

Transit Performance Report

FY 2006-2007 (JUNE 30, 2007)



JANUARY 2008



Transit Performance Report

ISSUED: JANUARY 2008

The Transit Performance Report (TPR) is prepared and updated annually by Valley Metro Regional Public Transportation Authority (RPTA). This report is developed using input from, and reviewed by, member agencies and the RPTA Board. The TPR serves as input to Maricopa Association of Governments' (MAG) Regional Transportation Plan (RTP) updates.

In 2006 RPTA hired a consultant to conduct a Service Efficiency and Effectiveness Study (SEES). One task of this study was to develop a series of performance measures. Transit service in the region is made possible and supported by many funding sources including local city taxes in many cases. The SEES performance measures support the auditing requirements of Proposition 400 legislation. Proposition 400 authorizes a half-cent sales tax approved by voters in 2004 that goes toward freeway, street, transit and light rail improvements. In addition, the SEES developed initial performance targets that will allow comparison between performance expectations and actual performance. These performance measures and performance targets have been incorporated into the TPR. In future years these targets will be reviewed, refined and indexed to inflation as appropriate.

The 2007 TPR continues to transition between the previous Performance Management Analysis System (PMAS) format and the new TPR and is based on the findings from the SEES and the data available at the time. In the future, the TPR will serve as a report card indicating the performance of each mode and service category at the system and route level as defined in the SEES. Modes covered by future TPRs will include fixed route, paratransit, vanpool, and light rail. This report reflects data as reported to RPTA by member agencies. In fiscal year 2006-07 (July 1, 2006 to June 30, 2007), there were many changes affecting data collection and reporting. Some of these changes include service providers transitioning to new fareboxes and light rail construction along major transit routes. Also as part of transitioning towards a new TPR, data definitions and measurements have changed from previous reporting years.

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Definitions

Average Fare: Average fare is the average price a person pays for a transit trip. It is equal to total fare revenue collected divided by total boardings.

Boarding: A boarding is known as an unlinked passenger trip. Every time a person boards a vehicle it is counted as a boarding. For example, if a person makes a trip involving one transfer, this trip is counted as two boardings.

Consumer Price Index (CPI): This index is used to measure changes in prices from one period to another. The CPI is frequently used to adjust base payments to reflect changes in prices. In this Report, the CPI for all Urban Consumers (CPI-U) which is averaged for all U.S. Cities, not adjusted for seasonal changes, for transportation items with a base period of 1982-1984=100 was used. The average annual index for FY 2005-06 and FY 2006-07 were calculated using the average monthly index from each fiscal year. The change from the average FY 2005-06 index to FY 2006-07 index is 0.79 percent.

Farebox Recovery Ratio: This is the percentage of total operating cost that is covered by fares collected. It is equal to total fare revenue collected divided by total operating costs.

Mechanical Failures: Mechanical failure is a failure of some mechanical element of the revenue vehicle that prevents the vehicle from completing a scheduled revenue trip or from starting the next scheduled revenue trip. In addition, mechanical failures include failures from mechanical element of the revenue vehicle, because of local agency policy, prevents the vehicle from completing a scheduled revenue trip or starting the next revenue trip even though the vehicle is physically able to continue in revenue service.

Net Vanpool Starts: Calculated by subtracting number of deleted vanpools from the number of new vanpools started.

Operating Cost: The total cost to operate and maintain a transit system including labor, fuel, and maintenance, and administration.

Revenue Hour: A revenue hour is an hour that one vehicle in revenue service is available to pick up revenue passengers. If ten vehicles are in service for two hours each, they collectively perform twenty revenue hours of service.

Revenue Mile: A revenue mile is a mile traveled by one vehicle in revenue service that is available to pick up revenue passengers. If ten vehicles are in service for two miles each, they collectively perform twenty revenue miles of service.

Revenue Service: Revenue service occurs when a vehicle is available to the general public and there is an expectation of carrying passengers who pay the required fare. Vehicles operated in fare-free service are also considered in revenue service. Revenue service includes layover/ recovery time, but does not include deadhead (i.e. travel from garage to the start point of a route), or vehicle maintenance testing.

Safety Incident: Safety incidents only include major safety incidents that involve a transit vehicle or occur on transit-controlled property. Some conditions that apply to a major incident involve property damage equal or exceeding \$25,000, fatality or major injuries for two or more people.

Security Incident: Security incidents are crimes (e.g. injuries or deaths resulting from assaults, arson, homicide) and the consequences of security incidents. Security incidents only include major incidents which involve a fatality, two or more injuries or property damage over \$25,000.

Subsidy per Boarding: Also known as net operating cost per boarding, this is the operating cost per boarding minus the fare revenue per boarding. This number indicates the amount of public funding that is used to make up the difference between the cost of providing transportation service and the revenue generated by this service on a per boarding basis.



FIXED ROUTE BUS

(SYSTEM-WIDE)

Includes local, Express/BRT, shuttle/circulator and rural routes.

FIXED ROUTE BUS

(SYSTEM-WIDE)

The service categories and modes being measured in this interim report, and their accompanying criteria, are as follows:

Subject	Target	Source of Target
<u>COST EFFICIENCY/EFFECTIVENESS</u>		
Farebox Recovery Ratio	25%	Regional Fare Policy recommendation approved by Board on September 20, 2007.
Operating Cost per Boarding	\$2.34	Baseline from FY05-06 Fixed Route average*
Subsidy per Boarding	\$1.76	Baseline from FY05-06 Fixed Route average*
Operating Cost per Revenue Mile	\$5.00	Baseline from FY05-06 Fixed Route average*
Average Fare	\$0.68	Five year timeframe starting in FY08*
<u>SERVICE EFFECTIVENESS</u>		
Annual Increase in Total Boardings	3%	Service Efficiency and Effectiveness Study - Board approved
Annual Increase in Boardings, Weekday, Saturday, Sunday	3%	Service Efficiency and Effectiveness Study - Board approved
Avg. Boardings per Revenue Mile	2.1	Baseline from FY05-06 Fixed Route average*

Detailed data supporting the charts on the following pages is available from the RPTA upon request.

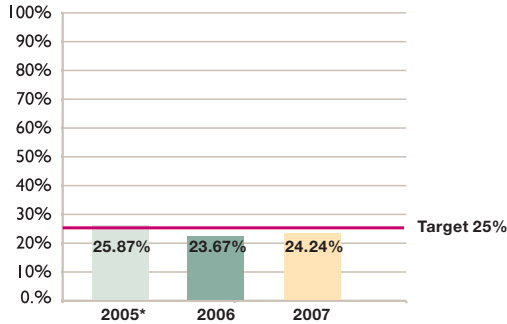
*Inflated based on Consumer Price Index (CPI).

FIXED ROUTE BUS PERFORMANCE RESULTS

(SYSTEM-WIDE)

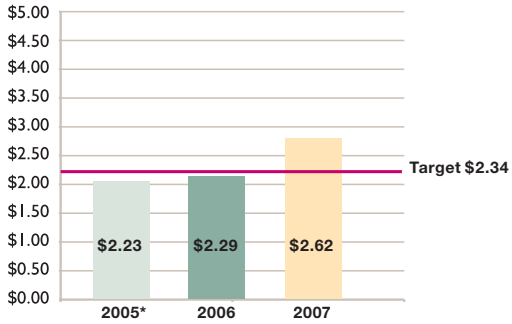
COST EFFICIENCY/EFFECTIVENESS

Farebox Recovery Ratio



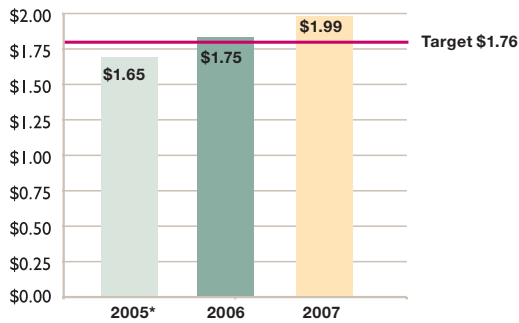
The percentage of operating cost covered by fare revenue increased slightly from FY 2005-06. Fare revenue increased faster than operating cost in part because newer service continues to mature and schedules and routes were adjusted.

Operating Cost per Boarding



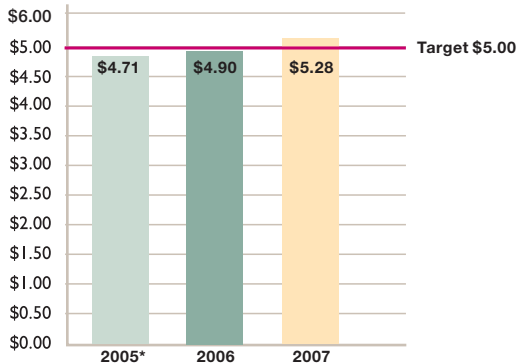
Operating cost increased while boardings decreased slightly. Rising fuel costs and labor contributed to the increase in operating cost.

Subsidy per Boarding



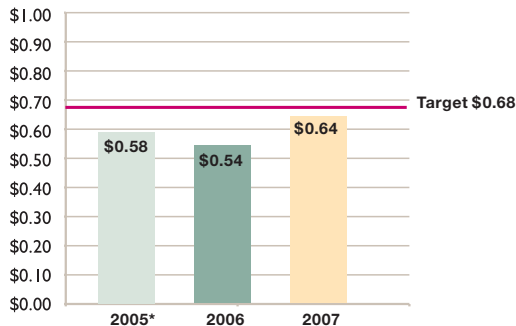
The net operating cost per boarding increased from last year and exceeds the target.

Operating Cost per Revenue Mile



Operating cost per revenue mile increased from last year and exceeds the target.

Average Fare



Fare revenue increased by \$0.10 per boarding but fell slightly short of the target.

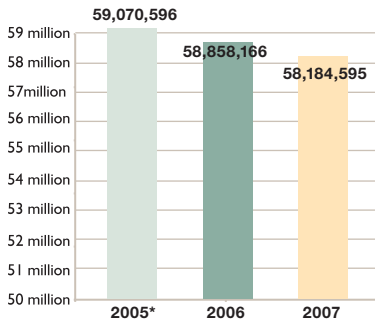
* FY 2005 was the last full year operated without the benefit of Proposition 400 funds.

FIXED ROUTE BUS PERFORMANCE RESULTS

(SYSTEM-WIDE)

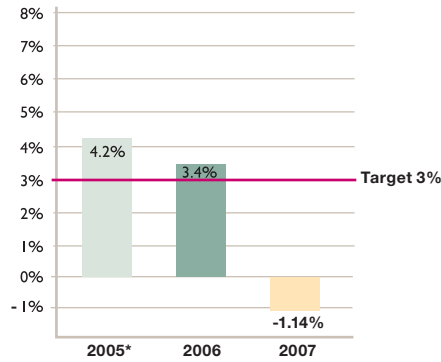
SERVICE EFFECTIVENESS

Total Fixed Route Boardings (Includes shuttles/circulators)



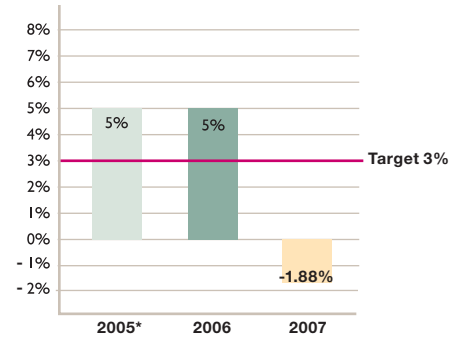
This includes local, express/BRT, shuttle/circulator, and rural routes.

Annual Increase/Decrease in Total Boardings



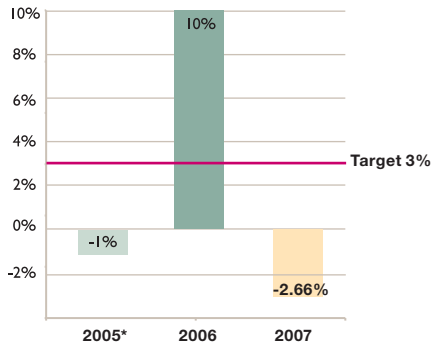
Boardings decreased slightly from FY 2005-06.

Annual Increase/Decrease in Weekday Boardings



The previous report measured total weekday boardings. Boardings on a typical weekday decreased slightly from the previous year.

Annual Increase/Decrease in Saturday Boardings



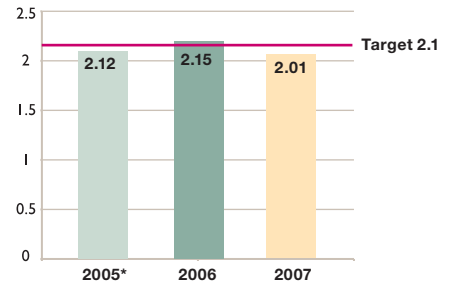
The previous report measured total Saturday boardings. Boardings on a typical Saturday decreased from the previous year.

Annual Increase/Decrease in Sunday Boardings



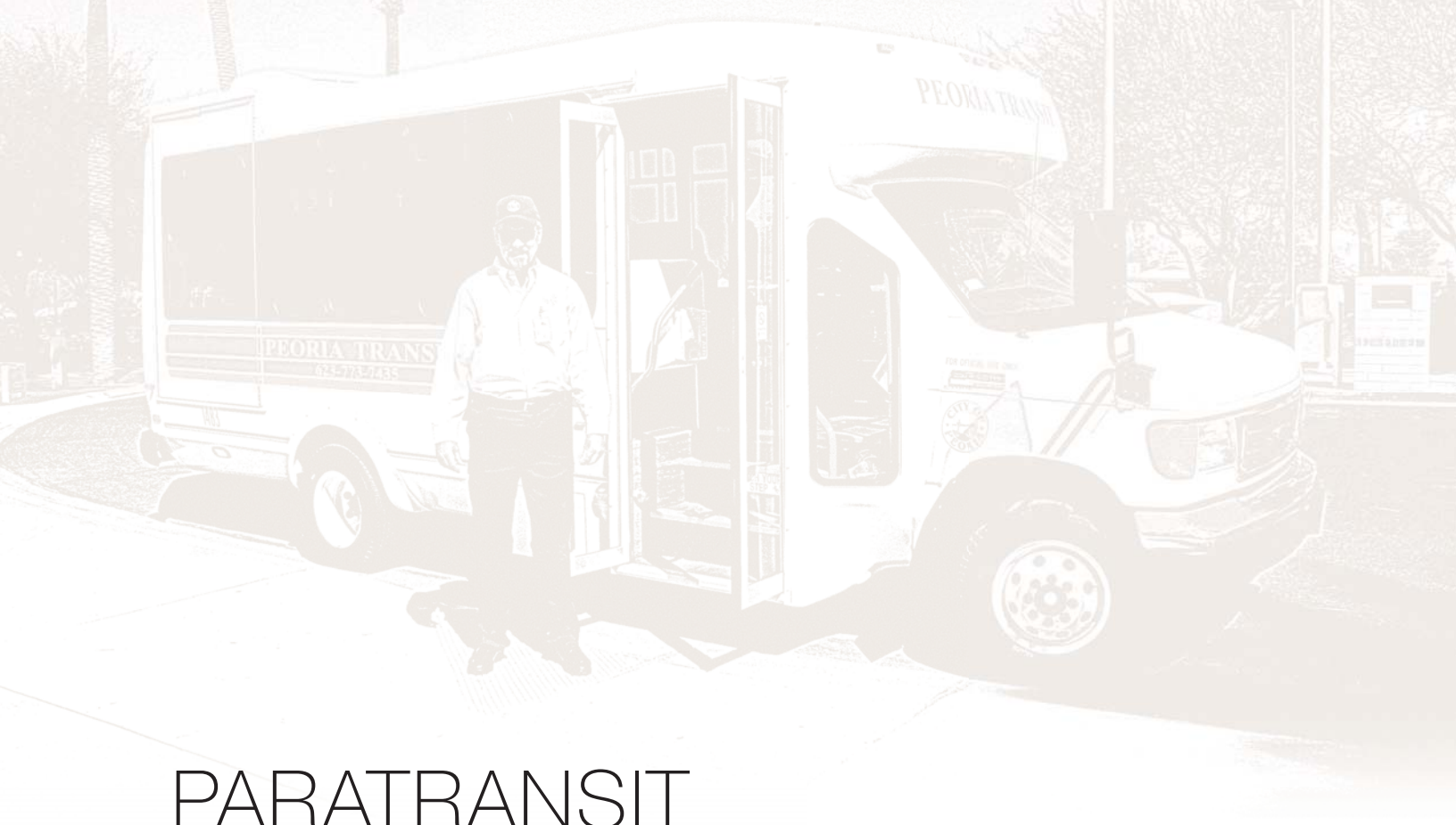
The previous report measured total Sunday boardings. Boardings on a typical Sunday decreased slightly from the previous year.

Boardings per Revenue Mile



Boardings per Revenue Mile decreased slightly.

* FY 2005 was the last full year operated without the benefit of Proposition 400 funds.



PARATRANSIT

PARATRANSIT

The service categories and modes being measured in this interim report, and their accompanying criteria, are as follows:

Subject	Target	Source of Target
<u>COST EFFICIENCY/EFFECTIVENESS</u>		
Farebox Recovery Ratio	5%	Baseline from FY05-06 Dial-a-Ride system average*
Operating Cost per Boarding	\$28.78	Baseline from FY05-06 Dial-a-Ride system average*
Subsidy per Boarding	\$27.37	Baseline from FY05-06 Dial-a-Ride system average*
Operating Cost per Revenue Hour	\$50.70	Baseline from FY05-06 Dial-a-Ride system average*
<u>SERVICE EFFECTIVENESS</u>		
Annual Increase in Total Boardings	3%	Service Efficiency and Effectiveness Study
Boardings per Revenue Hour	1.76	Baseline from FY05-06 PMAS Dial-a-Ride system average*
ADA On-time Performance	90%	Service Efficiency and Effectiveness Study

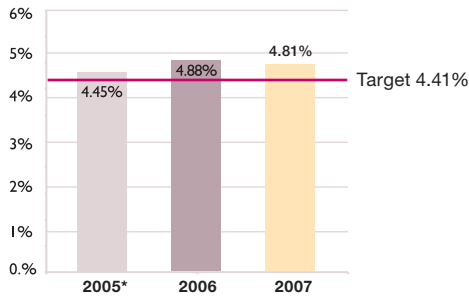
Detailed data supporting the charts on the following pages is available from the RPTA upon request.

*Inflated based on Consumer Price Index (CPI).

PARATRANSIT PERFORMANCE RESULTS

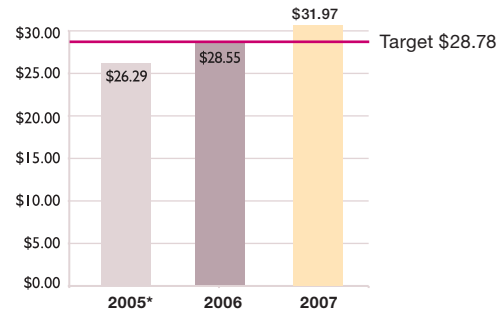
COST EFFICIENCY/EFFECTIVENESS

Farebox Recovery Ratio



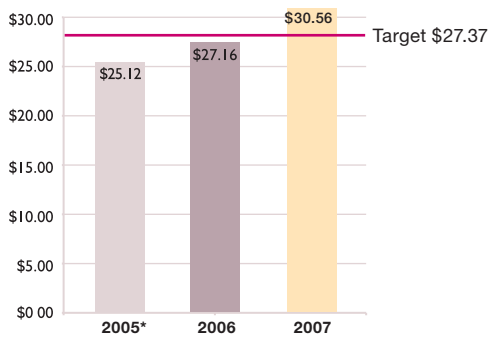
This ratio decreased slightly from the previous year and still is below the target.

Operating Cost per Boarding



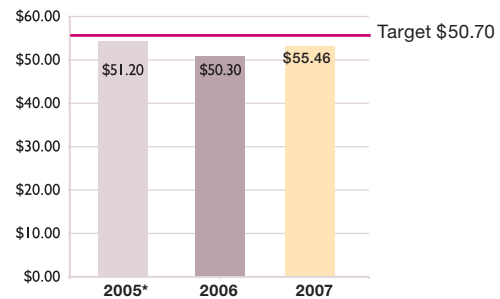
Operating costs increased while boardings decreased.

Subsidy per Boarding



The net operating cost to transport each passenger increased from the previous year.

Operating Cost per Revenue Hour



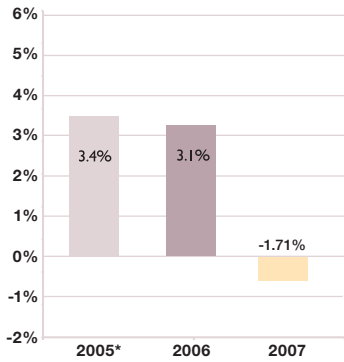
The operating cost per revenue hour increased slightly from the previous year and was above the target.

* FY 2005 was the last full year operated without the benefit of Proposition 400 funds.

PARATRANSIT PERFORMANCE RESULTS

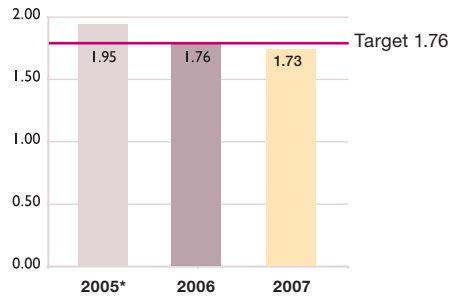
SERVICE EFFECTIVENESS

Annual Increase/Decrease in Total Boardings



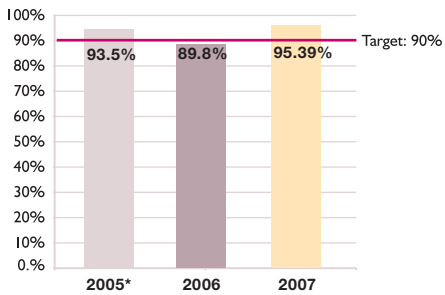
Total boardings decreased by almost two percent.

Boardings per Revenue Hour



Boardings per revenue hour decreased slightly and was slightly below the target

ADA On-Time Performance



The Americans with Disabilities Act (ADA) of 1990 is federal law which prohibits discrimination against persons with disabilities in many areas, including public transportation. On-time performance measures how many ADA boardings occurred within 30 minutes of the pick-up time given to the passenger at the time of their reservation. Performance exceeded the target by over 5 percent.

* FY 2005 was the last full year operated without the benefit of Proposition 400 funds.



VANPOOL

VANPOOL

The service categories and modes being measured in this interim report, and their accompanying criteria, are as follows:

Subject	Target	Source of Target
<u>COST EFFICIENCY/EFFECTIVENESS</u>		
Farebox Recovery Ratio	100%	Baseline from fiscal year 05-06 PMAS Vanpool average*
Operating Cost per Boarding	\$1.71	Baseline from fiscal year 05-06 PMAS Vanpool average*
Subsidy per Boarding	\$0	Baseline from fiscal year 05-06 PMAS Vanpool average*
Operating Cost per Revenue Mile	\$0.46	Baseline from fiscal year 05-06 PMAS Vanpool average*
Average Fare	\$1.85	Baseline from fiscal year 05-06 PMAS Vanpool average*
<u>SERVICE EFFECTIVENESS</u>		
Boardings per Revenue Mile	.27	Baseline from fiscal year 05-06 PMAS Vanpool average*
Annual Increase in Total Boardings	0%	Baseline from fiscal year 05-06 PMAS Vanpool average*
Number of new Vanpools started	24	2003 Regional Transportation Plan

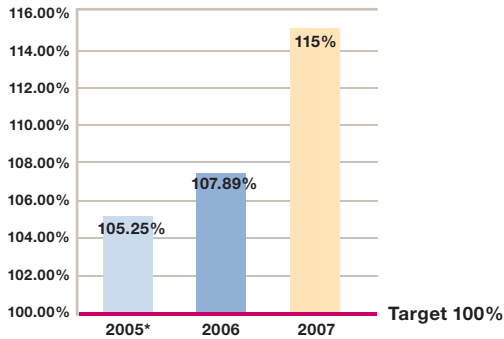
Detailed data supporting the charts on the following pages is available from the RPTA upon request.

*Inflated based on Consumer Price Index (CPI).

VANPOOL PERFORMANCE RESULTS

COST EFFICIENCY/EFFECTIVENESS

Farebox Recovery Ratio



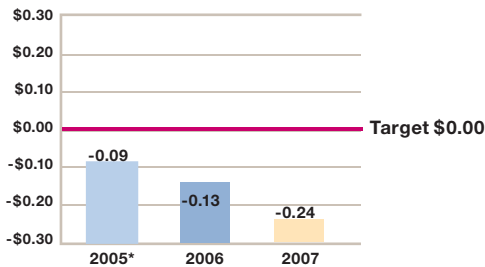
Farebox recovery ratio increased from the previous year. That is, fare revenue exceeded operating cost at a greater percentage.

Operating Cost per Boarding



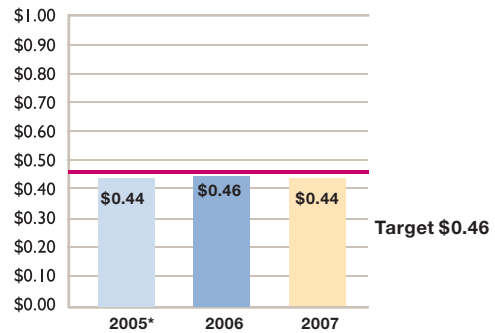
Operating cost per boarding decreased compared to last reporting year and is below the target.

Subsidy per Boarding



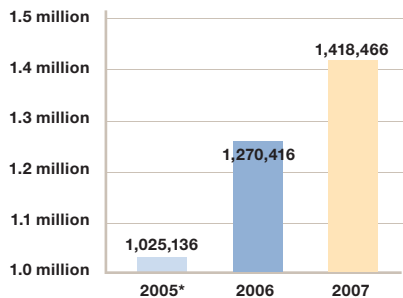
Subsidy per boarding continues to decrease. This means that fare revenue exceeded operating cost.

Operating Cost per Revenue Mile



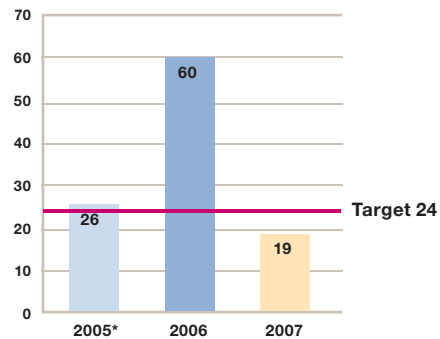
Operating cost per revenue mile decreased from the previous year and was below the target.

Total Vanpool Boardings



Vanpool boardings continued to increase

Net Vanpool Starts



Fewer vanpools started than in the previous year and didn't make the target number. In FY 2006, a "Start a vanpool and get one month free" promotion was held.

* FY 2005 was the last full year operated without the benefit of Proposition 400 funds.

SYSTEM SUMMARY

Performance Indicator	Fixed Route	Paratransit	Vanpool	System Total
Farebox Recovery	24.24%	4.41%	115%	22.20%
Operating Cost per Boarding	\$2.62	\$31.97	\$1.63	\$3.05
Subsidy per Boarding	\$1.998	\$30.56	-\$0.24	\$2.37
Operating Cost per Revenue Mile	\$5.28		\$0.44	\$5.40
Average Fare	\$0.64	\$1.41	\$1.87	\$0.68
Total Boardings	58,184,595	922,790	1,418,466	60,525,851
Boardings per Revenue Mile	2.01		0.27	1.77

For questions or detailed data supporting this document, please call (602) 262-7433 and request the Transit Performance Report Support data.

FY 2007 Draft Transit Performance Report
System Wide Total
July 1, 2006 through June 30, 2007

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Farebox Recovery Ratio	22.91%	21.70%	22.20%	2.30%
Operating Cost per Boarding	\$2.65	\$2.68	\$3.05	13.64%
Subsidy (Net Operating Cost) per Boarding	\$2.04	\$2.10	\$2.37	12.91%
Cost per Revenue Mile	\$4.07	\$4.09	\$5.40	32.14%
Average Fare	\$0.61	\$0.58	\$0.68	16.25%
Total Boardings	59,070,596	61,067,461	60,525,851	-0.89%
Boardings per Revenue Mile	1.54	1.52	1.77	16.29%
Safety Incidents per 100,000 Vehicle Miles	-----	-----	0.098	-----
Security Incidents per 100,000 Boardings	-----	-----	0	-----
Complaints per 100,000 Boardings (1)	-----	-----	28.34	-----
Vehicle Miles between mechanical failures (2)	-----	-----	11,867.24	-----

Cost Efficiency/Effectiveness

Farebox Recovery Ratio

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	25.87%	23.67%	24.24%	2.41%
Paratransit	4.45%	4.88%	4.41%	-9.49%
Vanpool	105.25%	107.89%	115.00%	6.58%
Total	22.91%	21.70%	22.20%	2.30%

Operating Cost per Boarding

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	\$2.23	\$2.29	\$2.62	14.54%
Paratransit	\$26.29	\$28.55	\$31.97	11.99%
Vanpool	\$1.66	\$1.70	\$1.63	-4.35%
Total	\$2.65	\$2.68	\$3.05	13.64%

Notes:

- (1) Complaints are for fixed route and express service only.
- (2) The Vanpool Program does not collect data on mechanical breakdowns.

Subsidy (Net Operating Cost) per Boarding

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	\$1.65	\$1.75	\$1.99	13.68%
Paratransit	\$25.12	\$27.16	\$30.56	12.53%
Vanpool	-\$0.09	-\$0.13	-\$0.24	81.75%
Total	\$2.04	\$2.10	\$2.37	12.91%

Operating Cost per Revenue Mile

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	\$4.71	\$4.90	\$5.28	7.75%
Paratransit (1)	\$3.67	\$3.41	-----	-----
Vanpool	\$0.44	\$0.46	\$0.44	-4.30%
Total	\$4.07	\$4.09	\$5.40	32.14%

Operating Cost per Revenue Hour

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	\$69.36	\$68.32	\$77.65	13.65%
Paratransit	\$51.20	\$50.30	\$55.46	10.25%
Vanpool	\$17.46	\$18.30	\$17.51	-4.30%
Total	\$63.31	\$62.41	\$70.15	12.39%

Average Fare

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	\$0.58	\$0.54	\$0.64	17.30%
Paratransit	\$1.17	\$1.39	\$1.41	1.36%
Vanpool	\$1.75	\$1.83	\$1.87	1.95%
Total	\$0.61	\$0.58	\$0.68	16.25%

Service Effectiveness

Total Boardings

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	56,981,860	58,858,166	58,184,595	-1.14%
Paratransit	1,063,600	938,879	922,790	-1.71%
Vanpool	1,025,136	1,270,416	1,418,466	11.65%
Total	59,070,596	61,067,461	60,525,851	-0.89%

Notes:

(1) In FY 2006-07, revenue mile data was not collected.

Boardings per Revenue Mile

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	2.12	2.14	2.01	-5.93%
Paratransit (1)	0.14	0.12	-----	-----
Vanpool	0.26	0.27	0.27	0.05%
Total	1.54	1.52	1.77	16.29%

On-Time Performance

	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Fixed Route	93.25%	93.35%	91.55%	-1.93%
Paratransit	93.51%	94.93%	95.39%	0.48%
Vanpool (2)	-----	-----	-----	-----
Total	93.38%	94.14%	93.47%	-0.72%

Notes:

- (1) In FY 2006-07, revenue mile data was not collected.
- (2) On-time performance data is not collected for the Vanpool program.

FY 2007 Draft Transit Performance Report
Fixed Route- System Wide
July 1, 2006 through June 30, 2007

FY 2006 to 2007
Percentage

	FY 2004-05	FY 2005-06	FY 2006-07	Change
Farebox Recovery Ratio	24.23%	23.67%	24.24%	2.41%
Operating Cost per Boarding	\$2.23	\$2.29	\$2.62	14.54%
Subsidy (net operating cost) per Boarding	\$1.69	\$1.75	\$1.99	13.87%
Cost per Revenue Mile	\$4.73	\$4.90	\$5.28	7.69%
Average Fare	\$0.54	\$0.54	\$0.64	17.30%
Total Boardings	56,888,632	58,858,136	58,184,595	-1.14%
Weekday Average Boardings	189,290	198,681	194,948	-1.88%
Saturday Average Boardings	93,010	98,784	96,330	-2.48%
Sunday/Holiday Average Boardings	50,369	54,574	54,132	-0.81%
Boardings per Revenue Mile	2.12	2.14	2.01	-5.98%
Safety Incidents per 100,000 Vehicle Miles (1)	-----	-----	0.04	-----
Security Incidents per 100,000 Boardings	-----	-----	0	-----
Complaints per 100,000 Boardings (2)	-----	-----	28.34	-----
Vehicle Miles between mechanical failure	-----	-----	11,447.95	-----
On-Time Performance	94%	94%	92%	-2.63%

Notes:

- (1) Scottsdale did not collect vehicle miles in FY 2006-07.
- (2) Complaints are for fixed route and express service only.

FY 2007 Draft Transit Performance Report
Fixed Route- By Service Type
July 1, 2006 through June 30, 2007

	Operating Cost	Fare Revenue	Boardings	Revenue Miles	Revenue Hours	On-Time Performance
Local	\$152,662,789	\$37,000,313	58,184,595	28,902,813	1,966,138	92%
Express/BRT	\$6,852,699	\$2,114,652	1,434,895	1,178,186	54,727	92%
Circulator/Shuttle	\$6,055,799	\$18,173	2,725,312	1,379,555	130,505	95%
Rural (1)	\$532,860	\$27,845	9,712	204,572	6,994	-----
Total	\$152,662,789	\$37,000,313	58,184,595	28,902,813	1,966,138	92%

	Farebox Recovery Ratio	Operating Cost per Boarding	Subsidy (Net Operating Cost) per Boarding	Cost per Revenue Mile	Cost per Revenue Hour	Average Fare
Local	24.24%	\$2.62	\$1.99	\$5.28	\$77.65	\$0.64
Express/BRT	30.86%	\$4.78	\$3.30	\$5.82	\$125.22	\$1.47
Circulator/Shuttle	0.30%	\$2.22	\$2.22	\$4.39	\$46.40	\$0.01
Rural	5.23%	\$54.87	\$52.00	\$2.60	\$76.19	\$2.87
Total	24.24%	\$2.62	\$1.99	\$5.28	\$77.65	\$0.64

	Weekday Average Boardings	Saturday Average Boardings	Sunday/Holiday Average Boardings	Boardings per Revenue Mile	On-Time Performance
Local	194,948	96,330	54,132	2.01	92%
Express/BRT	5,718	-----	-----	1.22	92%
Circulator/Shuttle	8,806	2,029	1,604	1.98	95%
Rural	39	-----	-----	0.05	-----
Total	194,948	96,330	54,132	2.01	92%

Notes:

(1) Rural routes did not track on-time performance.

FY 2007 Draft Transit Performance Report
Fixed Route- By Contract Administrator
July 1, 2006 through June 30, 2007

Contractor	Operating Cost	Fare Revenue	Boardings	Revenue Miles	Revenue Hours	On-Time Performance
Glendale (1)	\$435,099	\$58,397	227,702	252,413	19,455	
Phoenix	\$108,350,712	\$29,237,345	44,101,320	18,412,020	1,166,986	92%
RPTA	\$22,493,215	\$4,541,945	6,772,065	5,521,319	381,620	95%
Scottsdale	\$1,887,546	\$0	274,961	219,861	33,828	99%
Tempe	\$19,496,217	\$3,162,625	6,808,547	4,497,200	364,249	88%
Total	\$152,662,789	\$37,000,313	58,184,595	28,902,813	1,966,138	92%

Cost Efficiency/Effectiveness

Farebox Recovery Ratio

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	11.03%	20.56%	13.42%	-34.71%
Phoenix	26.28%	26.12%	26.98%	3.32%
RPTA	23.05%	20.39%	20.19%	-0.99%
Scottsdale	\$0	\$0	\$0	-----
Tempe	15.45%	15.99%	16.22%	1.44%
Total	24.23%	23.67%	24.24%	2.41%

Operating Cost per Boarding

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	\$1.76	\$1.98	\$1.91	-3.44%
Phoenix	\$2.10	\$2.11	\$2.46	16.40%
RPTA	\$2.65	\$3.07	\$3.32	8.19%
Scottsdale	\$5.94	\$7.60	\$6.86	-9.69%
Tempe	\$2.58	\$2.63	\$2.86	8.73%
Total	\$2.23	\$2.29	\$2.62	14.54%

Subsidy (Net Operating Cost) per Boarding

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	\$1.56	\$0.72	\$1.65	130.14%
Phoenix	\$1.55	\$1.56	\$1.79	15.04%
RPTA	\$2.04	\$2.44	\$2.65	8.47%
Scottsdale	\$5.94	\$7.60	\$6.86	-9.69%
Tempe	\$2.18	\$2.21	\$2.40	8.43%
Total	\$1.69	\$1.75	\$1.99	13.87%

Notes:

(1) In FY 2006-07, Glendale didn't track on-time performance.

Cost per Revenue Mile

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	\$1.45	\$1.64	\$1.72	5.28%
Phoenix	\$5.10	\$5.35	\$5.88	10.09%
RPTA	\$3.76	\$3.93	\$4.07	3.77%
Scottsdale (1)	-----	\$11.85	\$8.59	-27.53%
Tempe	\$4.11	\$4.30	\$4.34	0.85%
Total	\$4.73	\$4.90	\$5.28	7.69%

Cost per Revenue Hour

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	\$17.46	\$24.32	\$22.36	-8.03%
Phoenix	\$77.58	\$78.80	\$92.85	17.82%
RPTA	\$59.47	\$50.66	\$58.94	16.36%
Scottsdale (1)	-----	\$67.98	\$55.80	-17.92%
Tempe	\$49.97	\$54.05	\$53.52	-0.98%
Total	\$69.53	\$68.34	\$77.65	13.62%

Average Fare

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale (1)	\$0.19	\$0.41	\$0.26	-36.96%
Phoenix	\$0.55	\$0.55	\$0.66	20.27%
RPTA	\$0.61	\$0.63	\$0.67	7.12%
Scottsdale	\$0	\$0	\$0	-----
Tempe	\$0.40	\$0.42	\$0.46	10.30%
Total	\$0.54	\$0.54	\$0.64	17.30%

Service Effectiveness

Total Boardings

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	82,569	197,702	227,702	15.17%
Phoenix	43,704,835	44,949,329	44,101,320	-1.89%
RPTA	6,203,696	6,487,730	6,772,065	4.38%
Scottsdale (2)	92,139	125,435	274,961	119.21%
Tempe	6,805,393	7,097,940	6,808,547	-4.08%
Total	56,888,632	58,858,136	58,184,595	-1.14%

Weekday Average Boardings

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	581	636	670	5.31%
Phoenix	145,206	152,498	149,256	-2.13%
RPTA	23,088	22,671	23,371	3.09%
Scottsdale (3) (4)	-----	-----	-----	-----
Tempe	20,415	22,872	21,652	-5.33%
Total	189,290	198,681	194,948	-1.88%

Notes:

- (1) In FY 2004/05, Scottsdale didn't submit data on revenue miles or hours.
- (2) Scottsdale implemented their Neighborhood Circulator in June 2006.
- (3) In FY 2006-07, Scottsdale did not collect data on average daily boardings.
- (4) Data on FYs 05 & 06 weekday average boardings not available for Scottsdale service.

Saturday Average Boardings

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	294	326	334	2.48%
Phoenix	67,819	72,599	69,766	-3.90%
RPTA	11,477	10,732	11,532	7.45%
Scottsdale (1) (2)	-----	-----	-----	-----
Tempe	13,421	15,126	14,698	-2.83%
Total	93,010	98,784	96,330	-2.48%

Sunday/Holiday Average Boardings

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	183	243	225	-7.48%
Phoenix	39,842	43,077	45,302	5.16%
RPTA	3,124	2,933	35	-98.81%
Scottsdale (1)	-----	-----	-----	-----
Tempe	7,219	8,320	8,570	3.00%
Total	50,369	54,574	54,132	-0.81%

Boardings per Revenue Mile

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	0.82	0.83	0.90	9.03%
Phoenix	2.43	2.53	2.40	-5.43%
RPTA	1.42	1.28	1.23	-4.09%
Scottsdale (2)	-----	1.56	1.25	-19.75%
Tempe	1.59	1.63	1.51	-7.25%
Total	2.12	2.14	2.01	-5.98%

Boardings per Revenue Hour (Express Route only)

Contractor	FY 2006-07
Phoenix	33.64
RPTA	15.87
Tempe	16.49
Total	26.22

On-Time Performance

Contractor	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Glendale	95%	93%	92%	-0.38%
Phoenix	89%	94%	95%	1.40%
RPTA	98%	95%	99%	4.21%
Scottsdale	99%	99%	88%	-11.12%
Tempe	95%	92%	92%	-0.48%
Total	94%	94%	92%	-2.53%

Notes:

- (1) In FY 2006-07, Scottsdale did not collect data on average daily boardings
- (2) Data on FYs 05 & 06 Saturday and Sunday average boardings not available for Scottsdale service.

FY 2007 Draft Transit Performance Report
Fixed Route- By Service Provider
July 1, 2006 through June 30, 2007

Service Provider	Operating Cost	Fare Revenue	Boardings	Revenue Miles	Revenue Hours	On-Time Performance
Veolia- Phoenix	\$86,579,036	\$24,148,635	37,187,780	13,683,285	887,179	92%
Laidlaw	\$20,887,154	\$5,128,935	6,713,015	4,424,109	267,855	93%
MV Transportation	\$1,132,656	\$0	330,546	459,963	23,819	95%
Veolia- Tempe	\$19,797,496	\$3,182,509	6,834,826	4,566,696	369,329	88%
City of Glendale (1)	\$186,965	\$18,173	97,681	97,076	7,588	-----
Atypical Transportation	\$1,887,546	\$0	274,961	219,861	33,828	99%
Veolia- RPTA	\$21,659,077	\$4,494,217	6,736,074	5,247,251	369,546	-----
Ajo Transportation (2)	\$303,342	\$21,839	7,291	131,040	4,539	-----
Total Transit (2)	\$229,518	\$6,006	2,421	73,532	2,455	-----
Total	\$152,662,789	\$37,000,313	58,184,595	28,902,813	1,966,138	92%

Cost efficiency/Effectiveness

Farebox Recovery Ratio

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	25.74%	27.89%	8.37%
Laidlaw	29.66%	24.56%	-17.22%
MV Transportation	0.00%	0.00%	0%
Veolia- Tempe	17.86%	16.08%	-9.98%
City of Glendale	10.30%	9.72%	-5.67%
Atypical Transportation	0.00%	0.00%	0.00%
Veolia- RPTA	20.67%	20.75%	0.41%
Ajo Transportation	2.87%	7.20%	150.70%
Total Transit	-----	2.62%	-----
Total	23.67%	24.24%	2.41%

Operating Cost per Boarding

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	\$2.11	\$2.33	10.10%
Laidlaw	\$2.05	\$3.11	51.90%
MV Transportation	\$3.21	\$3.43	6.68%
Veolia- Tempe	\$3.31	\$2.90	-12.38%
City of Glendale	\$1.65	\$1.91	16.28%
Atypical Transportation	\$7.60	\$6.86	-9.69%
Veolia- RPTA	\$3.02	\$3.22	6.31%
Ajo Transportation	\$106.66	\$41.60	-60.99%
Total Transit	-----	\$94.80	-----
Total	\$2.29	\$2.62	14.54%

Notes:

- (1) In FY 2006-07, Glendale did not track on-time performance.
- (2) In FY 2006-07, the rural routes did not track on-time performance.

Subsidy (Net Operating Cost) per Boarding

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	\$1.57	\$1.68	6.91%
Laidlaw	\$1.42	\$2.35	65.35%
MV Transportation	\$3.21	\$3.43	6.68%
Veolia- Tempe	\$2.72	\$2.43	-10.48%
City of Glendale	\$1.48	\$1.73	17.04%
Atypical Transportation	\$7.60	\$6.86	-9.69%
Veolia- RPTA	\$2.40	\$2.55	6.20%
Ajo Transportation	\$103.60	\$38.61	-62.73%
Total Transit	-----	\$92.32	-----
Total	\$1.75	\$1.99	13.87%

Operating Cost per Revenue Mile

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	\$5.97	\$6.33	5.99%
Laidlaw	\$3.70	\$4.72	27.59%
MV Transportation	\$2.37	\$2.46	4.04%
Veolia- Tempe	\$4.33	\$4.34	0.20%
City of Glendale	\$1.64	\$1.93	17.71%
Atypical Transportation	\$11.85	\$8.59	-27.53%
Veolia- RPTA	\$3.96	\$4.13	4.31%
Ajo Transportation	\$2.60	\$2.31	-10.97%
Total Transit	-----	\$3.12	-----
Total	\$4.90	\$5.28	7.69%

Cost per Revenue Hour

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	\$88.34	\$97.59	10.47%
Laidlaw	\$52.94	\$77.98	47.29%
MV Transportation	\$45.53	\$47.55	4.45%
Veolia- Tempe	\$56.35	\$53.60	-4.88%
City of Glendale	\$19.88	\$24.64	23.93%
Atypical Transportation	\$67.98	\$55.80	-17.92%
Veolia- RPTA	\$50.37	\$58.61	16.35%
Ajo Transportation	\$79.37	\$66.84	-15.79%
Total Transit	-----	\$93.47	-----
Total	\$88.44	\$77.65	-12.21%

Average Fare

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	\$0.54	\$0.65	19.31%
Laidlaw	\$0.61	\$0.76	25.75%
MV Transportation	\$0.00	\$0.00	0.00%
Veolia- Tempe	\$0.59	\$0.47	-21.13%
City of Glendale	\$0.17	\$0.19	9.69%
Atypical Transportation	\$0.00	\$0.00	-----
Veolia- RPTA	\$0.63	\$0.67	6.75%
Ajo Transportation	\$3.06	\$3.00	-2.21%
Total Transit	-----	\$2.48	-----
Total	\$0.54	\$0.64	17.30%

Service Effectiveness

Total Boardings

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	36,721,999	37,187,780	1.27%
Laidlaw	7,990,309	6,713,015	-15.99%
MV Transportation	338,465	330,546	-2.34%
Veolia- Tempe	5,063,284	6,834,826	34.99%
City of Glendale	96,258	97,681	1.48%
Atypical Transportation	125,435	274,961	119.21%
Veolia- RPTA	6,484,886	6,736,074	3.87%
Ajo Transportation	2,844	7,291	156.36%
Total Transit	-----	2,421	-----
Total	58,858,136	58,184,595	-1.14%

Weekday Average Daily Boardings

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	125,400	126,531	0.90%
Laidlaw	26,098	21,972	-15.81%
MV Transportation	1,119	1,101	-1.65%
Veolia- Tempe	23,085	21,738	-5.84%
City of Glendale	297	321	8.13%
Atypical Transportation (1)	-----	-----	-----
Veolia- RPTA	22,445	23,246	3.57%
Ajo Transportation	13	29	123.11%
Total Transit	-----	10	-----
Total	198,681	194,948	-1.88%

Saturday Average Daily Boardings

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	56,834	56,682	-0.27%
Laidlaw	15,338	12,672	-17.38%
MV Transportation	578	572	-0.98%
Veolia- Tempe	15,181	14,743	-2.89%
City of Glendale	175	174	-0.46%
Atypical Transportation (1)	-----	-----	-----
Veolia- RPTA	10,677	11,487	7.59%
Ajo Transportation	-----	-----	-----
Total Transit	-----	-----	-----
Total	98,784	96,330	-2.48%

Sunday/Holiday Average Daily Boardings

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	34,151	37,832	10.78%
Laidlaw	8,659	7,210	-16.73%
MV Transportation	370	353	-4.65%
Veolia- Tempe	8,371	8,605	2.80%
City of Glendale	141	132	-6.10%
Atypical Transportation (1)	-----	-----	-----
Veolia- RPTA	2,882	-----	-----
Ajo Transportation	-----	-----	-----
Total Transit	-----	-----	-----
Total	54,574	54,132	-0.81%

Notes:

(1) In FY 2006-07 and FY 2005-06, Scottsdale did not collect data on average daily boardings

Boardings per Revenue Mile

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	2.82	2.72	-3.74%
Laidlaw	1.81	1.52	-16.00%
MV Transportation	0.74	0.72	-2.47%
Veolia- Tempe	1.31	1.50	14.36%
City of Glendale	0.99	1.01	1.23%
Atypical Transportation	1.56	1.25	-19.75%
Veolia- RPTA	1.31	1.28	-1.89%
Ajo Transportation	0.02	0.06	128.24%
Total Transit	-----	0.03	-----
Total	2.14	2.01	-5.98%

Boardings per Revenue Hour (Express Route only)

Service Provider	FY 2006-07
Veolia- Phoenix	34.32
Laidlaw	18.36
Veolia- Tempe	16.49
Veolia- RPTA	15.87
Total	26.22

On-Time Performance

Service Provider	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Veolia- Phoenix	98%	92%	-6.73%
Laidlaw	89%	93%	4.03%
MV Transportation	95%	95%	-0.68%
Veolia- Tempe	90%	88%	-1.97%
City of Glendale (1)	95%	-----	-----
Atypical Transportation	99%	99%	0.00%
Veolia- RPTA (2)	95%	95%	0.00%
Ajo Transportation (3)	-----	-----	-----
Total Transit (3)	-----	-----	-----
Total	94%	92%	-2.53%

Notes:

- (1) In FY 2006-07, Glendale did not collect data for on-time performance.
- (2) In FY 2006-07, RPTA did not collect on-time performance data on an individual route basis.
- (3) The rural routes did not collect data for on-time performance.

FY 2007 Draft Transit Performance Report
Fixed Route- Route by Route Detail

Route	Service Type	Contracted By	Service Provider	Date	Annual total Boardings	Weekday Average Daily (Annual)	On-Time Performance	Farebox Recover	Operating cost/Boarding	Subsidy/Boarding	Operating Cost/Revenue mile	Average Fare
0	Local	Phoenix	Veolia Phoenix	Jun-07	1,715,504	5,711	80.42%	26.52%	\$2.12	\$1.56	\$6.58	\$0.56
1	Local	Phoenix	Veolia Phoenix	Jun-07	281,169	952	87.62%	10.14%	\$6.16	\$5.53	\$6.59	\$0.62
3	Local	Phoenix	Veolia Phoenix	Jun-07	2,552,292	8,604	90.63%	31.38%	\$1.72	\$1.18	\$6.73	\$0.54
7	Local	Phoenix	Veolia Phoenix	Jun-07	1,644,443	5,694	91.68%	22.16%	\$2.91	\$2.27	\$6.76	\$0.65
8	Local	Phoenix	Veolia Phoenix	Jun-07	975,071	3,280	89.62%	23.14%	\$2.63	\$2.02	\$6.73	\$0.61
10	Local	Phoenix	Veolia Phoenix	Jun-07	836,013	2,892	91.39%	19.89%	\$3.02	\$2.42	\$6.73	\$0.60
12	Local	Phoenix	Veolia Phoenix	Jun-07	371,558	1,285	94.55%	21.27%	\$3.13	\$2.46	\$6.73	\$0.67
13	Local	Phoenix	Laidlaw	Jun-07	344,381	1,135	93.55%	13.53%	\$5.00	\$4.32	\$6.46	\$0.68
15	Local	Phoenix	Veolia Phoenix	Jun-07	376,417	1,171	96.45%	21.37%	\$2.79	\$2.19	\$6.68	\$0.60
16	Local	Phoenix	Veolia Phoenix	Jun-07	1,708,780	5,745	93.29%	25.82%	\$2.28	\$1.69	\$6.55	\$0.59
17	Local	Phoenix	Veolia Phoenix	Jun-07	2,641,540	8,770	90.01%	31.55%	\$2.01	\$1.37	\$6.72	\$0.63
19	Local	Phoenix	Veolia Phoenix	Jun-07	2,696,382	8,878	89.30%	25.99%	\$2.41	\$1.78	\$6.58	\$0.63
24	Local	Phoenix	Veolia Phoenix	Jun-07	2,047,051	6,832	89.88%	27.80%	\$2.09	\$1.51	\$6.28	\$0.58
27	Local	Phoenix	Veolia Phoenix	Jun-07	1,435,436	4,718	92.99%	29.50%	\$2.17	\$1.53	\$5.91	\$0.64
30	Local	RPTA	Veolia RPTA	Jun-07	1,046,266	3,588		20.19%	\$2.99	\$2.39	\$4.13	\$0.60
32	Local	Phoenix	Veolia Phoenix	Jun-07	6,733	0	98.30%	7.22%	\$11.58	\$10.75	\$6.73	\$0.84
35	Local	Phoenix	Veolia Phoenix	Jun-07	2,168,601	6,947	89.56%	27.39%	\$2.28	\$1.66	\$6.40	\$0.62
41	Local	Phoenix	Veolia Phoenix	Jun-07	3,011,482	10,110	92.94%	33.33%	\$1.57	\$1.04	\$5.60	\$0.52
43	Local	Phoenix	Laidlaw	Jun-07	853,332	2,863	96.90%	34.98%	\$2.02	\$1.31	\$4.51	\$0.71
44	Local	Phoenix	Veolia Phoenix	Jun-07	897,924	2,971	92.05%	17.08%	\$3.34	\$2.77	\$5.96	\$0.57
45	Local	Tempe	Veolia Tempe	Jun-07	1,401,779	4,672	87.11%	30.67%	\$2.36	\$1.63	\$4.34	\$0.72
50	Local	Phoenix	Veolia Phoenix	Jun-07	1,703,387	5,685	93.15%	29.48%	\$2.16	\$1.52	\$6.38	\$0.64
51	Local	Phoenix	Laidlaw	Jun-07	328,519	1,142	88.61%	24.56%	\$2.69	\$2.03	\$4.51	\$0.66
52	Local	Phoenix	Veolia Phoenix	Jun-07	269,029	933	95.86%	11.25%	\$5.52	\$4.90	\$6.73	\$0.62
56	Local	Tempe	Veolia Tempe	Jun-07	694,746	2,186	86.25%	21.07%	\$2.93	\$2.31	\$4.34	\$0.62
59	Local	Phoenix	Laidlaw	Jun-07	789,396	2,654	94.27%	34.54%	\$2.11	\$1.38	\$4.51	\$0.73
60	Local	Phoenix	Laidlaw	Jun-07	639,116	2,043	94.98%	37.86%	\$1.76	\$1.09	\$4.49	\$0.67
61	Local	RPTA	Veolia RPTA	Jun-07	1,504,263	5,073		26.50%	\$2.13	\$1.56	\$4.13	\$0.56
62	Local	Tempe	Veolia Tempe	Jun-07	426,706	1,421	92.38%	15.14%	\$3.47	\$2.94	\$4.34	\$0.53
65	Local	Tempe	Veolia Tempe	Jun-07	249,413	843	93.94%	13.12%	\$3.45	\$2.99	\$4.34	\$0.45
66	Local	Tempe	Veolia Tempe	Jun-07	372,910	1,193	88.30%	10.70%	\$5.04	\$4.50	\$4.34	\$0.54
67	Local	Phoenix	Laidlaw	Jun-07	674,344	2,219	93.54%	31.68%	\$2.21	\$1.51	\$4.52	\$0.70
70	Local	Glendale	Laidlaw	Jun-07	130,021	349		16.21%	\$1.91	\$1.60	\$1.60	\$0.31
72	Local	RPTA	Veolia RPTA	Jun-07	1,499,638	4,866		19.06%	\$3.15	\$2.55	\$4.13	\$0.60
76	Local	Tempe	Veolia Tempe	Jun-07	166,166	557	92.75%	8.57%	\$7.59	\$6.94	\$4.34	\$0.65

Route	Service Type	Contracted By	Service Provider	Date	Annual total Boardings	Weekday Average Daily (Annual)	On-Time Performance	Farebox Recover	Operating cost/Boarding	Subsidy/Boarding	Operating Cost/Revenue mile	Average Fare
77	Local	Tempe	Veolia Tempe	Jun-07	775,377	2,489	87.28%	23.02%	\$2.51	\$1.93	\$4.34	\$0.58
80	Local	Phoenix	Veolia Phoenix	Jun-07	474,742	1,586	97.45%	32.75%	\$1.91	\$1.28	\$5.05	\$0.62
81	Local	RPTA	Veolia RPTA	Jun-07	825,538	2,892		13.50%	\$4.47	\$3.86	\$4.13	\$0.60
84	Local	RPTA	Veolia Tempe	Jun-07	26,279	86	95.43%	6.60%	\$11.46	\$10.71	\$4.34	\$0.76
90	Local	Phoenix	Veolia Phoenix	Jun-07	878,711	2,852	92.52%	29.60%	\$2.32	\$1.63	\$5.12	\$0.69
92	Local	Tempe	Veolia Tempe	Jun-07	428,461	1,386	89.12%	14.71%	\$4.15	\$3.54	\$4.34	\$0.61
96	Local	RPTA	Veolia RPTA	Jun-07	238,403	822		20.96%	\$2.74	\$2.16	\$4.13	\$0.57
104	Local	RPTA	Veolia RPTA	Jun-07	432,904	1,527		23.71%	\$2.32	\$1.77	\$4.13	\$0.55
106	Local	Phoenix	Laidlaw	Jun-07	1,068,475	3,507	91.12%	25.51%	\$2.95	\$2.19	\$4.52	\$0.75
108	Local	Tempe	Veolia Tempe	Jun-07	193,816	656	91.86%	11.71%	\$6.56	\$5.79	\$4.34	\$0.77
112	Local	RPTA	Veolia RPTA	Jun-07	340,150	1,324		33.65%	\$1.81	\$1.20	\$4.13	\$0.61
114	Local	Tempe	Veolia Tempe	Jun-07	28,692	95	90.37%	6.41%	\$12.74	\$11.92	\$4.34	\$0.82
120	Local	RPTA	Veolia RPTA	Jun-07	127,093	430		14.04%	\$3.57	\$3.07	\$4.13	\$0.50
122	Local	Phoenix	Laidlaw	Jun-07	107,549	343	94.55%	11.18%	\$6.77	\$6.01	\$4.52	\$0.76
128	Local	RPTA	Veolia RPTA	Jun-07	95,922	310		13.94%	\$3.98	\$3.42	\$4.13	\$0.55
131	Local	Phoenix	Veolia Phoenix	Jun-07	82,590	325	81.54%	6.38%	\$10.64	\$9.96	\$6.73	\$0.68
136	Local	RPTA	Veolia RPTA	Jun-07	188,127	658		11.21%	\$5.19	\$4.61	\$4.13	\$0.58
138	Local	Phoenix	Laidlaw	Jun-07	366,694	1,214	96.07%	15.64%	\$4.46	\$3.76	\$4.51	\$0.70
156	Local	RPTA	Veolia RPTA	Jun-07	162,669	600		8.28%	\$7.76	\$7.12	\$4.13	\$0.64
170	Local	Phoenix	Laidlaw	Jun-07	994,062	3,120	93.78%	33.28%	\$2.38	\$1.59	\$4.50	\$0.79
186	Local	Phoenix	Laidlaw	Jun-07	309,262	1,044	96.71%	11.81%	\$6.04	\$5.32	\$4.51	\$0.71
510	Express	RPTA	Veolia RPTA	Jun-07	11,385	88		83.10%	\$3.05	\$0.52	\$4.13	\$2.54
512	Express	RPTA	Veolia RPTA	Jun-07	9,123	80		33.14%	\$6.92	\$4.63	\$4.13	\$2.29
520	Express	Tempe	Veolia Tempe	Jun-07	29,757	116	80.80%	2.59%	\$6.25	\$6.08	\$4.34	\$0.16
521	Express	Tempe	Veolia Tempe	Jun-07	64,362	250	83.71%	2.20%	\$3.97	\$3.89	\$4.34	\$0.09
531	Express	RPTA	Veolia RPTA	Jun-07	65,182	254		37.48%	\$6.81	\$4.26	\$4.13	\$2.55
533	Express	RPTA	Veolia RPTA	Jun-07	69,634	271		55.05%	\$4.80	\$2.16	\$4.13	\$2.64
534	Express	RPTA	Veolia RPTA	Jun-07	770			4.67%	\$40.58	\$38.69	\$4.13	\$1.89
540	Express	RPTA	Veolia RPTA	Jun-07	37,628	146		39.99%	\$6.36	\$3.82	\$4.13	\$2.55
541	Express	RPTA	Veolia RPTA	Jun-07	81,379	317		47.80%	\$5.37	\$2.80	\$4.13	\$2.57
560	Express	Phoenix	Veolia Phoenix	Jun-07	26,430	104	97.36%	17.26%	\$6.95	\$5.75	\$7.07	\$1.20
570	Express	Phoenix	Veolia Phoenix	Jun-07	15,413	61	91.71%	15.40%	\$8.64	\$7.31	\$7.07	\$1.33
571	Express	Phoenix	Laidlaw	Jun-07	24,952	98	90.91%	29.12%	\$4.28	\$3.03	\$4.39	\$1.25
581	Express	Phoenix	Veolia Phoenix	Jun-07	30,816	121	96.48%	20.50%	\$6.43	\$5.11	\$7.07	\$1.32
582	Express	Phoenix	Veolia Phoenix	Jun-07	27,623	109	85.78%	16.10%	\$9.46	\$7.94	\$7.07	\$1.52
590	Express	Phoenix	Veolia Phoenix	Jun-07	33,089	130	92.43%	16.14%	\$6.70	\$7.30	\$7.07	\$1.40
660	Rural	RPTA	Total Transit	Jun-07	2,421	10		2.62%	\$94.80	\$92.32	\$3.12	\$2.48
685	Rural	RPTA	Ajo Transportation	Jun-07	7,291	29		7.20%	\$41.60	\$38.61	\$2.31	\$3.00

Route	Service Type	Contracted By	Service Provider	Date	Annual total Boardings	Weekday Average Daily (Annual)	On-Time Performance	Farebox Recover	Operating cost/Boarding	Subsidy/Boarding	Operating Cost/Revenue mile	Average Fare
3a	Local	Phoenix	Laidlaw	Jun-07	41,091	91	93.63%	21.89%	\$17.22	\$13.45	\$6.00	\$3.77
41a	Local	Phoenix	Laidlaw	Jun-07	25,882	94	87.56%	20.09%	\$38.66	\$30.90	\$10.55	\$7.77
ALEX	Cir/Shut	Phoenix	MV Transportation	Jun-07	330,546	1,101	94.65%	0.00%	\$3.43	\$3.43	\$2.46	\$0.00
Blue	Local	Phoenix	Veolia Phoenix	Jun-07	1,135,179	3,807	85.50%	14.42%	\$4.21	\$3.60	\$6.73	\$0.61
DASH	Cir/Shut	Phoenix	Veolia Phoenix	Jun-07	405,395	1,596	91.55%	0.00%	\$1.87	\$1.87	\$6.30	\$0.00
GAL	Local	Phoenix	Veolia Phoenix	Jun-07	38,207	150	93.69%	12.51%	\$6.28	\$5.50	\$6.78	\$0.79
Green	Local	Phoenix	Veolia Phoenix	Jun-07	3,338,623	11,275	90.29%	42.64%	\$1.43	\$0.82	\$5.94	\$0.61
GreenA	Local	Phoenix	Laidlaw	Jun-07	15,939	56	87.98%	5.61%	\$29.30	\$27.65	\$6.02	\$1.64
GUS 1, 2, 3	Cir/Shut	Glendale	City of Glendale	Jun-07	97,681	321		9.72%	\$1.91	\$1.73	\$1.93	\$0.19
R- I-10 East	Express	Phoenix	Veolia Phoenix	Jun-07	244,962	964	98.68%	32.13%	\$4.19	\$2.84	\$7.06	\$1.35
R- I-10 West	Express	Phoenix	Veolia Phoenix	Jun-07	175,888	692	98.51%	39.03%	\$3.32	\$2.02	\$7.06	\$1.30
R- I-17	Express	Phoenix	Veolia Phoenix	Jun-07	307,250	1,210	96.06%	32.15%	\$3.99	\$2.71	\$7.06	\$1.28
R- SR-51	Express	Phoenix	Veolia Phoenix	Jun-07	179,252	706	97.57%	28.49%	\$4.58	\$3.28	\$7.07	\$1.30
Red- Sat/Sun	Local	Tempe	Veolia Tempe	Jun-07	359,633	0	76.71%	23.29%	\$2.18	\$1.67	\$4.34	\$0.51
Red- Weekday	Local	Phoenix	Veolia Phoenix	Jun-07	2,454,798	9,665	75.96%	58.94%	\$1.91	\$0.79	\$5.35	\$1.13
Scottsdale- NC	Cir/Shut	Scottsdale	Atypical Transport	Jun-07	95,505	3,236	99.00%	0.00%	\$7.88	\$7.88	\$6.72	\$0.00
Tempe- ASU	Cir/Shut	Tempe	Veolia Tempe	Jun-07	831,569	3,236	91.23%	0.00%	\$0.85	\$0.85	\$4.34	\$0.00
Tempe- NF	Cir/Shut	Tempe	Veolia Tempe	Jun-07	785,160	2,552	NR	0.00%	\$1.77	\$1.77	\$4.34	\$0.00
Trolley	Cir/Shut	Scottsdale	Atypical Transport	Jun-07	179,456		99.00%	0.00%	\$6.32	\$6.32	\$10.52	\$0.00

FY 2007 DRAFT Transit Performance Report
 Paratransit
 July 1, 2006 through June 30, 2007

	FY 2004-05	FY 2005-06	FY 2006 to 2007	
			FY 2006-07	Percentage Change
Farebox Recovery Ratio	4.45	4.88%	4.41%	-9.49%
Operating Cost per Boarding	26.29	\$28.55	\$31.97	11.99%
Subsidy (Net Operating Cost) per Boarding	25.12	\$27.16	\$30.56	12.53%
Operating Cost per Revenue Hour	\$51.20	\$50.30	\$55.46	10.25%
Average Fare	1.17	\$1.39	\$1.41	1.36%
Total Boardings	1,063,600	938,879	922,790	-1.71%
Weekday Average Boardings	-----	-----	2,387	-----
Saturday Average Boardings	-----	-----	828	-----
Sunday/Holiday Average Boardings	-----	-----	675	-----
Vehicle Miles between Mechanical Failure	-----	-----	6,394.98	-----
On-Time Performance	93.51	93.95%	95.39%	1.53%

FY 2007 DRAFT Transit Performance Report
Paratransit
July 1, 2006 through June 30, 2007

System/Agency	Operating Cost	Fare Revenue	Boardings	Revenue Hours	ADA Trips On Time Performance
Phoenix DAR (1)	\$13,655,624	\$640,281	410,838	287,882	92%
Surprise (2)	\$506,921	\$18,401	17,339	8,037	-----
East Valley DAR	\$7,685,324	\$385,778	226,050	126,131	
Maricopa County STS (2)	\$3,368,464	\$0	91,082	49,524	-----
Glendale	\$2,446,602	\$81,539	84,132	29,448	95%
El Mirage (2)	\$99,256	\$3,704	1,947	1,820	-----
Sun City Area Transit System (SCAT)	\$697,877	\$125,891	45,612	16,526	95%
Peoria	\$1,045,445	\$46,985	45,790	12,663	100%
Total	\$29,505,513	\$1,302,579	922,790	532,031	95%

Cost efficiency/Effectiveness

Farebox Recovery Ratio

System/Agency	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007 Percentage Change
Phoenix DAR	3.98%	4.98%	4.69%	-5.85%
Surprise	3.51%	3.49%	3.63%	4.09%
East Valley DAR	6.60%	5.19%	5.02%	-3.21%
Maricopa County STS	0.42%	0.34%	0.00%	-----
Glendale	4.95%	4.64%	3.33%	-28.24%
El Mirage	1.66%	1.98%	3.73%	88.43%
SCAT	21.34%	23.46%	18.04%	-23.12%
Peoria	5.07%	5.07%	4.49%	-11.38%
Total	4.45%	4.88%	4.41%	-9.49%

Notes:

(1) Phoenix DAR includes Southwest Valley ADA Service and Paradise Valley ADA Service.

(2) These DAR systems do not require ADA certification.

Operating Cost per Boarding

System/Agency	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Phoenix DAR	\$31.49	\$29.95	\$33.24	10.97%
Surprise	\$34.67	\$29.19	\$29.24	0.17%
East Valley DAR	\$23.93	\$29.96	\$34.00	13.47%
Maricopa County STS	\$30.85	\$33.04	\$36.98	11.93%
Glendale	\$25.58	\$26.81	\$29.08	8.47%
El Mirage	\$45.22	\$50.49	\$50.98	0.96%
SCAT	\$12.31	\$12.08	\$15.30	26.69%
Peoria	\$21.79	\$21.79	\$22.83	4.79%
Total	\$26.29	\$28.55	\$31.97	11.99%

Subsidy (Net Operating Cost) per Boarding

System/Agency	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Phoenix DAR	\$30.23	\$28.46	\$31.68	11.31%
Surprise	\$33.45	\$28.17	\$28.17	0.03%
East Valley DAR	\$22.35	\$28.41	\$32.29	13.67%
Maricopa County STS	\$30.72	\$32.93	\$36.98	12.32%
Glendale	\$24.32	\$25.56	\$28.11	9.96%
El Mirage	\$44.47	\$49.49	\$49.08	-0.84%
SCAT	\$9.68	\$9.24	\$12.54	35.67%
Peoria	\$20.68	\$20.68	\$21.81	5.42%
Total	\$25.12	\$27.16	\$30.56	12.53%

Operating Cost per Revenue Hour

System/Agency	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Phoenix DAR	\$45.15	\$43.67	\$47.43	8.63%
Surprise	\$56.54	\$56.01	\$63.07	12.61%
East Valley DAR	\$45.23	\$54.24	\$60.93	12.33%
Maricopa County STS	\$78.90	\$58.53	\$68.02	16.20%
Glendale	\$76.04	\$80.68	\$83.08	2.98%
El Mirage (1)	-----	\$45.89	\$54.54	18.84%
SCAT	\$31.57	\$31.62	\$42.23	33.53%
Peoria	\$92.96	\$92.96	\$82.56	-11.19%
Total	\$51.20	\$50.30	\$55.46	10.25%

Notes:

(1) El Mirage did not report revenue hours for FY 2004-05.

Average Fare

System/Agency	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Phoenix DAR	\$1.25	\$1.49	\$1.56	4.48%
Surprise	\$1.22	\$1.02	\$1.06	4.27%
East Valley DAR	\$1.58	\$1.55	\$1.71	9.83%
Maricopa County STS	\$0.13	\$0.11	\$0.00	-----
Glendale	\$1.27	\$1.25	\$0.97	-22.17%
El Mirage	\$0.75	\$1.00	\$1.90	90.24%
SCAT	\$2.63	\$2.83	\$2.76	-2.60%
Peoria	\$1.10	\$1.10	\$1.03	-7.13%
Total	\$1.17	\$1.39	\$1.41	1.36%

Service Effectiveness

Total Boardings

System/Agency	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Phoenix DAR	393,053	415,733	410,838	-1.18%
Surprise	8,181	12,578	17,339	37.85%
East Valley DAR	223,130	220,153	226,050	2.68%
Maricopa County STS	105,342	100,243	91,082	-9.14%
Glendale	87,831	89,055	84,132	-5.53%
El Mirage	1,558	1,466	1,947	32.81%
SCAT	58,069	57,091	45,612	-20.11%
Peoria	42,560	42,560	45,790	7.59%
Total	1,063,600	938,879	922,790	-1.71%

Boardings per Revenue Hour

System/Agency	FY 2004-05	FY 2005-06	FY 2006-07	FY 2006 to 2007
				Percentage Change
Phoenix DAR	1.43	1.46	1.43	-2.11%
Surprise	1.63	1.92	2.16	12.42%
East Valley DAR	1.89	1.81	1.79	-1.00%
Maricopa County STS	2.56	1.77	1.84	3.82%
Glendale	2.97	3.01	2.86	-5.06%
El Mirage (1)	-----	0.91	1.07	17.71%
SCAT	2.56	2.62	2.76	5.40%
Peoria	4.27	4.27	3.62	-15.25%
Total	1.95	1.76	1.73	-1.56%

Notes:

(1) El Mirage did not report revenue hours for FY 2004-05.

ADA Trips On-Time Performance

System/Agency	FY 2005-06	FY 2006-07	FY 2006 to 2007
			Percentage Change
Phoenix DAR	94%	92%	-2.60%
Surprise (1)	-----	-----	-----
East Valley DAR (2)	90%	0%	-100.00%
Maricopa County STS (1)	-----	-----	-----
Glendale (3)	N/A	95%	-----
El Mirage (1)	-----	-----	-----
SCAT	90%	95%	5.56%
Peoria	100%	100%	0.00%
Total	93%	95%	2.02%

Notes:

- (1) These systems do not require ADA certification.
- (2) In FY 2006-07, East Valley DAR did submit ADA on-time performance data.
- (2) In FY 2005-06, Glendale didn't not collect ADA trip on-time performance.