutrition	18800	20000 low cost housing, 55 individuals
Administration for Resources and Choices	Elder Shelter	45000	331 shelter nights
Marshall Home	Hygiene Support	15000	16790 low cost housing, 46 individuals

PIMA COUNTY Matrix of Needs, Goals and Accomplishments for the Consolidated Plan, Annual Action Plan, and CAPER

Housing & Special Needs	Five	Year		Year 1 (200	5-06)		/ear 2 (200			Year 3 (200			Year 4 (200	18-09)		Cumlative To Da	ate		Resourc	es Util
Description of Need	Goal	Priority	Goals	Accomplis hed	% of Year's Goal Met	Goals	Accompli shed	% of Year's Goal Met	Goals	Accomplis hed	% of Year's Goal Met	Goals	Accomplis hed	% of Year's Goal Met	5 yr. goal	Accomplished To Date	% of Year's Goal Met	CDBG	HOME	ESG
Rental Housing																				
New Construction Rental Housing (units)-Total*	200		40	68	170%	10	30	300%	10				**		200	98	49%		х	
New Construction Rental Housing (0-30% mfi)	100	High	20	4	20%										100	4	4%			
New Construction Rental Housing (31-50% mfi)		High		4												4				
New Construction Rental Housing (51-80% mfi)		Medium		60												60				
Preservation of existing affordable rental housing	100	High	20												100	0	0%			
Existing Homeowners																				
Rehabilitation Owner-occupied (units) Total	3,500		700	397	57%	575	411	71%	700	302	43%		272		3,500	1382	39%	х		
Rehabilitation Owner-occupied (units) 0 - 30% mfi		High											45*			0				
Rehabilitation Owner-occupied (units) 31-50% mfi		High											27*			0				
Rehabilitation Owner Housing (units) 51-80%		Medium											11*			0				
First-time Homebuyers																			Х	1
Homeownership Assistance (households served)	500		100	72	72%	80	99	124%	75	131	175%		**		500	302	60%			
Homebuyers - 0-30% mfi		Low		0												0				
Homebuyers - 31- 50% mfi		Low		14												14				
Homebuyers - 51 - 80% mfi		High		54												54				
New Construciton	250	High	50	2	4%										250	2	1%			
Acquisition/rehab/resale	30	Medium	6	1	17%	5			5						30	1	3%			
Demolition/reconstruction	10	Medium	2	1	50%	10			10	6	60%				10	7	70%			
Homeless																				
Homeless Prevention	250	High	50	129	258%	66	50	76%	456						250	179	72%			Х
Operating subsidy for shelters	100	High	20	147	735%	407	147	36%							100	294	294%			Х
Case management/essential services	1,250	High	250	610	244%	87	610	701%	26						1,250	1220	98%			Х
Development of supportive housing	200	High	40	5	13%		5								200	10	5%			Х
Non-Housing Special Needs																			(	
Home adaptions for the Disabled	150	High	30	22	73%	30	26	87%	25	19	76%		22		150	89	59%	х		
Reverse Mortgage Program	250	High	50	144	288%				250	228	91%		252		250	372	149%	х		
Assistance to Frail elderly	2,000	High	400	10381	2595%										2,000	10381	519%	х		
Assitance for victims of Domestic Violence	4,250	High	850	857	101%					1600					4,250	2457	58%		(	Х

\*Income levels of clients served only known for rehab completed by County \*\*HOME funds administered in Consortium with City of Tucson (COT), accomplishments shown on COT CAPER.

APPENDIX B:



# Appendix A PIMA COUNTY CAPER NARRATIVES FY08-09

#### I. Pima County Community Development Block Grant Program

#### A. Use of CDBG in Meeting Priorities

CDBG funds were used to meet a variety of the Priority Needs identified in the Consolidated Plan, and the Executive Summary (pages 2-3) and Matrix of Accomplishments (Appendix B) of the 08-09 CAPER detail this use of CDBG funds.

#### B. Nature and Reasons for Changes in the CDBG Program

The Community Development and Neighborhood Conservation Department (CDNC) rely on 19 public hearings that are conducted annually for the citizens of the County's Target Areas in order to set program priorities. The priorities most frequently discussed at the meetings are housing rehabilitation, public facilities, and public services such as childcare, healthcare, and youth and senior programs.

Approximately 54% of Pima County's CDBG funding is allocated to housing rehabilitation and public facilities.

In the contracting process, CDNC works with agencies to identify their outputs and outcomes from standardized menus that were developed by CDNC. Agencies then submit quarterly and annual reports that include outputs and outcomes, demographics, and narrative information. The agencies can easily access past reports and use other features in the database system. This information, along with general information and HUD's performance measurement information, is entered by CDNC into HUD'S IDIS Reporting System.

#### **Carrying Out the Action Plan**

Pima County received additional resources to aid in implementing, augmenting, and leveraging its grant programs. In FY08-09, the Housing Rehabilitation Program has received funding from the U.S. Department of Energy, U.S. Department of Commerce, Tucson Electric Power and Southwest Gas Corporation.

Pima County has effectively combined CDBG with General Obligation Bonds to develop public facilities. The County is also working closely with the U.S. Department of Agriculture-Rural Development Agency to develop infrastructure in rural areas. The Board of Supervisors has designated 15 Colonias in Pima County. This designation enables USDA Rural Development to provide assistance for improvements in infrastructure as well as loans and grants for housing rehabilitation.

The Community Development & Neighborhood Conservation Department also works with other agencies seeking to fund their programs. The Department works with agencies and citizen groups seeking to carry out actions that are consistent with the goals stated in the Consolidated Plan.

#### C. Compliance with National Objectives

All Pima County CDBG projects meet the national objective of low-to-moderate income benefit.

#### **D.** Activities to Minimize Displacement

Pima County works with program sponsors to identify alternatives to projects that may cause displacement. Downpayment assistance is not provided to buyers who are acquiring homes that are not vacant or owner-occupied.

The County has a written Residential Anti-Displacement and Relocation Assistance Plan.

#### E. Program Income

Pima County's CDBG Program received \$976 in program income from repayments to the Home Repair Program. These funds are recycled back into the Home Repair Program.

#### F. Areas of Minority Concentration

Refer to Neighborhood/Agency Facilities tables on pages 18-19.

#### G. Race and Ethnicity of Program Participants

See Section VII of this Narrative.

#### H. Implementation of the Action Plan

Pima County staff has worked diligently with local agencies and community groups to implement the Action Plan. Staff provides technical assistance including grant writers, to assist in preparing applications for programs in HUD's Super NOFA.

Pima County refers requests for "Certification of Consistency" with the Consolidated Plan" to the City of Tucson, which serves as the lead agency for the HOME Consortium. Pima County has provided certifications for those applications for projects based outside of the city for non-housing programs. These included Pima County's applications for the Continuum of Care, and Rural Housing and Economic Development programs.

#### **II. Self-Evaluation and Complimentary Actions, Policies and Initiatives**

#### Are the activities and strategies making an impact on identified needs?

The output/outcome measurement system and database assists in quantifying the impact made by three grant programs: CDBG, ESG and OA. See Community and Rural Development Section for accomplishments.

CDNC surveys clients and constituent groups. Survey finding are typically very positive.

Activities in Ajo related to the Curley School project continue to show their impact on the local economy. Artisans have moved into the affordable rental units and begun developing their enterprises. A retail store has opened. The project has drawn much local and national attention and awards.

#### What indicators would best describe the results?

CDNC staff is recognized for their leadership skills and ability to work with the community and organizations to successfully implement projects and programs. Projects that have been funded by CDNC are visible throughout low-income neighborhoods and target areas in unincorporated Pima County, Marana and South Tucson.

#### What barriers may have a negative impact on fulfilling the strategies and overall vision?

- Due to several factors it has become difficult to locate appropriate sites and obtain funding for the development of rental housing.
- Shifts in federal and state priorities that redirect resources
- Unfunded mandates that create a strain on existing dollars
- Programs have not been historically funded at a level to truly meet the identified needs
- Reduction in funding; funding base not secure from year to year
- National models are not always flexible, adaptable or appropriate to local conditions. They may not be effective when implemented at the local level
- Non-profit agency partners are facing escalating costs to maintain existing programs; no new are dollars targeted for emerging needs
- Increases in capital costs and land acquisition mean that a limited number of projects can be implemented despite continued growth and need in the community.
- The declining economy has severally effected non-profits' ability to fund raise.
- The declining tax base has caused Pima County to decrease funding to non-profit agencies by 15% over the past two years.
- There is a shortage of community leaders in some neighborhoods who have the time to deal with the complexities of projects. This particularly applies to the communities with the lowest incomes.

#### What is the status of grant programs?

- There is a shrinking pool of federal resources and more demand on local elected officials to make difficult funding decisions
- Staff is able to keep projects on schedule so that we believe that the Board of Supervisors and voters will support additional allocations of bond funds for the Neighborhood Reinvestment and Housing Programs.
- Staff has successfully incorporated HUD's Outcome and Performance Measurements into an electronic system of program reports for CDBG, ESG and the Outside Agency Program
- The Flowing Wells NRSA continues to be successful in stimulating improvements in the community.

#### Are any activities or types of activities falling behind schedule?

• Delays have slowed progress on several projects that have received Pima County Bond funds. These projects also receive HOME funds. Delays are caused by several factors,

but common concerns include lack of capacity, experience, and processing of plans and permits. Staff has adopted methods to track progress through the regulatory system.

- Lack of sufficient funding limits the ability to enhance and/or expand services to vulnerable and special needs populations. Maintenance of existing services that address the most pressing needs is a primary concern.
- Projects that are funded through Intergovernmental Agreements can be delayed when that project is not a high priority of that government, or needed resources are not available
- Rehabilitation of owner-occupied units is not at level anticipated for two reasons: we are spending more per unit due to the needs of the homes, and higher material costs.

#### Are grant disbursements timely?

- Staff is working with the City of Tucson to review HOME projects and expenditures to ensure that allocations and expenditures meet guidelines that were established for the HOME program.
- Pima County remains in compliance with the "1.5 expenditure ratio" for CDBG.

#### Are major goals on target?

Although the Department experienced cutbacks in federal funding, staff has been most creative in identifying opportunities that exist which will enhance communities, develop effective strategies for collaboration with other jurisdictions, create regional partnerships and work with local community leaders to more clearly identify practical solutions to new and emerging needs.

The Department has several goals that are not dependent on funding.

- Community/Citizen participation-All programs have an established goal of citizen involvement and participation. Some of the programs have Board of Supervisors appointed Commissions and Committees. Program staff works at the most locally defined level, with neighborhood organizations, citizen coalitions, non-profit councils and advisory bodies. Programs staff develop effective outreach to the rural areas, attend citizen meetings in unincorporated communities, participate with Fire Districts and School Districts, non-profits, service organizations and citizen groups.
- Work with non-profit organizations to develop a collective decision making model regarding the identification of needs and the prioritization of emerging needs for funding.
- Department Administrators and Program Managers meet with staff and elected officials from the 5 jurisdictions within Pima County as well as representatives from other counties to discuss common solutions based on a regional approach.
- Department Administration, Program Managers and County IT Department developed a web-based performance measurement database for reporting quarterly and annual program outputs, outcomes and client information. This unique model allows the Department to be more fully accountable to the Board of Supervisors for the administration of programs, the identification of community benefits by geographic area, target populations, specific program activity and service delivery.

# What adjustments or improvements to strategies and activities might meet your needs more effectively?

We believe that we are effective in working with local communities and organizations – to articulate their needs, issues and concerns. CDNC has adopted a strategy to aggressively promote Pima County and the Department as an agency that can effectively manage grant funds, implements innovative programs, and leverage resources. To this end the following strategies will be pursued:

- Increased efforts will be made to identify models for economic development in rural communities, utilizing a regional approach to education, skill development and capacity building for residents in at least 3 target areas.
- Determine effectiveness of current contractual relationship with our PJ partners; and whether there is a fair share distribution of funds from the State of Arizona to Pima County.
- We seek representation on local, state and national panels, commissions and task force groups that address common problems and search for creative solutions.
- Strategic efforts will be undertaken to provide information to elected officials and administrators on the value of programs and the effectiveness of funding to derive the greatest community benefit.

### III. Other Actions

#### A. Public Participation

Effort has been made to continue to create documents (Annual Plan and CAPER) that are usable and accessible. In addition to working with a consultant, the Plan to End Homelessness in Pima County was formatted by staff and a PowerPoint presentation was created to accompany the Plan.

CDNC maintains a website with information available to the public on all programs and opportunities for public participation. The website is updated regularly with documents produced by the department.

Public meetings continue to be a critical component of the CDBG Process. An important part of the CDBG and Outside Agency process continues to include working with communities and agencies to identify and prioritize needs.

#### **B.** Performance Measurements

CDNC has finalized implementing a web-based reporting system, the Community Impact Reporting System (CIRS), which captures an array of information from funded agencies on the CDBG, ESG, and OA programs on a quarterly and annual basis.

CDNC worked with outside consultants to standardize outputs and outcomes. Grantees will and report on their outputs and outcomes. The outputs and outcomes are meaningful, measurable, and demonstrate the impact funded programs have on Pima County.

The CIRS database has integrated HUD's performance measures – outcomes and indicators. CDNC will be able to provide better oversight and accountability through this system, allowing for a variety of methods of analysis and data aggregation.

Funded agencies were involved in the development of the standardized outputs and outcomes. Training sessions were held for all funded agencies, with additional technical assistance available on an individual basis. Overall, feedback was very positive, and agencies seem to have understood the value in CDNC being able to "better tell their story".

As the web-based system rolled out, agencies also tested it. Testing sessions were scheduled. Initial feedback regarding the system was extremely positive; as the agencies feel electronic reporting will be time-saving for them and leave less room for errors or loss of hard copies.

#### C. Eliminating Barriers to Affordable Housing

See pages 37-38 for details on Pima County's aggressive initiative to prevent foreclosures, which is eliminating one major barrier to affordable homeownership.

#### **D.** Foster and Maintain Affordable Housing

Pima County has historically addressed two housing priorities through its Home Repair and First Time Homebuyer Programs. Home Repair programs help to maintain the quality of existing housing stock. Weatherization improvements provide increased affordability, and energy conservation improvements reduce monthly utility payments.

A critical component of the homeownership programs is insuring that all participants receive homebuyer education so that buyers are prepared for the responsibilities of ownership.

Pima County CDNC and Don't Borrow Trouble Pima County have partnered with members of the United Way's Financial Education Coalition of Southern Arizona (FECSA) to build a Speakers Bureau of volunteers trained by housing counseling education specialists to offer budgeting and foreclosure information workshops to community groups requesting this service for their clients, neighbors or parishioners. It is important to educate residents on budgeting and how to recognize scams and other predatory services targeting borrowers involved in a mortgage delinquency, foreclosure or other financial difficulty.

#### E. Compliance and Monitoring

Various mechanisms for compliance and monitoring have continued to be improved upon by CDNC. All Entitlement and grant programs, as well as the County-funded Outside Agency program, are monitored on an annual to bi-annual basis (depending on risk factors). Staff visits the program site and uses a joint monitoring tool.

Staff assures that quarterly reports, annual reports, and other required documents are submitted in a timely manner. This year, grantees of CDBG, ESG, and OA who are late in submitting quarterly/annual reports have had their monthly payments withheld.

In developing contracts for FY2008-09, deadlines for submitting financial information and quarterly/annual reports were included as requirements.

#### F. Overcoming Gaps in Institutional Structure

Pima County and the City of Tucson have formed a Consortium for the HOME program, jointly submitting a Five Year Consolidated Plan which includes priorities and strategies. Where feasible and in particular for the HOME program, applications for funding are jointly accepted and reviewed. Meetings are held to coordinate activities and funding of housings projects.

Staff coordinates funding of community development projects.

#### G. Obstacles to Meeting Underserved Needs

In recent year federal funds have been decreased or been level funded, while costs continue to increase. However for FY 2009 there has been a small increase in CDBG funding.

Pima County covers a large geographical area – there are 19 target areas. Uncontrolled or wildcat development continues in many areas of the county.

#### H. Lead Based Paint

Staff members have received training and appropriate certifications for implementation of regulations regarding hazards involved with lead-based paint. Materials on lead-based paint are distributed to applicants for the housing rehabilitation program and to homebuyers purchasing existing homes through our homebuyer assistance programs.

Pima County works closely with developers seeking funding for rental housing acquisition and rehabilitation projects to ensure that required HUD and EPA guidelines are adhered to. In the upcoming year, Pima County and certified staff members will be renewing their respective Lead-Based Paint certifications with the EPA.

#### I. Reduction in Poverty

CDNC, in conjunction with its sister Department, Community Services – Employment and Training, administer an array of innovative programs to reduce poverty and the effects of poverty in Pima County. In addition to federally funded entitlement programs, Pima County has undertaken the following innovative initiatives:

- The Jackson Employment Center provides job readiness and skill training for the homeless.
- Neighborhood Reinvestment works with local neighborhoods and communities to fund local infrastructure needs
- Housing Rehabilitation and Weatherization assisting owners in addressing serious housing needs.

#### J. Public Housing

The City of Tucson administers Pima County's Section 8 Program. City of Tucson, on behalf of Pima County was awarded 50 Family Unification Program vouchers one of 37 PHA'S to receive these awards.

### Emergency Services Funding Pima County FY07, 08 & 09

		Fiscal Yea	ar Funding	
Funding Sources	FY06-07	FY07-08	FY08-09	Total
Emergency Rent/Mortgage/Utility Assistance				
OA	\$0	\$0	\$110,622	\$110,622
FEMA	\$132,768	\$142,034	\$177,970	\$452,772
SHP	\$0	\$0	\$0	\$0
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$0	\$0	\$107,373	\$107,373
ESG	\$33,254	\$0	\$30,537	\$63,791
CSBG	\$0	\$16,491	\$0	\$16,491
ESN	\$860,000	\$842,000	\$592,000	\$2,294,000
Emergency Rent/Mortgage/Utility Assistance	\$1,026,022	\$1,000,525	\$1,018,502	\$3,045,049
Emergency Home Repair				
OA	\$0	\$0	\$0	\$0
FEMA	\$0	\$0	\$0	\$0
SHP	\$0	\$0	\$0	\$0
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$785,000	\$791,000	\$791,000	\$2,367,000
ESG	\$0	\$0	\$0	\$0
CSBG	\$0	\$50,000	\$50,000	\$100,000
ESN	\$0	\$0	\$0	\$0
Total Emergency Home Repair	\$785,000	\$841,000	\$841,000	\$2,467,000

Shelter/Transitional Housing				
OA	\$32,300	\$13,376	\$354,368	\$400,044
FEMA	\$72,750	\$67,994	\$86,422	\$227,166
SHP	\$419,275	\$419,275	\$266,880	\$1,105,430
HOPWA	\$315,147	\$315,147	\$309,620	\$939,914
CDBG	\$10,000	\$0	\$0	\$10,000
ESG	\$33,597	\$52,383	\$52,500	\$138,480
CSBG	\$80,598	\$0	\$0	\$80,598
ESN	\$0	\$0	\$0	\$0
Total Shelter/Transitional Housing	\$963,667	\$868,175	\$1,069,790	\$2,901,632

Mass Shelter					
OA		\$265,400	\$371,237	\$0	\$636,637
FEMA		\$72,000	\$106,801	\$109,313	\$288,114
SHP		\$0	\$0	\$0	\$0
HOPWA		\$0	\$0	\$0	\$0
CDBG		\$6,683	\$0	\$0	\$6,683
ESG		\$29,000	\$55,000	\$20,000	\$104,000
CSBG		\$35,000	\$0	\$0	\$35,000
ESN		\$0	\$0	\$0	\$0
Total Mass Shelter		\$408,083	\$533,038	\$129,313	\$1,070,434
	Conti	nued on next col	umn		

Funding Sources	FY06-07	FY07-08	FY08-09	Total
Other Housing Related Services				
OA	\$158,800	\$124,146	\$249,394	\$532,340
FEMA	\$0	\$0	\$0	\$0
SHP	\$0	\$0	\$0	\$0
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$890,000	\$0	\$95,000	\$985,000
ESG	\$0	\$0	\$0	\$0
CSBG	100,000	\$70,000	\$0	\$170,000
ESN	0	\$0	\$0	\$0
Total Other Housing Related				
Services	\$1,148,800	\$194,146	\$344,394	**\$1,687,340
Food				
OA	\$237,530	\$460,345	\$460,345	\$1,158,220
FEMA	\$28,000	\$32,750	\$30,500	\$91,250
SHP	\$0	\$0	\$1,950	\$1,950
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$110,000		\$40,000	\$150,000
ESG	\$0	\$0	\$5,000	\$5,000
CSBG	\$83,512		\$121,415	\$204,927
ESN	\$0	\$0	\$0	\$0
Total Food	\$459,042	\$493,095	\$659,210	\$1,611,347
Mass Feeding				
OA	\$88,300	\$189,551	\$185,673	\$463,524
FEMA	\$68,750	\$71,807	\$99,996	\$240,553
SHP	\$0	\$0	\$0	\$0
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$13,554	\$20,000	\$20,000	\$53,554
ESG	\$5,000	\$5,000	\$5,000	\$15,000
CSDG	\$119,273	\$0	\$0	\$119,273
ESN	\$0	\$0	\$0	\$0
Total Mass Feeding	\$294,877	\$286,358	\$310,669	\$891,904
Transportation				
OA	\$0	\$0	\$29,500	\$29,500
FEMA	\$0	\$0	\$0	\$0
SHP	\$0	\$0	\$5,546	\$5,546
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$0	\$0	\$0	\$0
ESG	\$0	\$0	\$0	\$0
CSBG	\$0	\$0	\$0	\$0
ESN	\$0	\$0	\$0	\$0
Total Transportation	\$0	\$0	\$35,046	\$35,046

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### Emergency Services Funding Pima County FY07, 08 & 09 (continued)

	,	<b>`</b>		
Funding Sources	FY06-07	FY07-08	FY08-09	Total
Other Emergency Services				
OA	\$470,608	\$397,652	\$139,280	\$1,007,540
FEMA	\$0	\$0	\$0	\$0
SHP	\$0	\$0	\$0	\$0
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$0	\$0	\$0	\$0
ESG	\$0	\$0	\$0	\$0
CSBG	\$91,000	\$100,000	\$100,000	\$291,000
ESN	\$0	\$0	\$0	\$0
Total Other Emergency Services	\$561,608	\$497,652	\$239,280	\$1,298,540
Youth Services				
OA	\$0	\$0	\$0	\$0
FEMA	\$0	\$0	\$0	\$0
SHP	\$0	\$0	\$0	\$0
HOPWA	\$0	\$0	\$0	\$0
CDBG	\$0	\$0	\$0	\$0
ESG	\$0	\$0	\$0	\$0
CSBG	\$0	\$0	\$147,000	\$147,000
ESN	\$0	\$0	\$0	\$0
Total Youth Services	\$0	\$0	\$147,000	\$147,000
	FY06-07	FY07-08	FY08-09	Total
Combined Totals	\$5,647,099	\$4,713,989	\$4,786,204	\$15,147,292
*Part of the Emergency Services Netw	ork administered	by Pima Cour	nty Community	/ Action
Agency				

# V. Leveraging Resources

#### A. FY08-09 Leverage – County

Source	Activity	Amount
Pima County Neighborhood Reinvestment Bonds	Neighborhood Improvements	2,270,656
Pima County Housing Bond Funds/funds committed	Affordable Housing	345,345
Shelter Plus Care - CPSA	Housing for the Chronically	135,408
	Homeless	
Emergency Shelter Grant	Match	\$113,037
HOME Program –various sources	MATCH	525396
HOPWA Grant	Housing/Services	384,498
Community Action Agency	Human Services	418415
Supportive Housing Program	Homeless Services/Housing	615,802
Tucson Electric Power	Weatherization	85,000
Southwest Gas	Weatherization	11,509
Trico	Weatherization	0
LIEAP	Weatherization	115,332
Department of Energy	Weatherization	41,403
Pima County General Funds	Outside Agency Program	4,123,513
TOTAL		\$

#### B. FY08-09 Leverage- State

Source/Activity	Recipient	Amount
ESG	New Beginnings for Women	36,663.00
	& Children	
ESG	Primavera Foundation	37,166.86
HMIS Match	Pima County	\$25,000
Homeless Planning	Tucson Planning Council for th	\$35,000
	Homeless	
Vida Serena – 72 units LIHTC	COMPASS	\$889,388
MLK at Depot Plaza - LIHTC	City of Tucson	\$1,000,000
MLK - HOME		\$750,000
Transitional Youth – Housing Trust Fund	Open Inn	\$47,772
TOTAL		\$2.820,990

#### VI. FY08-09 HOME Program Match

Pima County HOME Program Match Table – Fiscal Year Ending 6/30/09 for Contributions made between July 1, 2008 and June 30, 2009

	CASH NON-FE	ED. \$'s	LOCAL BON	D FUNDS	DONATE LABOE	PREP', ED MAT's, R, LAND ED FEES	TOTAL	TOTAL by
Program/Activity	Source	Amount	Source	Amount	Source	Amount	MATCH	Project
	FHLB Affordable Housing Programs	217,500	25% of MRB's *	165,057			382,557	
	City of Tucson Gen Funds	30,000	County G.O. Bonds	52,928			82,928	
	Seller Gift	15,810					15,810	
HOMEBUYER ASSISTANCE PROGRAMS	CPLC IDA	10,078					10,078	
	Primavera Foundation	3,000					3,000	
	Harris Bank	500					500	
	Realtor Gift	200					200	495,073
PIMA COUNTY G.O. BOND HOUSING PROGRAM			**CountyG.O. Bonds	345,345			345,345	345,345
SO. TUCSON REPLACMENT	FHLB Affordable Housing Programs	23,000					23,000	
HOME PROGRAM (PRIMAVERA)	Primavera Foundation	5,000					5,000	28,000
PIMA COUNTY I'M HOME PROGRAM (FHR)	CFED GRANT	2,323					2,323	
							-	2,323
TOTALS BY MATCH TYPE		\$ 307,411		\$ 563,330		\$0	870,741	

\*Per HOME Program Regulations, this amount can not exceed 25% of the Primary Jurisdiction's total match liability for the program year. <u>The surplus match dollars can be</u> banked for use in future years.

\*\* See chart below for Pima County G.O. Bonds invested in City of Tucson HOME Projects

** Pima County G.O. Bond Housing Program							
Pima County G.O. Bond Housing Units Completed&Sold FY ending 6/30/09							
Project Name (Developer)	# Units	Bond Funds/Unit	Total Bond Funds				
We-Chij Estates (OPCS)	10	21,170	\$211,700				
Corazon Del Pueblo (HFHT)	6	17,648	\$105,888				
Lessons From Civano (DDBC)	0	31,758	\$0				
Iowa Project (CPLC)	1	27,757	\$27,757				
TOTALS	17		\$345,345				

# VII. Race/Ethnicity Information of Households Assisted

PROGRAM	WHITE	BLACK	NATIVE AMERICAN	ASIAN		MULTI- RACIAL
CDBG	53.5%	2.3%	6.3%	3.5%	29.8%	4.6%